



CUSTOMER RETURN MATERIALS AUTHORIZATION

Customer :.....  
Contact Person :.....  
Phone Number :.....Email Address .....  
Shipping Address :.....  
Billing Address :.....  
Special Shipping Requirements (eg. Attention Jeff; or shipping account details) :.....  
.....

**RMA NUMBER :** .....  
**PURCHASE ORDER NUMBER:** .....

Alternatively, fill in payment details here.

Credit Card Number :.....  
Name on Card :..... Exp :.....Card Type :.....

**Factory Repairs**

A minimum charge of 1 hour (AUD \$160.00) will be charged for each repair inspection that is not covered under warranty. Further charges will apply should parts and materials be required.

I hereby approve for this equipment to be repaired up to an amount of:

- \$250                       \$500                       \$750                       \$1000

I am returning the power terminal (green plug) with my product.

- Yes                       No

I understand that this amount includes the minimum charge of \$160.00 associated with all repairs not covered under warranty.

Should the repair cost exceed my approved amount, I will be contacted by Campbell Scientific Australia for further discussion.

I understand that any relevant freight charges will be added to the cost of my repair.

**NB: All amounts indicated are excluding GST and do not apply to standard calibrations**

***\*(Note: Please provide adequate fault description to assist CSA repair staff)***

<b>Item</b>	<b>Serial No</b>	<b>Fault Description *</b>

**p:** +61 7 4401 7700  
**f:** +61 7 4755 0355  
**e:** [info@campbellsci.com.au](mailto:info@campbellsci.com.au)

**postal address:** P.O. Box 8108 Garbutt Post Shop QLD 4814  
**delivery address:** 411 Bayswater Road, Garbutt QLD 4814  
[www.campbellsci.com.au](http://www.campbellsci.com.au) **ABN:** 48 060 048 062

## Statement of Product Cleanliness and Decontamination

Company Name		RMA#
<input type="text"/>		<input type="text"/>
Contact Name		Phone No.
<input type="text"/>		<input type="text"/>
Street Address		Fax No.
<input type="text"/>		<input type="text"/>
City		Email Address
<input type="text"/>		<input type="text"/>
State	Postcode	
<input type="text"/>	<input type="text"/>	

It is the policy of Campbell Scientific Australia Pty Ltd, to protect the health of our employees and provide a safe working environment. In support of this policy, Campbell Scientific Australia requires that all products returned for service be (1) clean and (2) uncontaminated by harmful substances, such as hazardous materials, chemicals, insects, and pests.

Use this form to describe the environment from which the equipment was taken, any hazardous substances to which the equipment was exposed, and any cleaning and decontamination processes that were performed.

ANY RETURNS WITHOUT THIS COMPLETED FORM WILL NOT BE PROCESSED. To avoid delays in processing your return, send this form BEFORE your products arrive. Please do not put this form in a box with your returned products. If the form is not received within 5 working days of product receipts, or found to be incomplete, the product will be returned unopened at the sender's expense. Campbell Scientific Australia reserves the right to refuse service on product where specific applications may cause health and safety concerns for its employees.

Thank you for supporting our efforts to protect the health and safety of our employees.

### Please provide the following information:

<b>1</b>	Describe the location or application where the equipment was installed (e.g., golf course, lake, forest, power plant).	
<b>2</b>	Describe the environmental conditions to which the equipment was exposed (e.g., sewer, stagnant water, herbicides, radioactivity).	
<b>3</b>	Did you clean and decontaminate the equipment?	YES *Fill out the rest of the form* NO, not required. Equipment was used in an environment free from health and safety concerns. *Sign document below*
<b>4</b>	Describe how the equipment was cleaned and decontaminated.	
<b>5</b>	List all substances of concern to which the equipment has been, or potentially has been, exposed (attach MSDS sheets, if any).	
I hereby certify that the returned equipment has been cleaned and decontaminated according to good industrial practices and is in compliance with relative regulations, or "as is" this equipment poses no health or safety risks to the recipient.		

(sign if completing on paper; type your name if completing on the computer)