



Retired Products and Changes in Services

In the past, Campbell Scientific has retired products and still offered various options for support, calibration and repair. Some of these products are increasingly challenging and complex to assess, repair, calibrate and support. The difficulty arises from limited access to legacy chips, replacement parts, new generation of equipment and obsolescence of test equipment.

Faced with these challenges, Campbell Scientific would like to communicate the following no longer available dates and equipment support, repair and calibration information.

Please see below for Campbell Scientific key dates for legacy and retired products:

31 December 2018:

End of free support:

- All Edlog loggers (CR10X, CR23X, CR500 series, ...) and CR5000

31 December 2019:

End of repair life:

- CR200 series

31 December 2020:

End of repair life:

- All Edlog loggers (CR10X, CR23X, CR500 series, ...) and CR5000

End of calibration services:

- OBS-3+

End of free support, repair and calibration services:

- OBS500
- ET106

31 December 2022:

End of free support:

- SDM-INT8

31 December 2025:

End of calibration services:

- All Edlog loggers (CR10X, CR23X, CR500 series, ...) and CR5000

On behalf of Campbell Scientific, we would like to express our appreciation for your business and trusting Campbell Scientific with your data acquisition projects.

Sincerely,

A handwritten signature in blue ink that reads "A. Parsons".

Adam Parsons

General Manager