# INSTRUCTION MANUA



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1. General Description	2
2. Establish Cellular Service	2
2.1 Raven XT-Telus Cellular Coverage/Service Requirements	2
3. Specifications	3
3.1 Raven XT-Telus Specifications	3
4. Configuration	4
<ul><li>4.1 Base Station Requirements for Raven XT-Telus</li><li>4.2 Datalogger Site Equipment</li><li>4.3 Power Considerations</li></ul>	4 4 9
5. Program the Raven XT-Telus Modem	10
<ul><li>5.1 Indicator Lights</li></ul>	10 11 14
6. LoggerNet/PC400W Software Setup	15
7. Troubleshooting	18

# Appendices

Α.	AceManager Setup without Template File	A-1
Β.	Configuring the Raven XT Modem for PPP	B-1
C.	EmailSend Using the Telus Outgoing SMTP Server .	. C-1

# Raven XT-Telus CDMA Sierra Wireless Cellular Modem

# **1. General Description**

This manual provides information for interfacing the Sierra Wireless Raven XT-Telus cellular modem to Campbell Scientific dataloggers. A Sierra Wireless CD ships with the modem that includes Sierra Wireless manuals and software utilities. Sierra Wireless manuals referenced in this manual include:

AceManagerGuide.pdf Raven\_XT\_UserGuide.pdf Raven\_XT\_QuickStart.pdf

The Raven XT-Telus digital cellular modems are manufactured by Sierra Wireless for use on the Telus Wireless Code Division Multiple Access (CDMA)/1xRTT networks. The modem is accessed through the Internet using TCP/IP communications protocol using a Dynamic or Static IP address.

- A Dynamic IP address is assigned on a "need to have" basis. A dynamic IP address is used with a service such as IP Manager (Section 5.4) to translate domain name to a dynamic IP address, so that the Raven can be contacted by name as if it had a static IP.
- A Static IP address is permanently assigned to a particular account and will always be used whenever the Raven connects to the Internet.

A Telus account can be setup for a Dynamic or Static IP address; a Dynamic IP is preferred. Generally, there is an associated monthly customer charge to use a Static IP account. Please ask your service provider for details on the monthly charge for static IP.

# 2. Establish Cellular Service

### 2.1 Raven XT-Telus Cellular Coverage/Service Requirements

What you need:

Determine coverage at the datalogger site for your chosen service provider. Coverage maps are available on each providers website. It is also possible to search for "Canadian cellular tower maps" for information on tower locations and possible coverage.

CDMA/1xRTT Dynamic IP or Static IP account established with Telus Wireless. Telus's Broadband Access Plan is recommended.

To setup an account you will need the ESN number of the modem. The ESN number is listed on a label on the modem, and also on the box.

What you receive from Telus:

Activation Code (MSL)

10-digit Mobile Directory Number (MDN or MIN/MSID)

IP address (for a Static IP account only)

Recommended Dealers:

1. Communications Group, Red Deer, AB (403) 347-0777

# 3. Specifications

## 3.1 Raven XT-Telus Specifications

Sierra Wireless Raven XT, model V2227

Technology:	CDMA: EV-DO Rev. A, EV-DO Rev. 0, 1xRTT, IS-95
Bands:	800 MHz Cellular, 1900 MHz PCS
Transmit Frequency:	1850 to 1910 MHz and 824 to 849 MHz
Transmit Power:	$1.0~\mathrm{W}$ for 1900 MHz; $0.8~\mathrm{W}$ for 850 MHz
Receiver Frequency:	1930 to 1990 MHz and 869 to 894 MHz
CDMA Throughput:	up to 80 kbps
RS-232 Data Rates:	300 bps to 115.2 kbps
Serial Interface:	RS-232, DB9-F
Serial Protocols:	AT Commands, PPP, UDP/IP, TCP/IP, SMTP, HTTP, DHCP, SMS, SLIP
RF Antenna Connector:	50 Ohm SMA (female)
Input Current Range:	50 to 250 mA
Typical Current Drain (at 12 Vdc):	50 mA dormant (idle for 10 to 20 seconds), 120 mA transmit/receive
Input Voltage Range:	9 to 28 VDC
Operating Temperature Range:	-30° to +70°C
Operating Humidity Range:	5% to 95% RH non-condensing
Status LEDs:	Power, Network, Signal, Activity
Dimensions:	7.6 x 2.7 x 10 cm (3"W x 1"D x 4"L)
Weight:	160g (5.6 oz)

# 4. Configuration

### 4.1 Base Station Requirements for Raven XT-Telus

PC running Campbell Scientifics' LoggerNet or PC400 software, with access to the internet.

### 4.2 Datalogger Site Equipment

- Raven modem with power cable (included with modem).
- Datalogger—21X, CR510, CR10(X), CR23X, CR7, CR1000, CR5000, CR3000, CR800.
- SC105 or SC932A Interface—connects the modem to the 21X, CR510, CR10(X), CR7, or other dataloggers' CS I/O port.
- The SC105 must be configured for use with the modem using the Device Configuration Utility. Settings should be:

CS I/O Mode: SDC Address 7 RS-232 Mode: Modem Baud Rate: 115.2K or 9600 baud depending on datalogger model 8 data bits, 1 stop bit, no parity

- PN L18663 Null Modem Cable—connects the modem to the CR23X, CR3000, CR800, CR2XX, CR1000 or CR5000 RS-232 port.
- **NOTE** If you have a black SC12 cable that is not Rev 1 or newer (as indicated on cable), it is a CS I/O cable only and will not work for RS-232. Connect the black SC12 cable between the datalogger and the SC932A. Use a 9-pin serial cable or a blue ribbon cable between the phone and the SC932A.



PN L18663 Null Modem Cable—connects the modem to the CR23X, CR3000, CR800, CR2XX, CR1000 or CR5000 RS-232 port (not compatible with the 21X, CR510, CR10X, or CR7 dataloggers).



SC105 Settings:

CS I/O Mode: SDC Address 7 RS-232 Mode: Modem Baud Rate: 115.2K or 9600 baud depending on datalogger model 8 data bits, 1 stop bit, no parity

SC105 interface connects the modem to a datalogger's CS I/O port; recommended for dataloggers with the Pakbus Operating System.



SC932A interface connects the modem to the CS I/O port; recommended for dataloggers with the Mixed-Array Operating System.

FIGURE 4.2-1. Modem Interface Options.

- PN L14394 Raven Mounting Kit—includes mounting hardware for securing the modem to below referenced environmental enclosure and a 9-pin male to 9-pin female cable.
  - Antenna—the following antennas are available from Campbell Scientific. Contact a Campbell Scientific Applications Technician for help in determining the best antenna for your application.
    - The C2446 is a dual-band, omnidirectional antenna for our CDMA and GPRS digital-cellular modems. This antenna is recommended for locations where cellular coverage is strong.

The C2446 includes a mount/u-bolt assembly that allows the antenna to be mounted to a mast, crossarm, or user-supplied pole (outer diameter of up to 1.5" (3.8 cm)).

- The L18285 1 dBd omnidirectional antenna. This antenna is dual band, covering both the 800 MHz and 1.9 GHz bands, and is strongly recommended where cellular coverage is strong. The L18285 includes a mount/u-bolt assembly for attaching the antenna to a mast, post, or crossarm up to 1.5" (3.8 cm) in diameter.
- The **C2445** 9dBd Yagi Antenna is a higher gain antenna that should be "aimed" at the service provider's antenna. The C2445 is a 800 MHz antenna and bracket/u-bolt assembly for attaching the antenna to a mast or post. The antenna comes with 10' of cable. This antenna is recommended for fringe areas that require a higher gain antenna.
- The **L21831** Half-Wave Dipole Whip Antenna is a lower gain antenna used in transmitting short distances. It is an 800 MHz cellular antenna that terminates in a SMA Male connector for attachment to the modem. This antenna is intended for use inside the enclosure. Please note that the backplate of the enclosure is a grounded plane. If it is interposed between the antenna and the cell tower, it may attenuate the strength of the transmission signal. Simply turning the enclosure 90 to 180 degrees on its mounting mast may solve weak transmission issues.



PN L18285 1 dBd Omni Directional Antenna



PN C2445 9dBd Directional Yagi Antenna



PN L21831 Half-Wave Dipole Whip Antenna

FIGURE 4.2-2. Antennas for Use with the Raven Modems

- Power Supply (see power considerations).
- Environmental Enclosure— ENC 10/12, ENC 12/14, or ENC 16/18.

### 4.3 Power Considerations

• A power cable included with the modem connects to the datalogger's 12 V or switched 12 V terminal. Connection to the switched 12 V terminal allows the datalogger to switch power to the modem during scheduled transmission intervals if desired. Connect the red lead wire to 12 V, and the black lead to G (ground). The white wire lead has no function and can be ignored.

• When using the switched 12 V terminal, the modem can typically be powered with a BP12 battery, CH100 charger/regulator, and MSX10 solar panel.

# 5. Program the Raven XT-Telus Modem

The following software is used to program the modem:

If an account is setup for the modem, it should automatically provision and activate on the Telus network once the antenna is connected and power is applied to the modem. The use of the Setup Wizard utility is no longer required. It is recommended that the modem be provisioned and tested in the office (assuming there is cellular coverage) rather than in the field.

AceManager is used to configure settings in the modem and load Campbell Scientific's Raven XT template file. The AceManager utility is also available from Sierra Wireless's website (<u>www.sierrawireless.com/support</u>). The CD that ships with the modem includes the utilities and manuals.

Campbell Scientific's "Raven XT Template 115200" file is for dataloggers that support 115200 baud (e.g. CR1000), the "Raven XT Template 9600" file is for dataloggers that support a maximum baud rate of 9600 (e.g. CR10X). The template file configures the modem to be compatible with CSI dataloggers. Template files are available from Campbell Scientific's Website: www.campbellsci.ca/download.

### 5.1 Indicator Lights

When your Raven XT is connected to power and an antenna, there is a specific pattern to the lights to indicate its operation mode.



- **Network**—Indicates a successful connection to the cellular network with an IP address given and a channel acquired.
- **Signal**—Light shows the strength of the signal and may be nearly solid (strong signal) or flashing (weaker signal). A slow flash indicates a very weak signal.
- Activity—Lights will flash as data is transferred to and from the modem on the network.
- **Power**—Indicates the power adapter is connected and there is power getting to the Raven XT.

• The **Reset button** (on the left side of the Raven XT) has two functions. If it is quickly depressed and released, the modem will simply power cycle the internal hardware. If, however, the reset is depressed and held for several seconds (count 10 slowly, and wait for the power light to go off after the light pattern stops), the ALEOS configuration settings will return to the factory defaults.

### **Light Patterns**

The LEDs on the front of the modem will respond in different patterns to indicate modem states.

- Normal—Each LED, mentioned above, lit as applicable.
- Start up—The LEDs will cycle from left to right.
- **PassThru mode**—Network and Signal LEDs will blink in tandem. The Activity LED will blink when transmitting or receiving data.
- **SOS**—The Network LED blinks.
- **Configuration Reset**—The LEDs will cycle left to right and then right to left 4 times.
- Authentication Failure—The Network, Signal, and Activity LEDs blink every 2 seconds.
- **Data Retry**—The Network, Signal, and Activity LEDs blink every 3 seconds.

### 5.2 Using AceManager to Configure the Modem

After the Raven XT has been provisioned, certain settings have to be changed for the modem to be compatible with CSI dataloggers. The recommended way to change the settings is to send a template file to the modem using the AceManager utility.

The AceManager utility is on the CD that ships with the Raven XT modem, and is available from Sierra Wireless (<u>http://www.sierrawireless.com/support</u>).

To install AceManager from the Sierra Wireless CD, click on the "AceManager" link under Modem Utilities and follow the prompts. Once the application has been installed, it can be run from the Windows Start menu, or from the icon on the desktop.

Campbell Scientific's "Raven XT Template 115200" file is for dataloggers that support 115200 baud (e.g. CR1000), the "Raven XT Template 9600" file is for dataloggers that support a maximum baud rate of 9600 (e.g. CR10X). The template file configures the modem to be compatible with CSI dataloggers. Template files are available from Campbell Scientific's Website: www.campbellsci.com/downloads.

Connect the Raven XT to a com port on the PC with a direct RS-232 serial cable. Also connect the antenna, and 12V power.

 166.155.179.161 - Sierra Wireless AceManager

 Fle
 Modem

 Template
 Tools

 Help

 Connect
 Refresh

 Refresh
 Refresh All

 Discorrect
 Write

 Reset
 Load

 Save
 Copy

 Clear
 Update PRL

Run AceManager to get the following screen:

Click the **Connect** icon in the Configuration Panel to open the connection options dialogue box. Select PPP, and the COM port the modem is connected to. Do not change the Password (the default password is 12345). Click OK to continue.

If the modem has been configured for "PPP" (see appendix B), then you may have to check the "Use SOS Mode" box.

Connect t	o Modem				
UDP TCP SMS PPP	Port: Password:	COM1	~	🗖 Use SOS Mode	
Ethernet		ОК	Cance	8	

Click the **Load** icon in the Configuration Panel. When prompted for a template file name, select the appropriate .xml file (downloaded from the CSC website). The following screens show the settings for the Miscellaneous and Serial settings after the template file has been loaded.

🗲 COM1 SOS - Sie	rra Wireless AceMan	iger										
rile modelli rellipiac	e toois neip											
Connect Refresh	😰 😣 Refresh All Disconned	t Write Reset	🗃 📕 Load Save	Copy Clear	Update PRL		Auto Refresh:	Disable	d 🗸			
Template "C:\AirLink\ravengprs_115200.xml" loaded												
GROUPS	MODEM DATA						PRINTABLE	VIEW	^			
 INFO	AT	Name		Value		New Value						
STATUS	*DATE	Date and Time		10/21/200	8 10:17:11							
	OPRG	Enable Over-the-	Air Programing	1		1-ON	•					
COMMON Misc USB	*NETPHONE	Phone Number		14357571	662							
Serial		Force Static IP		0.0.0.0	0.0.0.0							
UDP	*DPORT	Device Port		12345		6785						
Dynamic IP	*NETUID	Network User ID		ispda@cin	ispda@cingulargprs.com							
PPP/Ethernet PassThru	*NETPW	Network Passwor	d	CINGULAR	1							
Other	*NETALLOWZEROIP	Allow Last Byte o	f net IP = Zero	1		1						
Friends	*HOSTPAP	Request PAP		0		0-NO	•					
LOGGING	\$53	Destination Addr	ess									
TELEMETRY	\$53	Destination Port		0		0						
ADDR LIST	S53	Default Dial Cod	e	т		T-TCP	•					
EDGE/HSDPA												

💅 COM1 - Sier	rra W	ireless Ace	Manager					
File Modem Te	mplate	Tools Hel	p					
Donnect Rel	🔹 fresh	🔹 Refresh All	Disconnect Vite Reset	🗃 📕 Load Save	Copy Clear	내丞 Update PRL	Auto Refresh	Disabled 💌
Template "C:\AirL	.ink\rav	encdma_115	200.xml" loaded					
								~
GROU	JPS 1	MODEM DA	TA				PRINTABL	S VIEW
IN	FO	AT	Name		Value	New Value		<b>^</b>
STAT		S23	Configure Serial Port		115200,8N1	115200,8N1		
		١Q	Serial Port Flow Control		0	0-None	•	
COMMO	lisc	S50	Data Forwarding Timeout	1	1			
U <u>Se</u> r	ISB rial	S51	Data Forwarding Characte	0	0			
T U	DP	E	DB9 Serial Echo		0		-	
Dummin	NS	E	USB Serial Echo		1		•	=
PPP/Ether	net	E	Telnet Echo		1			
PassTI	hru 1TP	v	AT Verbose Mode		1	1-Verbose	-	
Oti	her nds	8D	DTR Mode		0	0-Ignore DTR		
		5211	DTB Mode		1	1-Ignore DTR	-	
LOGGI		85	Assert DSR		1	1-In Data Mode	-	
1X/EV-E	00					1 In Data Mode		
TELEMET	RY	ac.	Assert DCD		) <u>+</u>	D Dischlad		
ADDR LI	ST	I-CISE	Finable CIS to Indicate N	etwork Coverag		ju-bisabled		× .
								~

# Change "AT Verbose Mode" to "Numeric" for use with CR10(X), CR510, and CR23X dataloggers.

Click the **Write** icon to save the changes made by the template file.

Click the **Reset** icon to restart the modem. The other ways to reset the modem are by pressing the reset button on the front of the modem or removing the power from the modem.

Click the **Disconnect** icon to terminate communications with the modem.

WARNING Unless you Write the commands, the changes made in New Value will not be sent to the modem. For some commands unless you Reset the modem, the newly written values will not take effect.

### 5.3 Configuring the Raven for Dynamic IP

Dynamic IP addresses are granted only when a modem or other device is connected and can change each time the modem or device reconnects to the network.

IP Manager is a free service provided by Sierra Wireless for the Raven XT to translate a dynamic IP address into a fully qualified domain name so it can be contacted directly on the Internet. IP Manager translates a dynamic IP address to a fully qualified domain name so you can contact your Raven XT by name as if it had a static IP.

If the Raven XT is configured for Dynamic IP, when the Raven XT first connects to the Internet, it sends an IP change notification to the IP Manager. IP Manger will acknowledge the change and update the DNS record. The changed IP address will then be the address for the Raven's configured name. Once the Raven's IP has been updated in IP Manager, it can be contacted via the name.

AceManager is used to configure the Dynamic IP settings in your Raven XT so that it will use IP Manager as described below.

Connect with modem using AceManager. Select the Dynamic IP group to configure your modem to use IP Manager.

To configure your Sierra Wireless modem to be addressed by name, the modem needs to have four elements configured.

Enter names in the New Value fields for MODEMNAME, DOMAIN, IPMANAGER1, IPMANAGER2, and IPMGRUPDATE1.

173.181 File Modem	1.138.49 Template	9 - <mark>Sierra</mark> Wi e Tools <u>H</u> elp	ireless Ac	:eManage	er									
Donnect	(The second seco	Refresh All	<b>X</b> Disconnect	Write	<b>!</b> Reset	😅 Load	Save	Copy	× Clear	Update PRL		Auto Refresh:	Disable	ed 🗸
emplate "C:\	Document	s and Settings	JAN.CAMPI	BELL\Desk	top\RA	/EN X & 3	XT Temp	lates	CSC_RA	/ENXT_Telus_	_2011_CR1000.xml	" loaded		
GF	ROUPS	MODEM DAT	ΓA									PRINTABLE	VIEW	1
	INFO	AT		Name				,	/alue		New Value			
ST	ATUS	ATUS *MODEMNAME Modem Name MON *DOMAIN Domain				438862	4280							
CON	MON			Domain				eairlink.com		eairlink.com				
	Misc USB	*IPMANA	GER1	IP Manager Server 1 (IP Adrs)			rs)	eairlink.com		eairlink.com				
	Serial TCP	*IPMGRU	PDATE1	IPMServ	er1 Up	date (I	Minute	s)	D	0				
	UDP DNS	*IPMGRK	EY1	IPMServ	er1 Ke	y			******	**	•			
<u>Dyna</u> PPP/Et	hernet	*IPMANA	GER2	IP Mana	ger Se	rver 2	(IP Ad	rs)	edns2.e	2.eairlink.com edns2.eairli		nk.com		
Pa	SMTP	*IPMGRU	PDATE2	IPMServer2 Update (Minutes)			s)	0						
Other Firewall		*IPMGRK	EY2	IPMServ	er2 Ke	y			******					
Port Forw	arding													
LOG	GING													
RE	PORT erver 1													
1X/E	V-DO													

- 1. Modem name: A unique name for the modem (the 10-digit MDN number is recommended).
- 2. Domain: The domain name to be used by the modem (eairlink.com).
- 3. IP Manager IP Address: The IP or domain name of the dynamic DNS server which is running IP Manager.

IPMANAGER1: eairlink.com IPMANAGER2: edns2.eairlink.com

4. IP Manager update interval refers to how often you want the address sent to the IP Manager. If this is set to zero, the modem will only send an update if the IP changes (i.e. if the modem is reset or is assigned a different IP). The value can be set from 0 - 255 minutes, and should be set to a value appropriate for your application.

Restrictions for Modem Name

- Must begin with a letter or number
- Can include a hyphen (-)
- Cannot contain spaces
- Must be no longer than 20 characters total

Click the Write icon to save the changes.

Click the **Reset** icon to restart the modem.

Click the **Disconnect** icon to terminate communications with the modem.

# 6. LoggerNet/PC400W Software Setup

The Device Map is configured from the "Setup" button on the LoggerNet/PC400W Toolbar. Configure the Device Map as described below.

- 1. Selet Add Root | IPPort.
- 2. Add a datalogger to the IPPort (Pakbus dataloggers, e.g. the CR1000, require a PakBusPort).
- 3. On the IPPort page, add the IP address/domain name and the Port number (the Raven template file configures the port to be 6785). Add four seconds of extra response time.
- 4. For PakBus dataloggers, leave the default settings on the PakBusPort page.
- 5. For PakBus dataloggers, set the PakBus address to match that of the datalogger (default address in the datalogger is 1). Make sure that "PakBus Always Open" is unchecked.

LoggerNet Device Map

Preceding zeros are not entered in the Internet IP Address (e.g. 070.218.074.247 is entered as 70.218.74.247).

For a Dynamic IP using Sierra Wireless's IP Manager, enter the internet IP address as:

xxxx.yyyy:6785, where xxxx is the modem name, yyyy is the Domain name, and 6785 is the port number.

Per version       Loos       Loos <th></th>	
Internet IP Address 4355551212.eaitlink.com:6785 Advanced Call-Back Enabled TCP Listen Only Extra Response Time 00 s 00 s 000 ms Celay Hangup Celay Hangup 00 s 000 ms Celay Hangup 00 s 000 ms Cela	EZ View
Exita Response Time 00 s S Delay Hangup 00 s 000 ms S IP Port Used for Call-Back 0 AirLink Modem Name	
AirLink Modern Name	
No problems found with settings for the selected device	
Check Apply Cancel	

If using this option, please ensure that "Cache IP Address" is unchecked.

Uncheck "PakBus Port Always Open".

🖋 Setup									
File Edit Tools Options Help									
Add Root Add Delete Rename	<b>⊠</b> ndo R <u>e</u> do								
PPort     PakBusPort     PB1000	PakBusPort : PakB	usPort							
	Hardware PakBus Nodes								
	Standard Communications Enable	d							
	PakBus Port Always Op	en							
	Maximum Time On-Line	00 h 00 m 00 s 000 ms	*						
	Beacon Interval	00 h <mark>00</mark> m 00 s	•						
	Advanced								
	Extra Response Time	00 s							
	PakBus Address	3999							
	Delay Hangup	00 s 000 ms	*						
Check Apply Cancel	No problems found w	ith settings for the selecte	d device						
		Connect	ed: localhost						

Enter PakBus address that has been set in the datalogger (default is 1, change the address using DevConfig).

🖋 Setup		
File Edit Tools Options Help		
Add Root Add Delete Rename	Undo Redo	
Bill IPPort	CR1000 : CR1000 Hardware Schedule Data Files Clock Program Standard Communications Enabled Call-Back Enabled	
	PakBus Address 1	
	Maximum Packet Size 1000 Security Code 0	
	Delay Hangup 00 s 000 ms	
	Enable Automatic Hole Collection	
Check Apply Cancel	No final storage tables are defined in the stations program Scheduled Data Collection is disabled	<ul> <li>×</li> </ul>
	Connected: localhost	

# 7. Troubleshooting

If LoggerNet/PC400W software is unable to establish a connection with the modem:

- 1. Check your account information (you may have to call your provider for this or look at your agreement).
  - a. Verify there is coverage at your location.
  - b. Check the Network light. Network indicates a successful connection to the cellular network with an IP Address given and a channel acquired.
  - c. Make sure the modem has sufficient power.
  - d. Check the signal strength using AceManager (make sure your antenna is properly connected and oriented). Signal strength should be in the -51 to -90 range (-51 is a strong signal, -90 is a weak signal).
  - e. Make sure you have digital (not analog) coverage. For the Raven XT-Telus this should be a CDMA/1xRTT/EVDO account.
  - f. If you have a Static IP account, verify the Static IP Address. Preceding zeros in the IP address are not entered in LoggerNet/PC400W.
  - g. If you have a Dynamic IP account, you will need to have a DDNS (dynamic domain name server) name that LoggerNet can reference to make the connection (Section 5.3).
  - h. Connect with the modem through the serial port using AceManager. If the modem has been configured for "PPP" (see appendix B), then you may have to check the "Use SOS Mode" box.
  - i. From the "Status" group, make sure the "Network State" is "Network Ready", and note the "Network IP" address. This is the current IP address for the modem (a dynamic IP address will change each time the modem is reset). Try connecting to this IP address using LoggerNet. If LoggerNet connects with the IP address, but not with the modem name.domain name, then there may be a problem with the Dynamic IP setup in the modem (Section 5.4).

Modem Templat	rireless Acema e Tools Help	inager		
nnect Refresh	Refresh All D	Sonnect Write Reset Load Save	Copy Clear Update PRL Auto Refre	sh: Disabled
GROUPS	MODEM DATA	4	PRINTAB	LE VIEW
INFO	AT	Name	Value	
STATUS	*NETIP	Network IP	70.192.46.181	
	*NETSTATE	Network State	Network Dormant	
COMMON Misc	*NETCHAN	Channel	630	
USB	*NETRSSI	RSSI (dBm)	-72	
Serial TCP		Host Mode	PPP	_
UDP DNS		Host Signl Level	DCD: HIGH DTR: HIGH DSR: HIGH CTS: HIGH RTS: HIGH	_
PPP/Ethernet	*NETERR	Network Error Rate	255	
PassThru		Network Bytes Sent	262	
Other		Network Bytes Rcvd	348	_
Friends		Host Serial Bytes Sent	368	_
LOGGING		Host Serial Bytes Bryd	660	_
1X/EV-DO		Network ID Packats Sent	4	_
		Network ID Packets Dead	1) <del>7</del> 1 [a	_
TELEMETRY		INetwork IP Packets Rovd	J4	
		Host IP Packets Sent	2	

Select the "Serial" Group, and make sure the "AT Verbose Mode" is set to "Numeric" for use with the CR10(X), CR510, and CR23X dataloggers, or "Verbose" for other dataloggers (e.g. CR1000).

COM1 SOS - Sie	rra Wireless e Tools Helo	AceManager								
©s € Connect Refresh	C Refresh All	Disconnect Write Res	et Load Save	ि Сору	X Clear	Update PRL	,	Auto Refresh:	Disable	ed 🔽
Template "C:\AirLink\ra	avengprs_11520	0.xml" loaded								
GROUPS	MODEM DAT	A					1	PRINTABLE V	/IEW	
INFO	AT	Name		v	alue	New Value				
STATUS	S23	Configure Serial Port		1	15200,8N	115200,8N1				
COMMON	١Q	Serial Port Flow Contro		0	)	0-None	-			
Misc	S50	Data Forwarding Times	ut	1		1				
Serial TCD	S51	Data Forwarding Character DB9 Serial Echo USB Serial Echo Telnet Echo			)	0				
UDP	E				)		-			
DNS Dynamic IP	E						•			
PPP/Ethernet PassThru	E						•			
SMTP Other	v	AT Verbose Mode		1		1-Verbose	•			
Friends	&D	DTR Mode		0	)	0-Ignore DTR	•			
LOGGING	S211	DTR Mode		1		1-Ignore DTR	•			
TELEMETRY	&S	Assert DSR		1		1-In Data Mode	-			
ADDR LIST	&C	Assert DCD		1		1-In Data Mode	•			
EDGE/HSDPA	*CTSE	Enable CTS to Indicate	Network Coverag	e  0	1	0-Disabled	-			
	Q	Quiet Mode		0		0-OFF	•			
	x	Call Progress Result M	ode	0	1	0-OFF	<b>•</b>			
	*NUMTOIP	Convert 12 digit Numb	er to IP	0		0-Use as Name	•			
										~

If the modem answers but you do not get a connection to the datalogger:

- 1. Check your connection to the datalogger.
  - a. a. An SC932A or SC105 interface is required to connect the modem to a datalogger's CSI/O port (Section 4). The default settings for SC105 (OS > 4) can be used with the RavenXT when the modem is configured for 115200 baud (baud rate is set by the template file).

Baud rate of the SC105 must match the baud rate in the modem (which has to be supported by the datalogger). SC105 settings for use with the RavenXT are listed below, which are configured using the DevConfig utility.

SC105 settings for the RavenXT:

CS I/O Mode: SDC Address 7 RS-232 Mode: Modem Baud Rate: 115.2K or 9600 baud depending on datalogger model 8 data bits, 1 stop bit, no parity

b. Make sure the modem is connected to the "DCE Device" connector on the SC932A, or the "Modem" connector on the SC105.

A null modem cable is required to connect the modem to a datalogger's RS-232 port. No other interface is required.

- 2. Check your LoggerNet setup.
  - a. Make sure the port number at the end of the IP address matches the port number of the Raven (e.g. 6785, see Figure 7-1).

★ Setup Screen		
Ele View Network Tools Options He	2	
Add Boot Add Delete Rename	Undo Redo	Kan a second sec
Network Map ■ 999- IPPort ■ CR1000	IPPort: IPPort           Hardware         Notes           Standard         Standard           Image: Communications Enabled         Internet IP Address           Advanced         Call-Back Enabled	12.eairlink.com.5785 he IP Address

2	COM1 SOS - Sie	erra Wireless AceMan	ager			
F	ile Modem Templa	ite Tools Help				
(	🕒 😨	👔 🛛 🔕 n Refresh All Disconned	ct Write Reset Load Save	🗈 🗙 🖓 Copy Clear Update PRL	Auto Refre	sh: Disabled 💌
T	emplate "C:\AirLink\i	ravengprs_115200.xml" load	led			
Ē						~
	GROUPS	MODEM DATA			PRINTAE	LE VIEW
		AT	Name	Value	New Value	
					-	_
	STATUS	J-DATE	Date and Time	10/21/2008 10:17:11		
	COMMON	OPRG	Enable Over-the-Air Programing	1	1-ON	•
	Misc	*NETPHONE	Phone Number	14357571662		-
	USB	, 			- 1	_
	Serial	]	Force Static IP	10.0.0.0		
	UDP	*DPORT	Device Port	12345	6785	
	Dynamic IP	*NETUID	Network User ID	ispda@cinoularoprs.com		-
	PPP/Ethernet		J		-	
	PassThru	*NETPW	Network Password	CINGULAR1	1	
	SMTP	*NETALLOWZEROIP	Allow Last Byte of net IP = Zero	1	1	_
	Friends	*HOSTPAP	Request PAP	0	0-NO	-
		11001111	in a grade i fin		10 110	

FIGURE 7-1. Device Port Configuration

- b. Try adding a few seconds to the extra response time on the IP Port in LoggerNet (you should not need more than 5 seconds).
- c. If you are trying to communicate to a PakBus datalogger:
  - i. Verify the PakBus address in the setup screen matches that of the datalogger.
  - ii. If you have multiple PakBus networks/ports setup in LoggerNet, uncheck the 'PakBus Port Always Open' options on all PakBus ports.
- 3. Use AceManager to check modem communications with datalogger.

The modem's "Host Serial Bytes Sent" and "Host Serial Bytes Received" windows can indicate whether or not the modem is communicating with the datalogger.

Establish a connection with the modem through the cellular network using AceManager (click on the Modem menu item, Connect, UDP. Enter the IP address, and click OK). Go to the Status group and note the "Host Serial Bytes Sent" and "Host Serial Bytes Received" values (Figure 7-2). Try connecting with the datalogger using LoggerNet/PC400W. If a connection cannot be established, close LoggerNet and reconnect with AceManager and compare the current values with the previous values.

If the values are the same, the modem is not attempting to make a connection with the datalogger. Check that the .xml template file has been loaded (Section 5.3).

If the "Host Serial Bytes Sent" increased, the modem attempted to connect to the datalogger, but the response from the datalogger did not make it back to the modem. Check the interface between the modem and the datalogger (Section 4.2).

If both values incremented, the modem and the datalogger are communicating. Try adding some extra response time in LoggerNet.

**NOTE** Baud rate changes require the modem to be reset before the change takes affect. Click the Reset icon in AceManager to the reset the modem and implement the change.

COM1 SOS - Sie e Modem Templa	erra Wireless / ite Tools Help	lceManage	r									
onnect Refresh	C Refresh All [	😣 Disconnect	<b>V</b> Write	<b>!</b> Reset	🚔 Load	<b>R</b> Save	Copy	$\mathop{ imes}_{\operatorname{Clear}}$	[ Update PRL	Auto Refresh	Disabl	ed 🗸
mplate "C:\AirLink\r	avengprs_115200	.xml" loaded										
GROUPS	MODEM DATA	4								PRINTABLE	VIEW	
INFO	АТ	Name			Va	lue					^	
STATUS	*NETIP	Network	IP		16	56.213	.213.1	76				
STATUS	*NETSTATE	Network	State		Ne	etwork	Ready					
COMMON	*NETCHAN	Channe	1		14	12						
USB	*NETRSSI	RSSI (d	Bm)		-8	3						
Serial TCP	*NETOP	Current	Network	Operat	or Ci	ngular	, 3104	10				
UDP	+ICCID	SIM ID			89	901410	42112	496991	.77			
Dynamic IP	+CIMI	IMSI			31	10410	124969	917				
PPP/Ethernet PassThru		Host Mo	de		PF	р						
SMTP		Host Sig	nl Leve	1	DO	CD: HI	GH DTI	R: HIGH	DSR: HIGH CTS: H	HIGH RTS: HIGH		
Friends	*NETERR	Network	Error Ra	ate	0							
LOGGING		Network	Bytes S	ient	0							
		Network	Bytes F	levd	0							
		Host Se	rial Byte	es Sent	39	90						
ADDR LIST		Host Se	rial Byte	es Rovd	66	50						
EDGE/HSDPA		Network	IP Pack	cets Sen	t 0						~	

FIGURE 7-2. AceManager status page showing communications with modem.

# Appendix A. AceManager Setup without Template File

AceManager is used to program settings in the Raven XT modems to make the modems compatible with CSI dataloggers. Sierra Wireless CDMA and GPRS template files to send the modems are available on the CSC website (<u>http://www.campbellsci.ca/download</u>). The procedure for sending the template files is described in Section 5.2.

When the template files are not available, AceManager can be used to change the settings described below.

For a direct connection on a COM port use PPP and appropriate Com Port.

Connect 1	to Modem				
UDP TCP SMS PPP	Port: Password:	CDM1	~	☐ Use SOS Mode	
Ethernet		OK	Cancel		

Make a note of the Device port (\*DPORT). The default is 12345 and we use 6785 in our templates. Any valid port can be used. This is the port number used in LoggerNet to get to the datalogger.

INFO	AT	Name	Value	New Value
ATUS	*DATE	Date and Time	05/23/2006 23:01:14	
4400	OPRG	Enable Over-the-Air Programing	1	
Misc	*NETPHONE	Phone Number		[
TCP	*STATICIP	Force Static IP	0.0.0.0	[
DNS	*DPORT	Device Port	12345	6785
mic IP hernet	*NETUID	Network User ID		
ssThru SMTP	*NETPW	Network Password		
Other Power	*NETALLOWZEROIP	Allow Last Byte of net IP = Zero	1	
riends	*STATUSCHK	Checking SMS Status (Seconds)	0	
GING	*HOSTPAP	Request PAP	0	
IETRY	\$53	Destination Address		
LIST	\$53	Destination Port	0	
GPRS	\$53	Default Dial Code	т	

- S23 Configure Serial Port The baud rate needs to be configured to match a valid datalogger baud rate. For a CR10X: 9600,8N1 and for a CR1000: 115200,8N1.
- Q Serial Port Flow Control This should be set to None.
- V AT Verbose Mode Set this to Verbose for CR800, CR1000, CR3000; Numeric for CR10(X), CR510, CR23X.
- &D DTR Mode Set to Ignore DTR
- S211 DTR Mode Set to Ignore DTR
- &S Assert DSR Set to In Data Mode
- &C Assert DCD Set to In Data Mode
- Q Quiet Mode Set to ON

COM1 - Modem	Sierra W Template	<mark>reless Ace</mark> Tools Hel	Manager P											
🖳 🗸	😨 Refresh	(† Refresh All	🔕 Disconnect	Ø Write	<b>!</b> Reset	🚅 Load	🔛 Save	Сору	$\mathbf{x}$ Clear	[] Update PRL		Auto Refresh:	Disab	led
set succes	sful													
GI	ROUPS	MODEM DA	TA									PRINTABLE	VIEW	
	INFO	АТ	Name					Va	lue	New Value			^	
ST	ATUS	S23	Configure	Serial F	Port			11	5200,8N1	1 115200,8N1				
	MON	١Q	Serial Port	Flow C	ontrol			0		0-None	-	]		
cor	Misc	S50	Data Forwarding Timeout					1		1				
	USB <u>Serial</u>	S51	Data Forw	arding (	Characte	er		0		0				
	TCP UDP	E	DB9 Serial	Echo				0			-	]		
Dyna	DNS mic TP	E	USB Serial	Echo				1			-	]		
PPP/Et	hernet	E	Telnet Ech	0				1			-	]		
Pa	SMTP	V	AT Verbos	e Mode				1		1-Verbose	-	]		
F	Other Friends	8.D	DTR Mode					0		0-Ignore DTR	•	]		
1X/E	V-DO	S211	DTR Mode					1		1-Ignore DTR	•	]		
TELEM	IFTRY	8.S	Assert DSR				1		1-In Data Mode	•	]			
ADDD LYCT &C Assert DCD 1				1		1-In Data Mode	•	]						
ADDR	(13)	*CTSE	Enable CTS to Indicate Network Coverage							0-Disabled	-	]		
												-	⊻,	J.

- S0 TCP Auto Answer Set to ON
- TCPT TCP Idle Timeout -- Set to a reasonable value like 2 min.

🗲 C	OM1 - Sierra W	/ireless	AceManager										
File	Modem Template	e Tools	Help										
Donr	ect Refresh	👔 Refresh	All Disconnect	Vrite Re	set Loar	L J Save	🗈 Сору	$\times$ Clear	Update	PRL	Auto Refresh:	Disable	ed 🔽
	opoups	MODE	(DATA								DOTATE A DI P		^
	GROUPS	MODEM	DATA								PRINTABLE	VIEW	
	INFO	AT	Name		Valu	e New V	/alue						
	STATUS	SO	TCP Auto Answe	er	1	1-ON	1		-				
	COMMON	S7	TCP Connect Ti	meout	30	30							
	Misc USB	ТСРТ	TCP Idle Timed	out	2	2							
	Serial	TCPS	TCP Idle Timed	ut Secs	0	0-Mir	nutes		-				
	UDP	S221	TCP Connect R	esponse De	alay 0	0							
	Dynamic IP	S60	Telnet Echo Mo	de	1	1-Los	al Echo	1	-				
	PPP/Ethernet PassThru	*ENQ	Enable ENQ on	TCP Conne	ct 0	0-Dis	able		•				
	SMTP Other												
	Friends												
	LOGGING												
_	1X/EV-DO												
	TELEMETRY												
	ADDR LIST											,	~

See Section 5.3 for information on configuring the modem for use with a Dynamic IP.

# Appendix B. Configuring the Raven XT Modem for PPP

The Raven XT's template file configures the Raven XT to function as a serial server. As a serial server, the modem has an IP address, and port number 3001 for the Raven XT's RS232 port.

LoggerNet sends data via TCP/IP over the internet to the datalogger. The modem removes the data from the TCP packet and sends the data out the RS232 port to the datalogger. Returning data is put into a TCP packet by the modem and sent back to LoggerNet.

Settings in the Raven XT and datalogger (CR800, CR1000, and CR3000), can be changed to configure the RS232 serial ports for Point-to-Point (PPP) protocol. When configured as PPP, the Raven XT functions as a router, routing TCP/IP communications to the IP stack of the datalogger. PPP enables the datalogger to send/receive messages via email, HTTP, FTP to and from the datalogger, and allows concurrent communications between networked dataloggers and LoggerNet.

The default datalogger port number for PakBus/TCP communications is 6785. The datalogger will also respond to port 80 for HTTP, 23 for Telnet, and 21 for FTP. These ports can be disabled in the dataloggers configuration.

**NOTE** After the RS232 port on the modem has been configured as PPP, use AceManager with a TCP or UDP connection to establish communications with the modem. It may also be possible to connect with the modem through its RS232 port using the "SOS" mode.

Raven XT Settings for PPP Mode:

Download the current Raven XT AceManager template file from <u>http://www.campbellsci.ca/download</u> Load the template into AceManager and make the following changes in steps 1 and 2 before writing them to the Raven XT modem.

Use AceManager to configure the following UDP setting:

• MD = 02-PPP

Use AceManager to configure the following Misc. setting:

• \*DPORT (Device Port) = 3001

🗲 COM1 - Si	erra W	ireless Acel	Manager											
File Modem "	Template	Tools Help	)											
Donnect F	🔹 Refresh	😰 Refresh All	🙆 Disconnect	Ø Write	<b>!</b> Reset	🚔 Load	<b>L</b> Save	Сору	$\mathbf{x}$ Clear	내고 Update PRL		Auto Refresh:	Disable	ed 🔽
Modem disconn	ected													
GRC	OUPS	MODEM DAT	ΓA.									PRINTABLE	VIEW	<
I	NFO	AT	Name				Value	New \	/alue					
STA	TUS	MD	Startup Mo	de Def	ault DB9 :	Serial	00	02-P	PP	_	]			
		S82	UDP Auto	Answer			0	0-Dis	able	-	]			
СОММ	1ON Misc	S83	UDP Idle T	imeout			0	0						
s	USB	HOR	UDP Auto	Answer	Response	•	0	0-No	Respo	nse 💌	1			
	TCP	*UDPLAST	UDP Conn	ect Last	:		0	0-Do	not ch	ange S53 💌	]			
	DNS	AIP	Allow Any 1	IP			0	0-All	ow only	S53 💌	1			Ξ
Dynam PPP/Ethe	ic IP irnet	*UALL	Allow All U	DP			0	0-No	effect	-	1			
Pass	Thru SMTP	*DU	Dial UDP A	lways			0	0-Dis	able	-	1			
C Evi	ther	*USD	UDP Serial	Delay			0	0						
		1	1				] -	,-						
LOGG	ING													
1X/EV	-DO													
TELEME	TRY													
ADDR L	IST													~

Datalogger Settings:

Using the Device Configuation Utility, configure the following setting on the TCP/IP tab:

- Config Port Used = RS232
- IP Address = 0.0.0.0
- Modem Dial String = PPP
- Modem Dial Response = CONNECT
- User Name and Password are blank

File Language Help	
Device Type	Deployment
CD295 CH200 CC0M220 CP100 CR10X CR10X-PB CR10X-TD CR200 Series CR23X-BB CR23	Datalogger       Ports Settings       TCP/IP       Net Services       Advanced         DNS Server 1:       0.0.0.0       IP       Config/Port Used:       RS232         DNS Server 2:       0.0.0.0       IP Address:       0.0.0.0         TCP/IP Info:       User Name:       IP adsress:       IP address:         Modem Dial String:       PPP       Modem Dial Response:       CONNECT
Serial Port COM1 Baud Rate 115200 Disconnect	PPP Dial         Specifies the dial string that would follow ATD (e.g., #777 for Redwing CDMA) or a list of AT commands seperated by `,' (e.g., ATV1;AT+CGATT=0;ATD*097***1#) that will be used to initialise and dial through a modern before a PPP connection is attempted. A blank string means that dialing is not necessary before a PPP connection is established.         Apply       Cancel       Factory Defaults       Read File       Summary

Using the Device Configuation Utility, select the "Net Services" tab. The "Pakbus/TCP Service Port" default is 6785. This is the "Port" number that will follow the "IP address" for Loggernet to communicate with the datalogger.

Device Configuration	Utility Beta 1.8	
File Language Help		
Device Type	Deployment	
CD295	Datalogger Ports Settings TCP/IP Net Services Advanced	
COM220 CR1000	HTTP Enabled PakBus/TCP Server PakBus/TCP Port	
CR10X CR10X-PB	FTP Enabled 6785	
CR10X-TD CR200 Series	FTP User Name: anonymous 6785	
CR23X = CR23X-PB	FTP Password: * 6785	
CR3000	✓ Teinet Enabled	
CR5000	Ping (ICMP) Enabled	
CR510-PB CR510-TD CR800 Series CR9000X CS150 MD485 NL100	PakBus/TCP Service Port: 6785	
Serial Port	Port Baud Pate Settinge	~
COM1	For Data Rate Settings	=
	This setting governs the baud rate that the datalogger will use for a given port in order support BabBus or PPP communications. For some ports (COM1 through COM1) th	rto 🚽
Baud Rate	setting also controls whether the port will be enabled for PakBus or PPP communications.	tions.
115200 💟		×
Disconnect	Apply Cancel Factory Defaults Read File Summary	

Using the Device Configuration Utility, fix the RS232 Baud Rate to "115200 Fixed" from the "Port Settings" tab.

Device Configuration	utility Beta 1.8	
File Language Help		
Device Type	Deployment	
CD295 CH200 COM220 CR100X CR10X+P8 CR10X+TD CR200 Series CR23X+TD CR23X+TD CR23X+TD CR23X+TD CR23X+TD CR23X+TD CR2300 CR510-TD CR510-TD CR510-TD CR510-TD CR510-TD CR510-TD CR510-TD CR510-TD CR510-TD CR510-Series CR9000X CS150 MU405 NL100 CS150	Datalogger       Ports Settings       TCP/IP       Net Services       Advanced         Select the Port       R5-232       Image: Settings       Neighbors         Baud Rate:       115:22k Fixed       Image: Settings       Begin       End         Beacon Interval:       Image: Settings       Image: Sett	
Serial Port COM1 V Baud Rate 11520 V Disconnect	Port Baud Rate Settings         This setting governs the baud rate that the datalogger will use for a given port in order support PakBus or PPP communications. For some ports (COM1 through COM4), th setting also controls whether the port will be enabled for PakBus or PPP communications.         Apply       Cancel       Factory Defaults       Read File       Summary	r to nis tions.

Loggernet Settings:

Enter the IP address of the Raven XT, and the PakBus/TCP Service Port number of the datalogger (e.g. 6785 as explained above).

🕊 Setup				
File Edit Tools Options Help				
Add Root Add Delete Rename	<u>U</u> ndo R <u>e</u> do			
B     B     B     Port     C     PakBusPort_4     C	IPPort : IPPort			
	Hardware			
	Standard			
	Internet IP Address	4357608027.eairlink.com:6785		
	Advanced Call-Back Enabled	Cache IP Address		
	Extra Response Time	04 s	<b>*</b>	
	Delay Hangup	00 s 000 ms	~	
	IP Port Used for Call-Back	0		
	AirLink Device ID			
Check Apply Cancel	No problems found wit	h settings for the selected	d device	
		Connecte	ed: localhost	

# Appendix C. EmailSend Using the Gmail Outgoing SMTP Server

The datalogger has a mail client in it similar to a mail client on a computer. For the datalogger to send an email, it needs an SMTP server to send through like any other mail client. The Telus Wireless SMTP server can be used for sending outgoing email from the datalogger. Contact your service provider for more information.

**NOTE** In order for the datalogger to send email, a PPP connection between the datalogger and modem is required. Please refer to Appendix B for details on this configuration.

# C.1 Setting up a Gmail Account

First you need to create a Gmail account if you do not already have one. To create an account, go to <u>www.gmail.com</u>. Gmail accounts are free of charge.

The credentials to access the mail server will be the user name and password used when creating the Gmail account.

In the following example program you will see:

- ServerAddr set to smtp.gmail.com
- UserName set to (the gmail account user name)
- Password (the one you established at Gmail)

# C.2 Sending to Multiple Addresses

Sending to multiple email address can be done by using a comma to separate the email addresses (<u>dataloggers@campbellsci.ca</u>, <u>customer@emailaddress.com</u>).

# C.3 Sending a Text Message to a Phone

The datalogger can only send email messages. To send a text message to a phone the email needs to be converted to a text message via an email to text message gateway. Most cellular providers have an email to text message service for their phone subscribers.

Telus's max text message size is 132 characters, any email messages greater than 132 characters will be sent as a second message. Contact your service provider for information about their email to text message gateway server address.

EmailSend Program Example

The following example sends an email message when an alarm condition is True. Both the CR1000 and Raven modem must be configured as PPP as described above.

```
'Main program variables
Public Batt, RefTemp, Temp
Public Socket AS Long
'declare Email parameter strings (as constants), Message String & Result Variable
Const ServerAddr="smtp.gmail.com"
Const UserName="gmail account name"
Const Password="datalogger"
Const ToAddr="dataloggers@campbellsci.ca, customer@emailaddress.com"
Const FromAddr="gmailaccount@gmail.com"
Const Subject="Email Message Test"
Const Attach=""
Const CRLF = CHR(13) + CHR(10)
Public Result as String * 100
Public AlarmTrigger As Boolean
Public Message As String * 250
Public EmailSuccess As Boolean
DataTable (TenSecData,True,-1)
  DataInterval (0,10,Sec,10)
  Sample (1,Batt,FP2)
  Sample (1,Temp,FP2)
EndTable
BeginProg
  Scan (1,Sec,3,0)
    Battery (Batt)
     PanelTemp (RefTemp,250)
    TCDiff (Temp,1,mV2_5C,1,TypeT,RefTemp,True,0,250,1.0,0)
     CallTable TenSecData
  NextScan
SlowSequence
  Scan(1, sec, 1, 0)
    If AlarmTrigger = False Then
       If Temp > 27 Then AlarmTrigger = True
       If AlarmTrigger Then
        Message = "Warning!" + CRLF + CRLF
         Message = Message + "An alarm condition has been identified. "
Message = Message + "The temperature is " + Temp + " degrees C." + CRLF + CRLF
Message = Message + "Datalogger time is " + Status.Timestamp
    EmailSuccess=EmailSend (ServerAddr,ToAddr,FromAddr,Subject,Message,Attach,UserName,Password,Result)
       EndIf
    EndIf
  If Temp < 27 Then AlarmTrigger=False
  NextScan
EndProg
```



