



CampbellCloud

Your Cloud-Based Solution for Managing
Environmental Monitoring Networks



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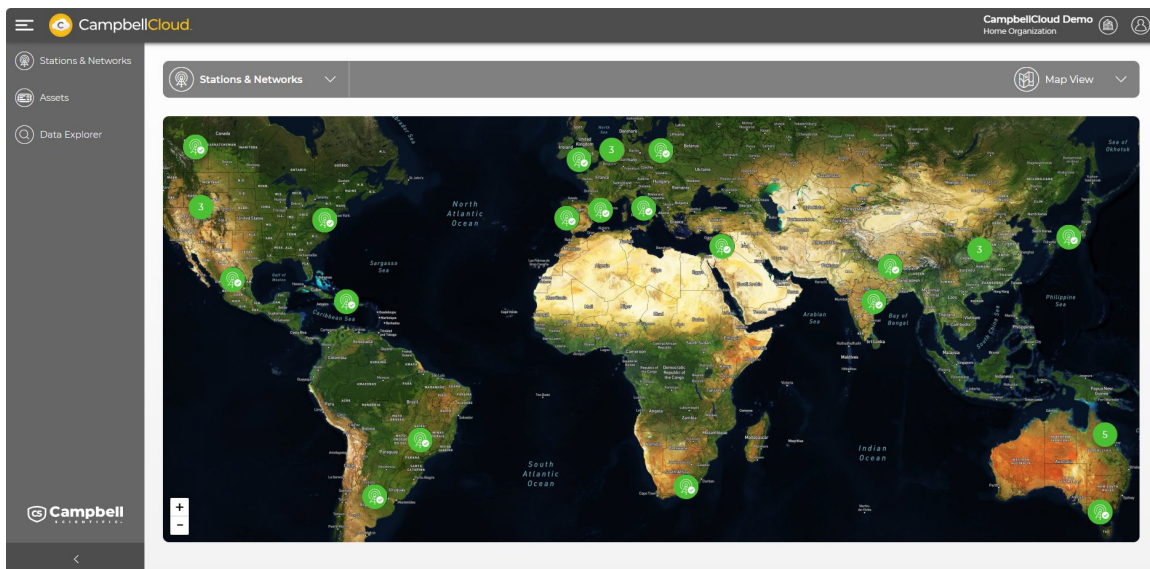
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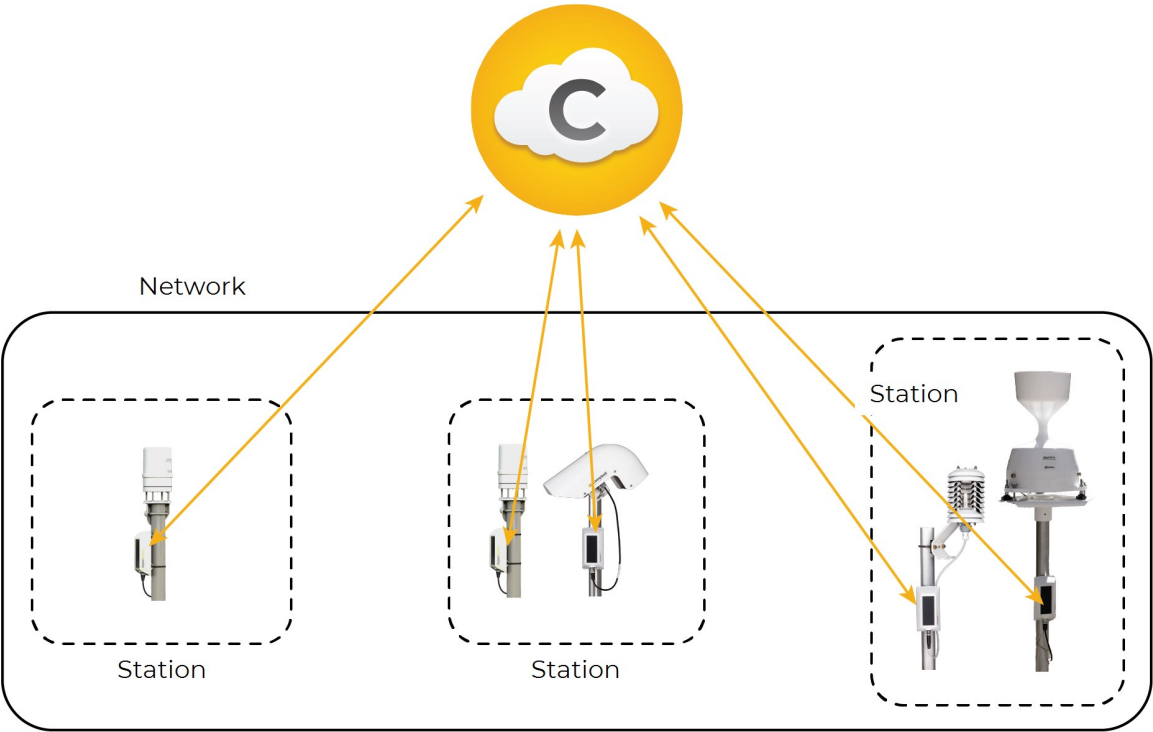
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1. Introduction

CampbellCloud (Cloud) is a secure and resilient cloud-based service designed for remote management of environmental monitoring station networks. With cross-browser compatibility and no software to install, CampbellCloud offers a modern, user-friendly interface (UI) with self-manage subscription capabilities that allow organizations to be up and running in minutes. This service is designed around the latest technologies to ensure data security and accessibility. It is structured to be cost-effective, offering a simple, low monthly subscription that scales according to the user's needs, whether it's for a single data logger or a large network of stations. See [Subscriptions](#) (p. 53) for more information.



The following figure shows a network consisting of three stations. Each station has one or more assets associated with it.



2. Cloud administrator

In order to use CampbellCloud you must be associated with an organization account, either as the account administrator or as an account user. The account is free to set up.

The organization account administrator will be responsible for providing the subscription-management billing information. The account administrator may also be the owner, or a user with privileges.

NOTE:
In this context, an organization is an individual, business, or organization that uses CampbellCloud services to manage a network of stations.

Some administrator tasks are described in the following sections.

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2.1 Creating a CampbellCloud organization account

If you are not the account administrator but need to join an account as a user, an account administrator should invite you to join the account. The email invitation will be from *hello@campbell-cloud.com* and will include instructions to join the account as a user.


NOTE:

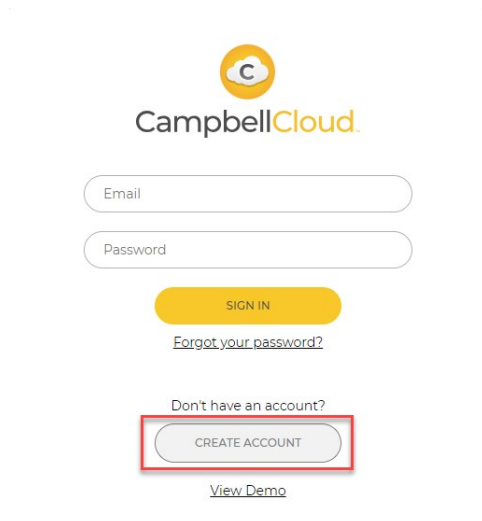
If you are not the account administrator, proceed to the [Become a CampbellCloud user](#) (p. 22) section.

CAUTION:

If you or your organization already has a *CampbellCloud* organization account, do not create another one.


If you are the administrator, follow these steps to create an account:

1. Using a web browser go to <https://iot.campbell-cloud.com> .
2. Click **REGISTER**.
3. Click **CREATE ACCOUNT**.



The image shows the CampbellCloud login and registration interface. At the top is the CampbellCloud logo, which consists of a yellow circle with a white 'C' inside, followed by the text 'CampbellCloud' in a sans-serif font. Below the logo are two input fields: 'Email' and 'Password'. Under the 'Email' field is a yellow button labeled 'SIGN IN'. Below the 'Password' field is a link that says 'Forgot your password?'. Below these elements is the text 'Don't have an account?'. Under this text is a button labeled 'CREATE ACCOUNT', which is highlighted with a red rectangular border. At the bottom of the form is a link that says 'View Demo'.

- If you are the person who will be responsible for the organization account, click **CONTINUE TO SIGN UP**.



Existing Organization Account

If your organization already has a CampbellCloud account, click "CANCEL SIGN UP" and contact your account administrator to be invited to that account.


CANCEL SIGN UP

New Organization Account

Create a new CampbellCloud account for your organization with you as the owner. Creating an account is free.* No payment details are required when signing up.

CONTINUE TO SIGN UP

- Fill out the form.



Create an Account for Your Organization

Your Organization Details	Your User Details (account owner)
<input type="text" value="Organization Name *"/>	<input type="text" value="First Name *"/>
<input type="text" value="Billing Street Address *"/>	<input type="text" value="Last Name *"/>
<input type="text" value="Billing City *"/>	<input type="text" value="Email *"/>
<input type="text" value="Billing Province/State *"/>	<input type="text" value="Password *"/>
<input type="text" value="Billing Postal/Zip Code *"/>	<input type="text" value="Confirm Password *"/>
<input type="text" value="Billing Country *"/>	<input type="checkbox"/> I have read and agree to the CampbellCloud Organization Terms of Use
<input type="text" value="Billing Email *"/>	<input type="checkbox"/> I have read and agree to the CampbellCloud End User Terms of Use

CANCEL **CREATE ACCOUNT**

- Read and select the check box for each agreement.

7. Click **CREATE ACCOUNT**.
8. You should receive an email confirmation from *hello@campbell-cloud.com*.
9. Click **Verify your email**. A new browser tab will open.
10. Click **SIGN IN** and proceed to CampbellCloud.

NOTE:

Your user name is the email you signed up with.

For more information on creating a CampbellCloud organization account, watch an instructional video at: <https://www.campbellsci.com/videos/cloud02> .

2.2 Changing default organization settings

Organization settings can be adjusted to tailor data views to specific organizational needs. These settings will affect all users in the organization.

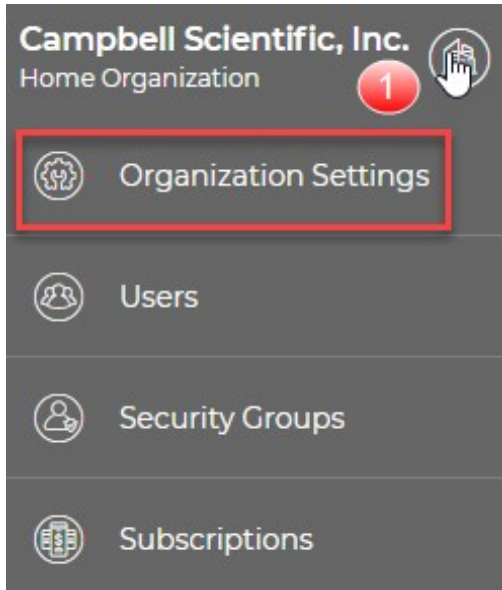
NOTE:

To control a specific user's settings see: [Configuring user settings](#) (p. 19).

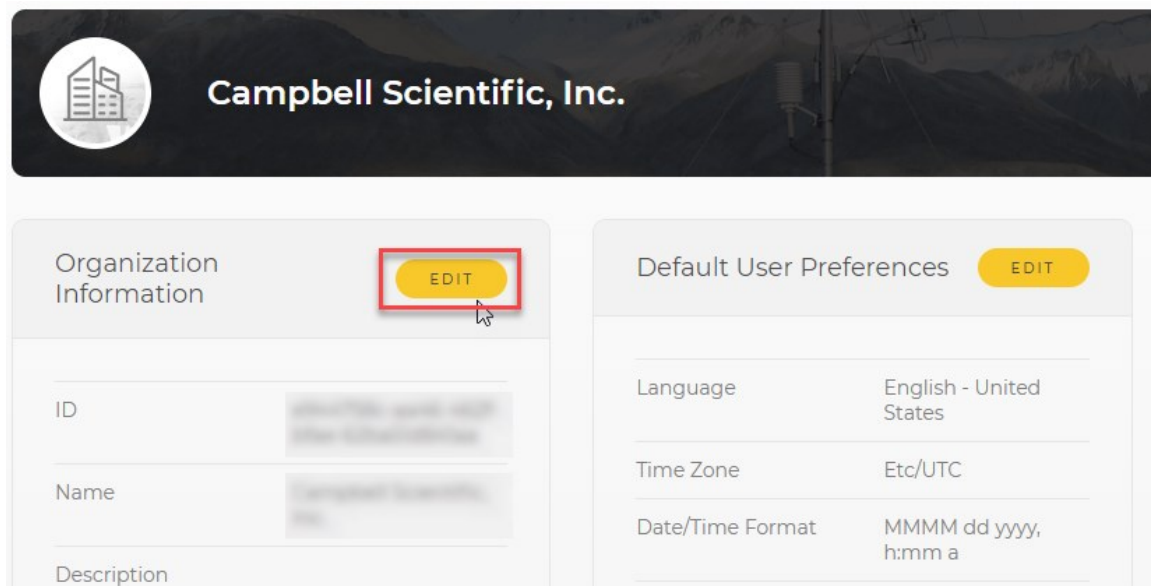
1. On the CampbellCloud home page, click on the organization name in the upper right corner.



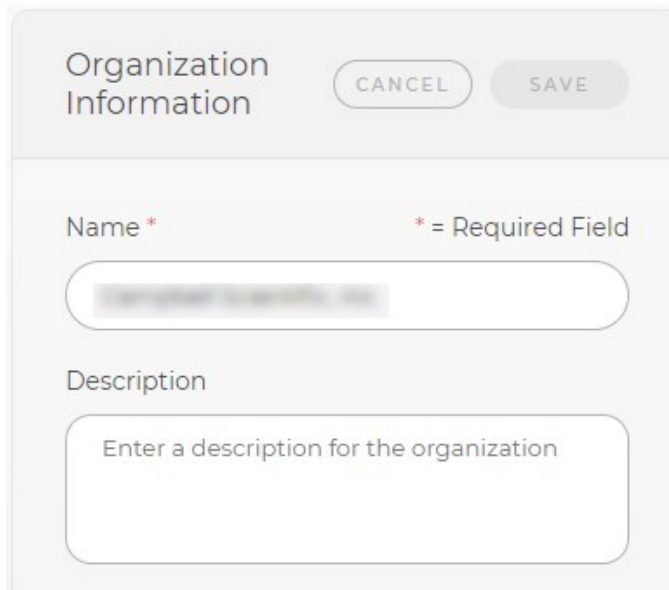
2. Select **Organization Settings**.



3. A new page appears with **Organization Information** and **Default User Preferences** sections.
The organization name was assigned when setting up the organization account. To change the organization name or add a description of the organization, click **EDIT** next to **Organization Information**.



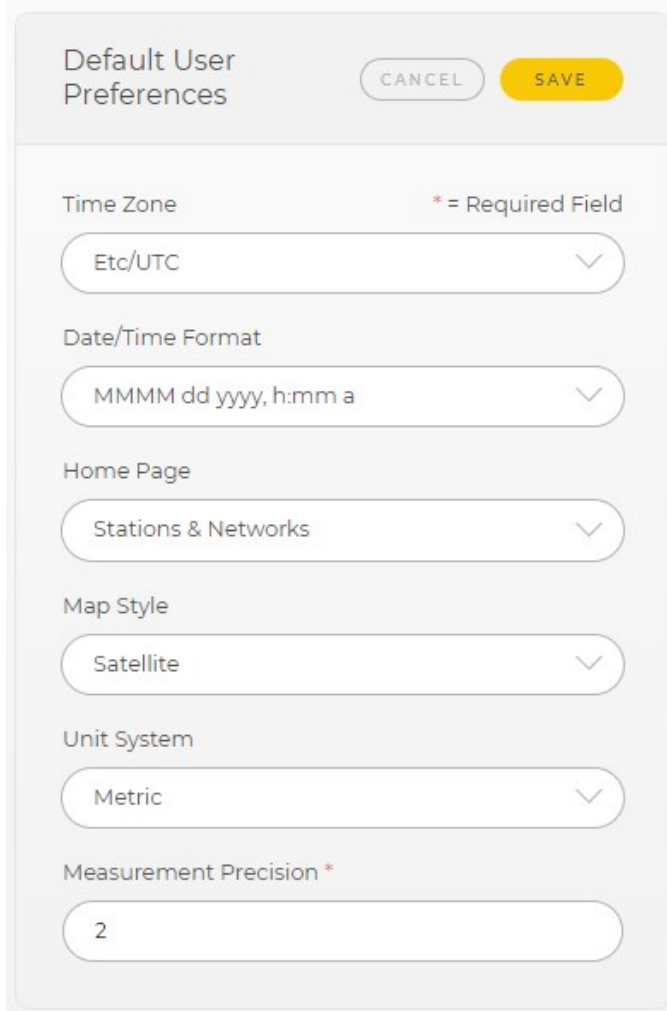
4. An organization name is required, but a description is optional. Click **SAVE** to save changes and return to the **Organization Settings** screen.



The image shows a form titled "Organization Information". At the top right of the form are two buttons: "CANCEL" and "SAVE". Below the title, there are two input fields. The first field is labeled "Name *" and has a red asterisk next to it. To the right of this label, there is a note: "* = Required Field". The input field for "Name" contains the text "Campbell Cloud, Inc.". The second field is labeled "Description" and has a placeholder text that says "Enter a description for the organization".

5. An account administrator can set default user preferences for all individuals in their organization. That way, every user will have a similar experience. Individual users may be given permission to edit their own settings. See [Changing user settings](#) (p. 55).

To change the default user preferences, click **EDIT** next to **Default User Preferences**. This screen allows modifications to time zones, date/time format, home page displayed, map style, unit system, and measurement precision. Click **SAVE** to save changes and return to the **Organization Settings**.



The screenshot shows a 'Default User Preferences' dialog box with a title bar containing 'Default User Preferences', a 'CANCEL' button, and a yellow 'SAVE' button. The dialog contains several settings, each with a label and a dropdown menu:

- Time Zone**: Labeled with a red asterisk and '= Required Field'. The dropdown shows 'Etc/UTC'.
- Date/Time Format**: The dropdown shows 'MMMM dd yyyy, h:mm a'.
- Home Page**: The dropdown shows 'Stations & Networks'.
- Map Style**: The dropdown shows 'Satellite'.
- Unit System**: The dropdown shows 'Metric'.
- Measurement Precision**: Labeled with a red asterisk. The input field shows the number '2'.

For more information on changing default organization settings, watch an instructional video at: <https://www.campbellsci.com/videos/cloud01> .

2.3 Ordering and activating subscriptions

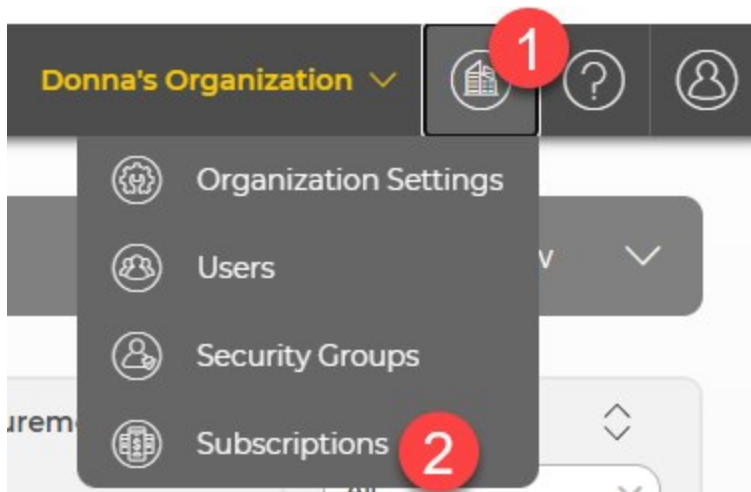
Data source subscriptions can be ordered directly from CampbellCloud.

NOTE:

To purchase data source subscriptions, a user must have the appropriate permissions for the **Subscriptions** application. If a user lacks these permissions, they should contact the organization's account owner for assistance.

Follow these steps to order a data source subscription:

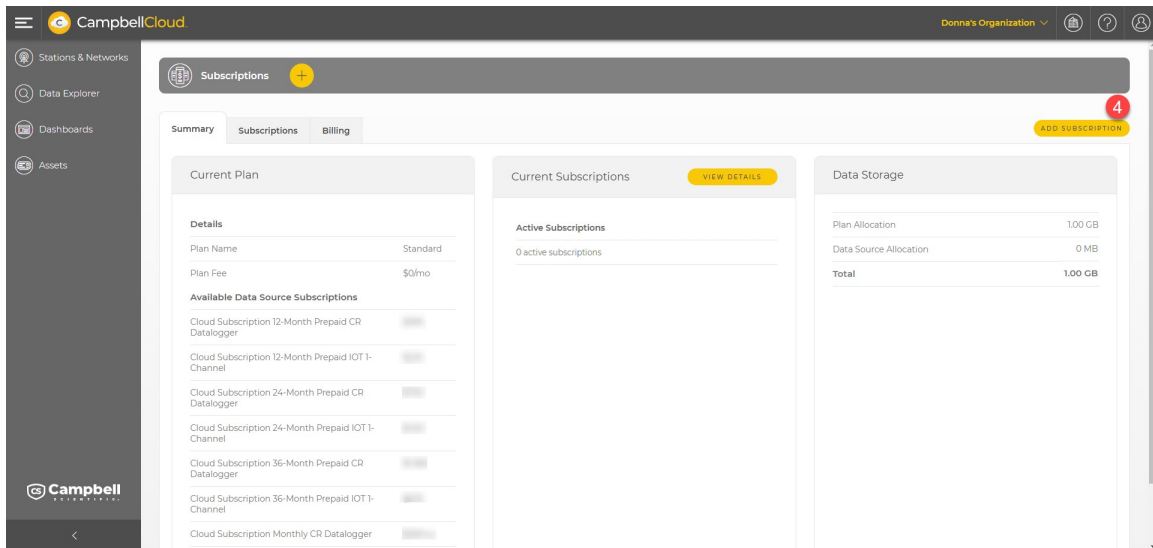
1. Go to the CampbellCloud home page and click on the organization menu in the upper, right corner.



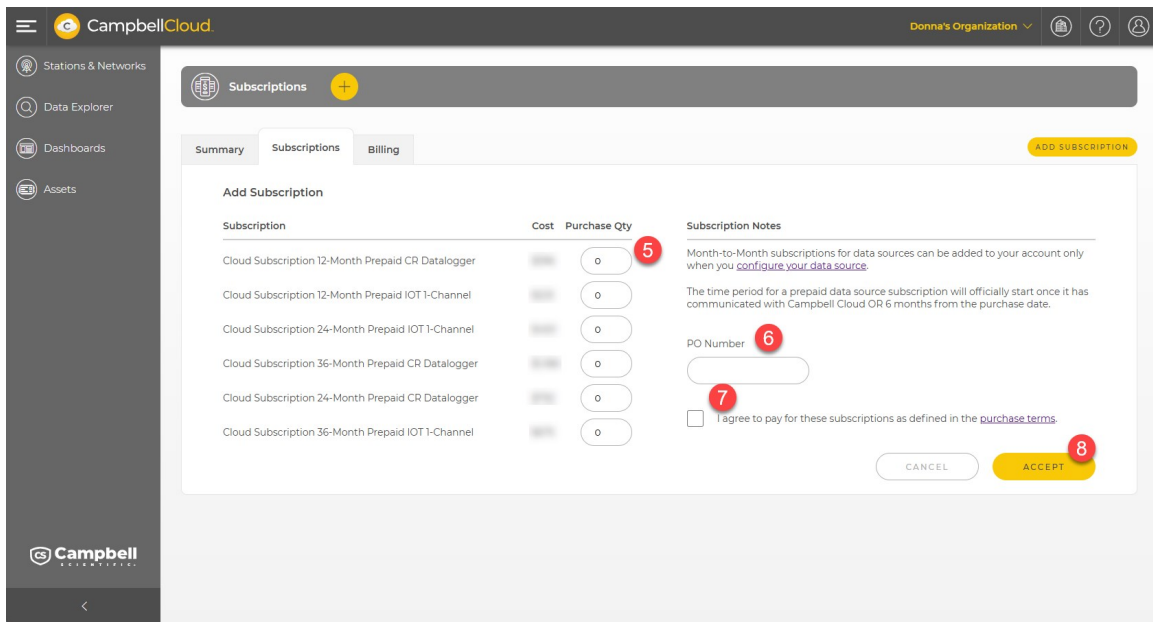
2. Click **Subscriptions**.
3. Once in the **Subscriptions** application, a summary page is displayed. This shows the available data source subscriptions and the associated cost with each subscription. The currency shown is region dependent.

In CampbellCloud, users have the flexibility to pre-purchase 12-, 24-, and 36-month data source subscriptions. Alternatively, if a data logger is on-boarded to CampbellCloud without a pre-purchased subscription, when the data source is activated, CampbellCloud will automatically assign a 12-month prepaid one-tier data logger subscription. You have until the start date shown on the subscription to change this, if desired.

The summary page also shows the number of active data source subscriptions within the organization's account.



4. To order a subscription, click **Add Subscription** in the top right.
5. Select the quantity of each type of subscription that you would like to purchase.



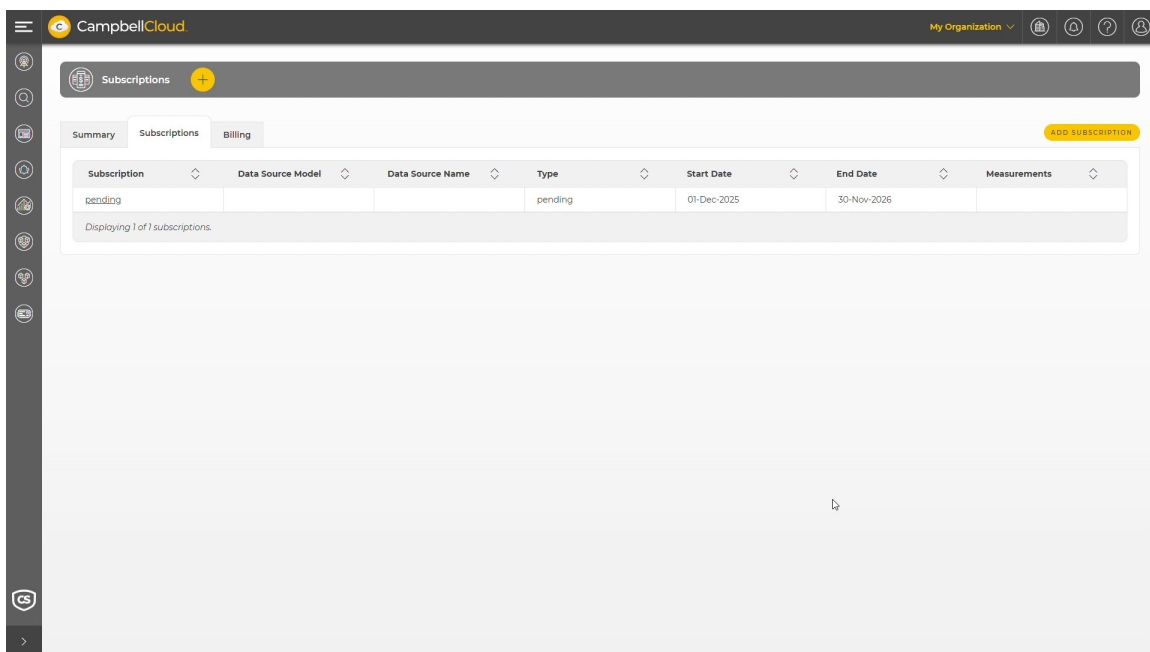
6. Provide a purchase order number, which will be referenced on subscription invoices received by the organization. The PO Number is also found in the summary billing information under the **Billing** tab in the **Subscriptions** application.
7. Select the box to agree to the purchase terms.

8. When ready, click **Accept** and CampbellCloud will process the subscription order request and immediately add the subscriptions into the organization account.

NOTE:

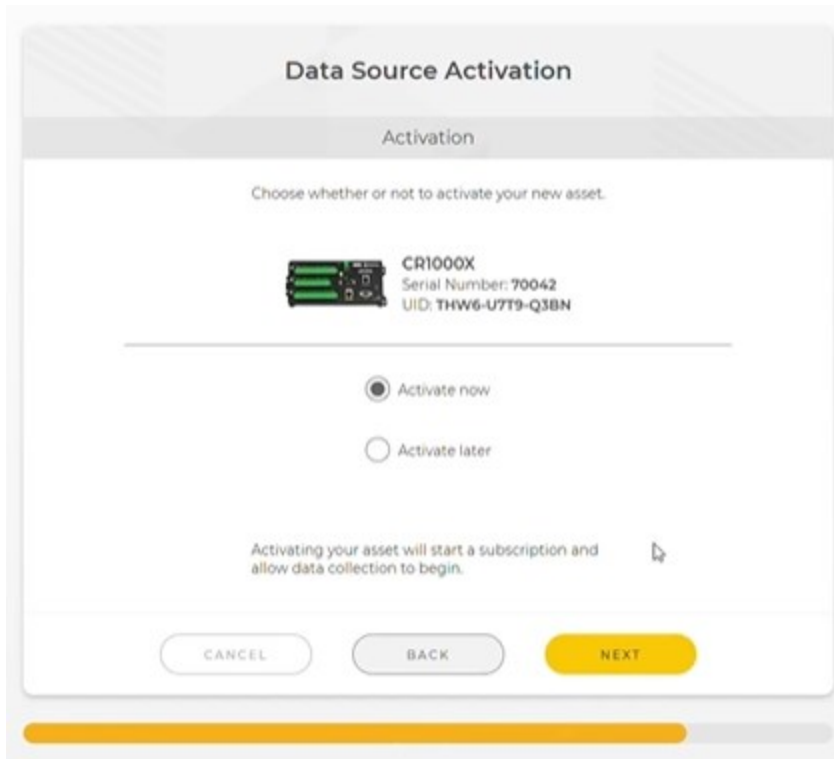
Payment is not required when adding a subscription. The organization's billing contact, designated during the creation of the organization's CampbellCloud account, will receive subscription invoices from the Campbell Scientific billing office on, or just after, the first of the following month. Payment should be made according to the organization's established payment terms.

9. The newly ordered subscription appears as "pending" in the **Subscriptions** application. By default, the start date of a pre-purchased subscription is set to one year from the order date, rounded to the first day of the following month. This means you have up to one year before the subscription will auto-start. At any point during this period, you can activate the subscription. Once activated, CampbellCloud will automatically adjust the subscription start date to reflect when the subscription was activated, again, rounding to the first of the next month.



10. To activate the subscription, you need to make sure the data source to be used with the subscription is linked to a station. See [Adding a station to a network](#) (p. 61) and [Adding an asset in the Stations & Networks app](#) (p. 66).

11. After adding the asset to the station, you will be prompted to choose whether to activate the data source now or later. Select **Activate now** to start a subscription and enable data collection to begin. If your account has a pre-purchased subscription compatible with this data source (as documented in the preceding steps), CampbellCloud will automatically use this.

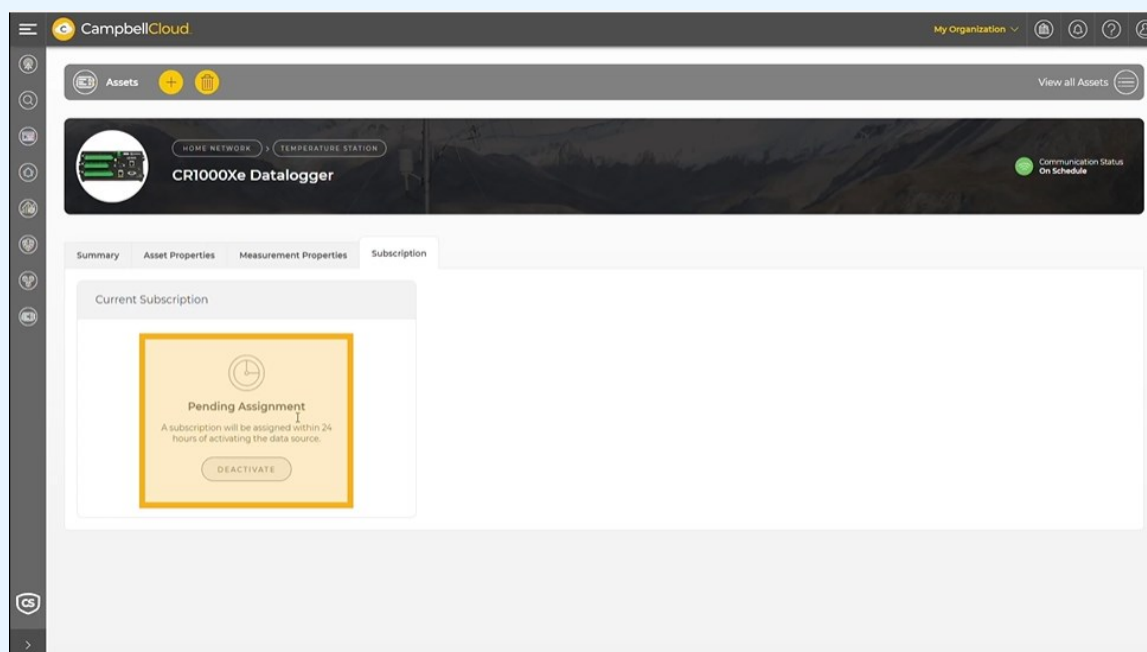


The screenshot shows a 'Data Source Activation' window. At the top, it says 'Activation'. Below that, it prompts the user to 'Choose whether or not to activate your new asset.' An image of a CR1000X device is shown with its serial number '70042' and UID 'THW6-U7T9-Q38N'. There are two radio buttons: 'Activate now' (selected) and 'Activate later'. A note at the bottom states: 'Activating your asset will start a subscription and allow data collection to begin.' At the bottom of the window are three buttons: 'CANCEL', 'BACK', and 'NEXT' (highlighted in yellow). A progress bar at the very bottom is partially filled with orange.

NOTE:

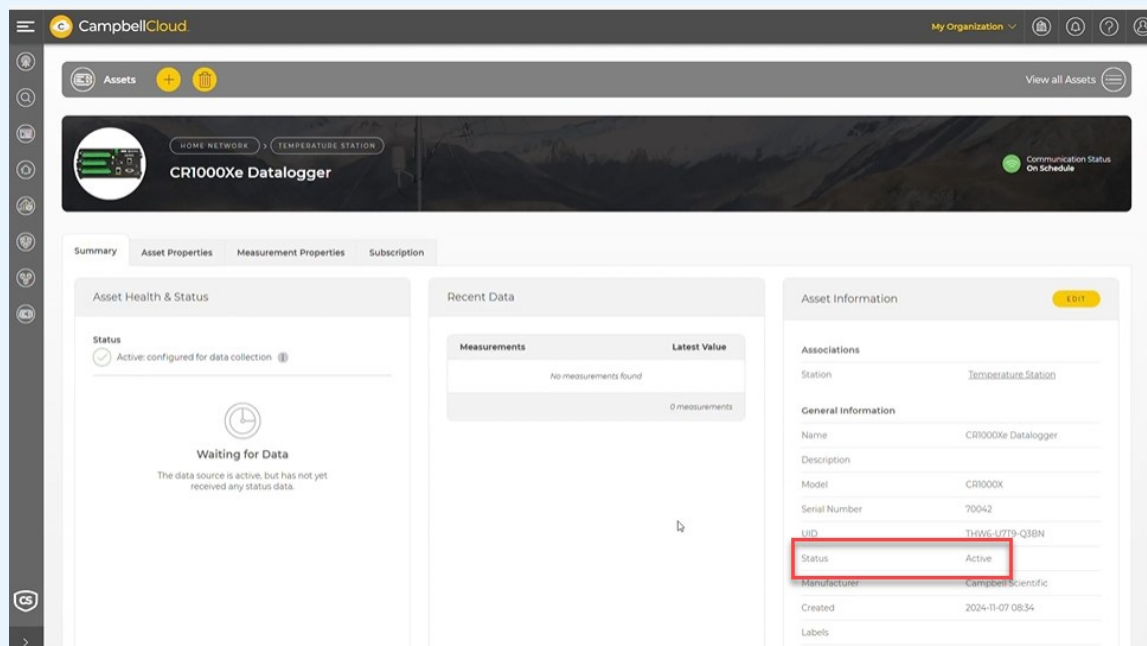
It may take some time for the subscription information to update within the **Subscriptions** application, including reflecting the assignment of a pre-purchased subscription to the data source with the adjusted start date.


During this process, the data source subscription will display as "pending assignment." Once the process is complete, the pre-purchased subscription will be assigned to the data source, and the status will update accordingly.



This process can take up to 24 hours, but typically will update within a couple of hours. This doesn't stop you from using the data source, though.

When the data source is showing as active, it's ready to go.



For more information on ordering and activating a subscription directly in CampbellCloud, watch an instructional video at: [CampbellCloud The Subscriptions Application](#) .

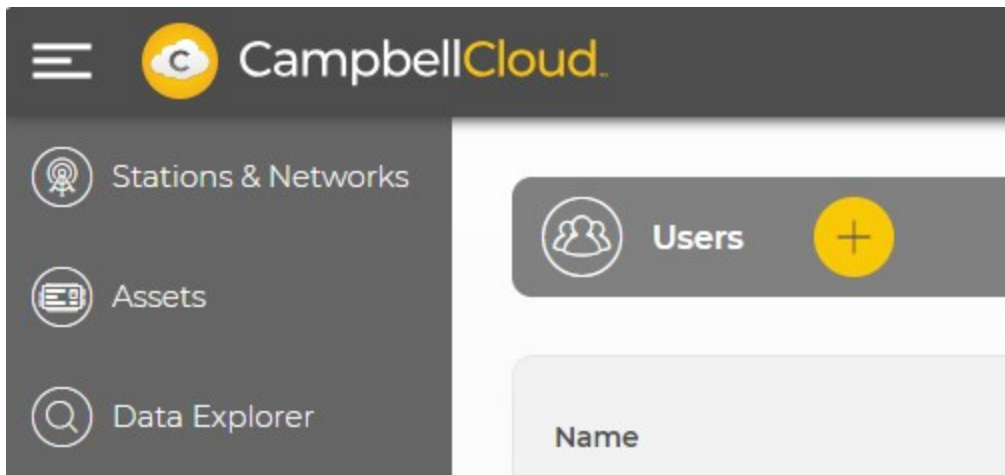
2.4 Adding users

Most organizations will have several, or many, users associated with their organization. Account administrators can invite users to join their organization.

1. On the CampbellCloud home page, click on the organization name in the upper right corner.



2. Select **Users**.
3. Click .



4. Enter the new user's details. Click **NEXT**.

Add User

User Details

Please enter the new user's name and email.


First Name * * = Required Field

Last Name *

Email

CANCEL NEXT

5. If Security Groups have already been set up you can add the user to specific groups. If not, click **FINISH**.

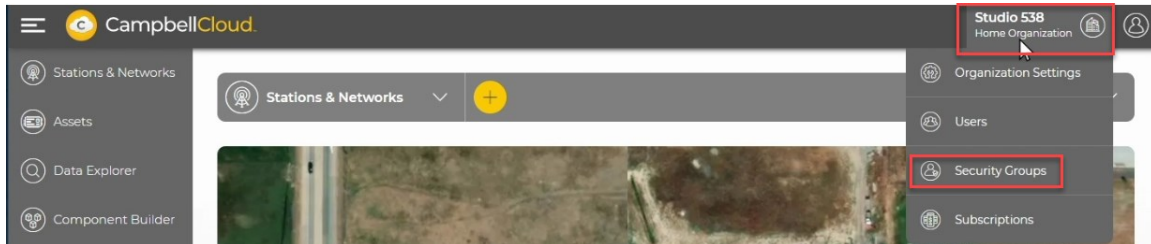
For more information on adding a new user, watch an instructional video at: <https://www.campbellsci.com/videos/cloud03> .

2.5 Adding a security group to an organization account

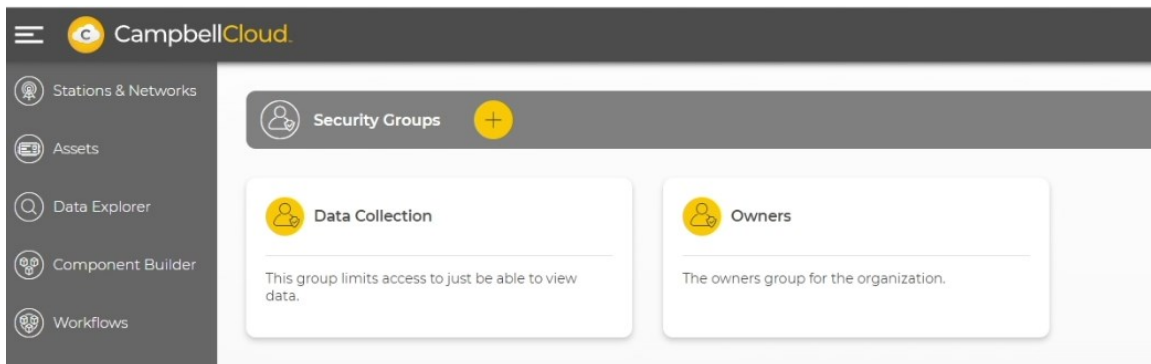
Security groups can be set up in CampbellCloud to restrict specific users' access to certain applications, data, or locations. This ensures that unauthorized users cannot modify network or station settings. For more information about specific applications, see [Applications](#) (p. 26).

Follow these steps to add a new security group:

1. Go to the CampbellCloud home page and click on the organization name in the upper, right corner.
2. Click **Security Groups**.



3. A list of existing security groups appears. Click on  at the top of the page to add a new security group.



4. Enter a name and optional description for the new security group, then click **NEXT**.

Add Group

Group Details

Please enter a name for the new security group. You can also enter an optional description.

Name * * = Required Field

Description

CANCELNEXT

5. A new page appears with a list of applications that users could have access to. Select the applications you want to grant access to for this group. Scroll down in this same window to see a list of permissions. These permissions allow administrators more granular control of which application settings users have access to. For example, selecting **Users** as the application, and then selecting **User-update** allows users to update their own settings, such as preferred time zone, when logged into CampbellCloud.

Add Group

Group Permissions

Select the permissions you want to grant to this group. "Applications" provide access to different parts of the software. "Permissions" grant access to more granular functionality.

Permissions

Users

Filter Permissions

- ☐ Group - update
- ☐ User - create
- ☐ User - delete
- ☒ User - update

CANCEL BACK NEXT

6. Click **NEXT**.

7. Select which users in your organization you want to add to this new security group.

The screenshot shows a dialog box titled "Add Group" with a sub-header "Group Users". Below the header, there is a text instruction: "Select the users you want to add to this group. The users you add will have access to the functionality you granted permissions to on the previous screen." Below this instruction is a table with two columns: a checkbox column and a user name column. The first row has a checked checkbox and the name "jdoe". The second row has an unchecked checkbox and the name "jdoe". Below the table is a large empty rectangular box. At the bottom of the dialog, there are three buttons: "CANCEL", "BACK", and "FINISH".

8. Click **FINISH**. A new page appears. Click **FINISH** to proceed, or **CREATE GROUP** to create another security group.

The screenshot shows a dialog box titled "Add Group" with a sub-header "Next Steps". Below the header, there is a text instruction: "Select the next action you want to take." Below this instruction are two options, each with a button. The first option is "Finish and view all groups." with a "FINISH" button. The second option is "Create another group." with a "CREATE GROUP" button.

For more information on adding a new security group, watch an instructional video at: <https://www.campbellsci.com/videos/cloud04> .

2.6 Configuring user settings

A CampbellCloud account administrator has the option to configure individual user settings.

NOTE:

This is different than configuring the organization settings. See [Changing default organization settings](#) (p. 5).

Follow these steps to configure one user's settings.

1. On the CampbellCloud home page, click on the organization name in the upper right corner.



2. Select **Users**. A list of users in the organization appears.
3. Click on the user name.



Name	Account Email	Status	Created
User	@gmail.com	Active	2023/11/15
	@campbellsci.com	Active	2023/08/30

4. A new page opens. Click **EDIT** next to **User Information**, **User Preferences**, or **Security Groups**.

The screenshot shows a user management interface. At the top, there's a header with a 'Users' icon and a 'View all Users' link. Below this is a user profile card for 'User' with a placeholder icon and 'Time on Platform: 3 months'. The main content area has three panels:

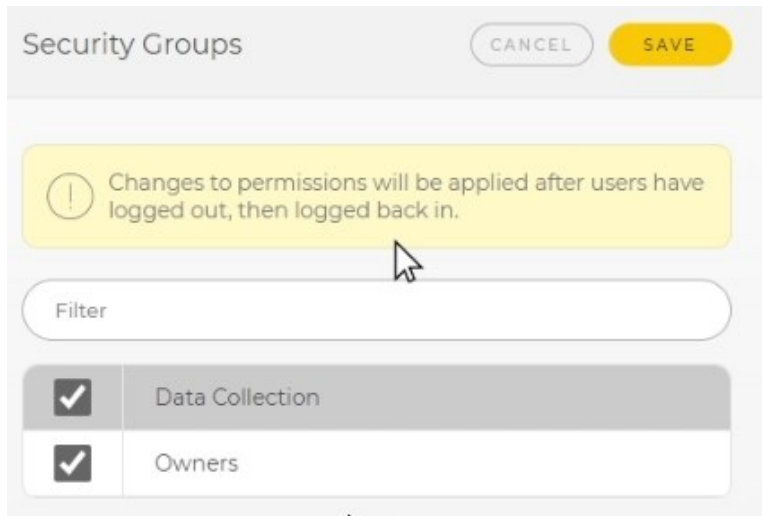
- User Information**: Contains fields for First Name, Last Name (User), Email (@gmail.com), Status (Active), and Registration Date (2023/1/15). An **EDIT** button is at the top right.
- User Preferences**: Contains settings for Home Page (Stations & Networks), Language (English - United States), Time Zone (America/Denver), Date/Time Format (MMMM dd yyyy, h:mm a), Map Style (Satellite), and Measurement Precision (2). An **EDIT** button is at the top right.
- Security Groups**: Contains a warning message about permission changes, a filter input, and a list of groups: Owners, test, and View data only (checked). An **EDIT** button is at the top right.

5. **User Preferences** include default home page, language, time zone, date/time format, map style, and measurement precision.

The screenshot shows the 'User Preferences' form. At the top, there are 'CANCEL' and 'SAVE' buttons. A mouse cursor is pointing at the 'SAVE' button. The form contains the following fields:

- Home Page**: A dropdown menu with 'Stations & Networks' selected. A red asterisk indicates it is a required field.
- Time Zone**: A dropdown menu with 'Etc/UTC' selected.
- Date/Time Format**: A dropdown menu with 'MMMM dd yyyy, h:mm a' selected.
- Map Style**: A dropdown menu with 'Satellite' selected.
- Measurement Precision**: A text input field with '2' entered. A red asterisk indicates it is a required field.

6. **Security Groups** determine which groups a user has access to when using CampbellCloud.



Security Groups	
Changes to permissions will be applied after users have logged out, then logged back in.	
Filter	
<input checked="" type="checkbox"/>	Data Collection
<input checked="" type="checkbox"/>	Owners

7. **SAVE** any changes before leaving.

For more information on an account administrator changing an individual user's preferences, watch an instructional video at: <https://www.campbellsci.com/videos/cloud06> .

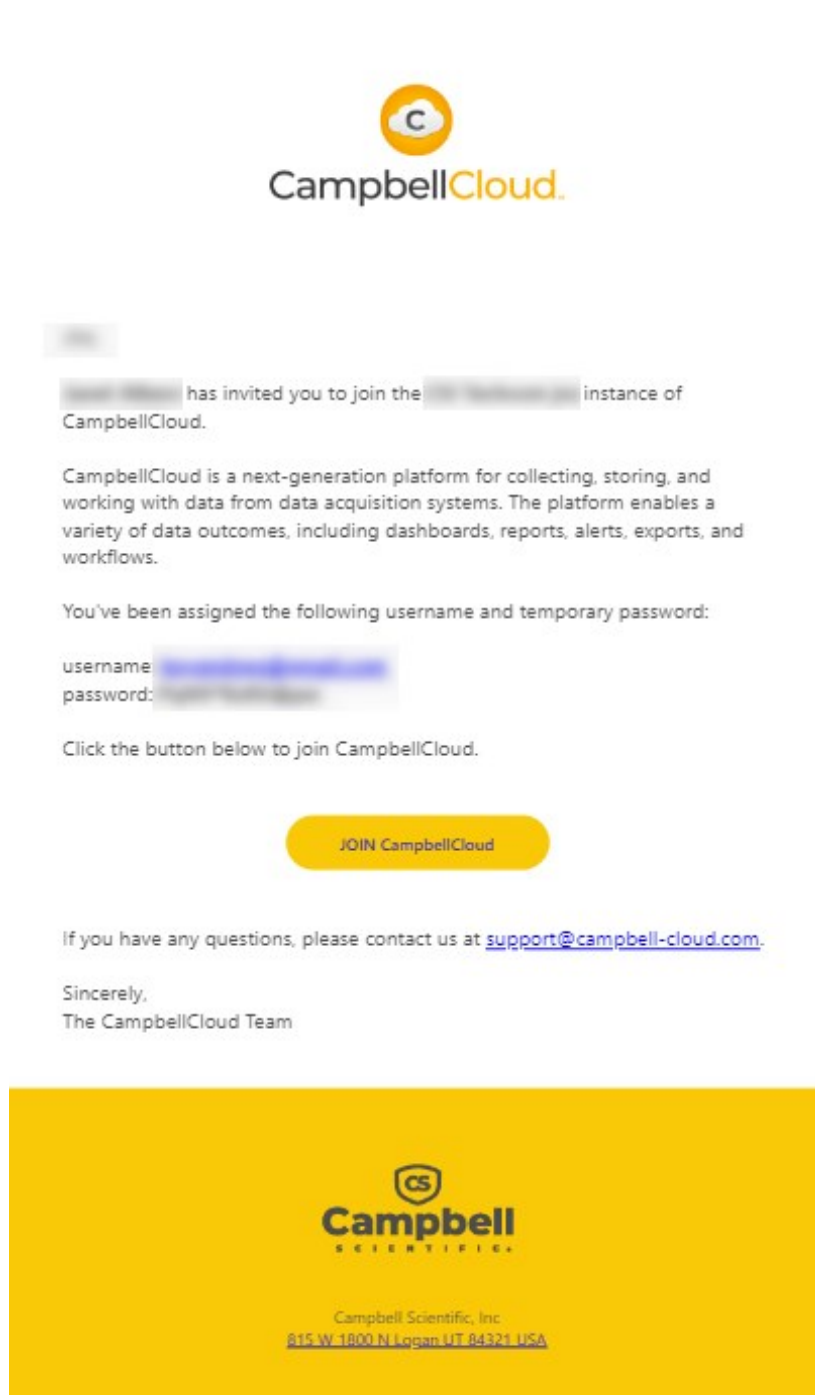
3. Become a CampbellCloud user

Every CampbellCloud user must be associated with an organization. Your organization administrator should invite you to be a member. Shortly thereafter you will receive an email from *hello@campbell-cloud.com*.

NOTE:

Organization owners are automatically set up as users. If you are the owner and need to set up the organization, see [Creating a CampbellCloud organization account](#) (p. 3).

The email you receive should look similar to the following:



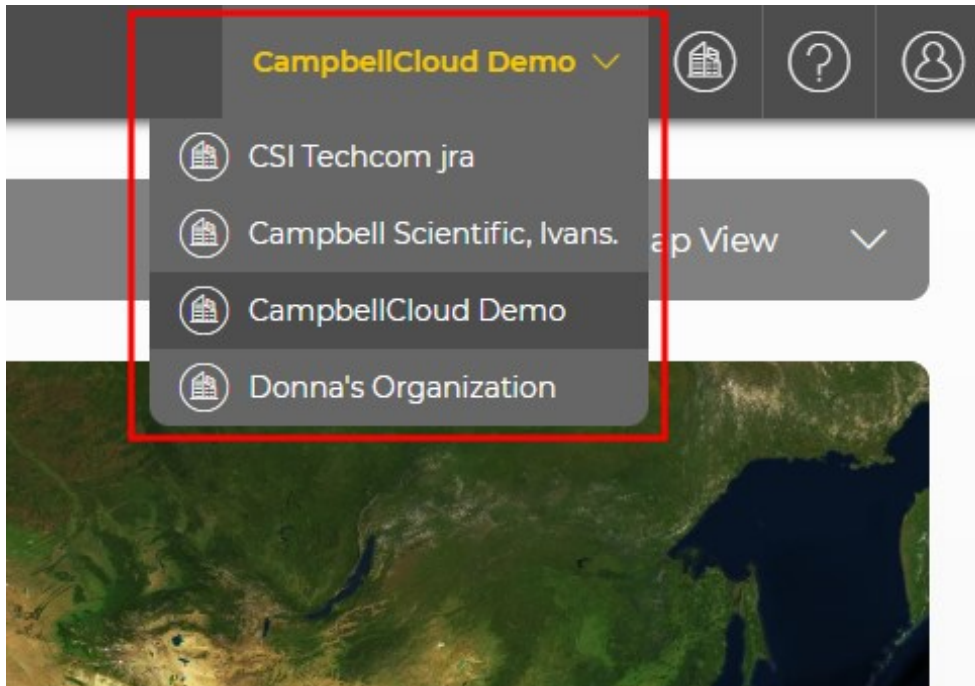
Click **JOIN CampbellCloud**.

Your organization administrator assigned you to one or more security groups. Each security group has a defined set of permissions. Contact your organization administrator for more information.

For more information on becoming a CampbellCloud user, watch an instructional video at: <https://www.campbellsci.com/videos/cloud03> .

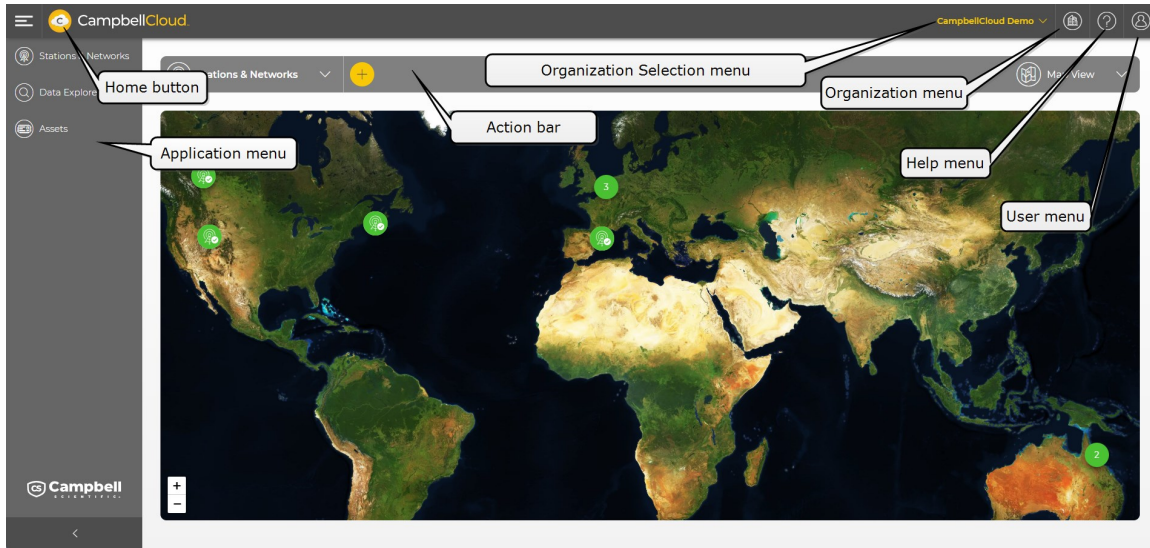
3.1 Switching between organizations

If you have been added to more than one organization, you can switch between organizations here:



4. CampbellCloud UI

Once signed in to CampbellCloud, a screen similar to this appears:



Application menu – displays specific applications. Expand and collapse the menu using the > at the bottom.

Action bar – used to perform actions within an application, such as adding and deleting stations in the **Stations & Networks** application, for example.

Organization Selection menu – used to switch between organizations, when a user belongs to more than one CampbellCloud organization.

Organization menu – a dropdown menu which contains the **Organization Settings**, **Users**, **Security Groups**, **Distribution Groups**, and **Subscriptions** applications.


Current Alerts - displays the current alerts from the **Alerts** application.

Help menu – a dropdown menu to bring up the **CampbellCloud Help**, **API Documentation**, or **Measurement Classifications**.

User menu – a dropdown menu which contains the **My Settings** application, the **Sign out** button, and options to **Submit Feedback**, **Report a Bug**, and **Request Support**.

NOTE:

Users are automatically signed out after being inactive for 40 minutes.

Home button – the CampbellCloud icon  acts as your home button. Select this to navigate back to your home screen. Users with correct permissions can change their default home screen via the **My Settings** application.

5. Applications

Applications (Apps) in CampbellCloud provide grouped functionality to enable users to perform specific tasks. Apps are accessed via the left-hand **Application** menu or the **Organization** dropdown menu on the top menu bar, depending on the specific application required.

Security groups can be set up by account administrators to restrict specific users' access to certain applications, data, or locations. For more information, see [Adding a security group to an organization account](#) (p. 15).

The following sections describe some Cloud apps.

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5.1 Stations & Networks

The **Stations & Networks** application is used for managing stations and networks. Its key functions include the following:

- Creating and viewing networks and stations
- Monitoring network status and station alerts through summary maps
- Viewing the latest data through station summaries
- Reviewing detailed station health and status information

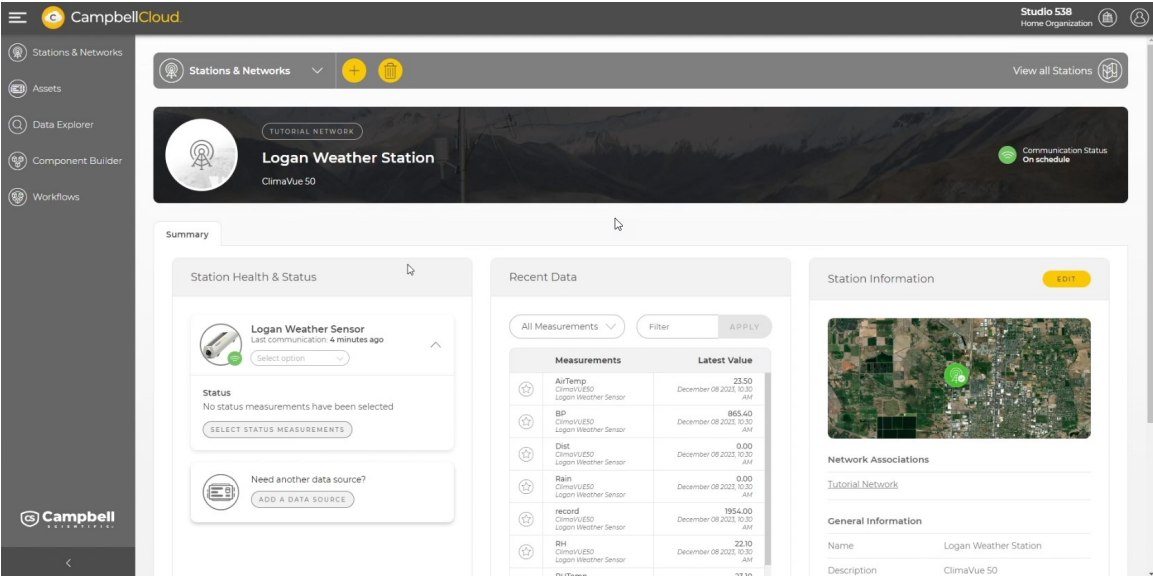
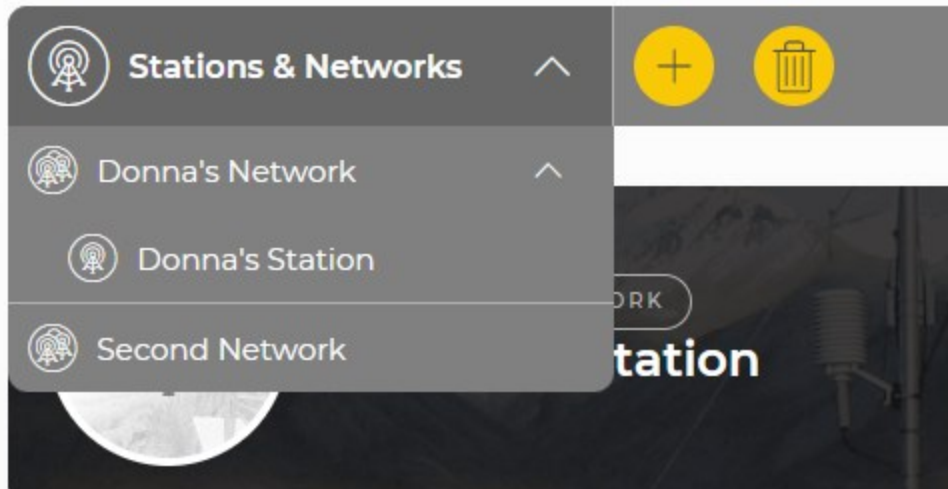


Figure 5-1. CampbellCloud Station Summary

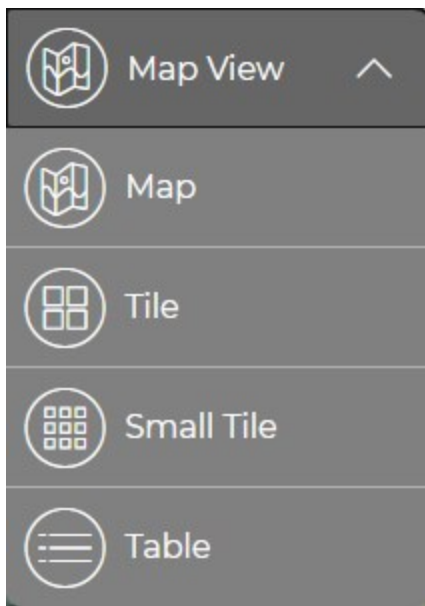
5.1.1 Navigating Stations & Networks

Select which network or specific station to view from the **Stations & Networks** dropdown menu.

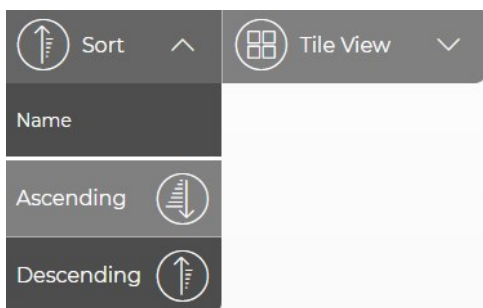


Use the dropdown menu in the upper right to select the format to view your stations:

- **Map** – displays the stations on a map. Click on the station icon to display the favorite measurements.
- **Tile** – displays a tile providing overview information for each station.
- **Small Tile** – displays a small tile for each station showing only the station name and network.
- **Table** – displays the stations as lines in a table which provides the station name, communication status, last communication, number of active alerts (Alerts application coming soon), a quick link to set or view favorites, and the network the station is a part of.



For **Tile** options, use the **Sort** dropdown menu to specify whether to sort in **Ascending** or **Descending** order.




In **Table View**, use the ascending and descending sort icons next to a column name to sort by that column. Use the search box under **Name** to search for a station name. Use the filter dropdown under **Communication Status**, **Active Alerts**, or **Network** to filter the list of stations.

5.1.2 Station summary

Selecting a station in any view will switch your view to that station summary:

Summary

Station Health & Status

**ClimaVue 50**
Last communication: 9 minutes ago
[Actions](#)

Status Details
Timestamp: November 20 2024, 9:30 AM
BattCharge: 0.013
BattCurrent: 0.000
BattStateOfHealth: 97.000
BattTemp: 24.650
BattVoltage: 3.590
CellSigStrength: -83.000
CellSigStrength: -83.000
MqttSuccessRate: 100.000
[SELECT STATUS MEASUREMENTS](#)

Recent Data

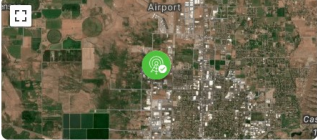
All Measurements

Filter

APPLY

	Measurements	Latest Value
🌡️	AirTemp ClimaVue 50	72.680 °F November 20 2024, 9:30 AM
🌡️	BP ClimaVue 50	873.600 hPa November 20 2024, 9:30 AM
📶	Dist ClimaVue 50	0.000 ft November 20 2024, 9:30 AM
☔	Rain ClimaVue 50	0.000 November 20 2024, 9:30 AM
📶	record ClimaVue 50	264.000 - November 20 2024, 9:30 AM
🌡️	RH ClimaVue 50	18.200 % November 20 2024, 9:30 AM
🌡️	RHTemp ClimaVue 50	22.500 % November 20 2024, 9:30 AM
🌡️	Solar ClimaVue 50	0.000 W m ⁻² November 20 2024, 9:30 AM

Station Information


Network Associations
[Tutorial Network](#)
General Information
Name: Tutorial Station

Favorite measurements are set in the **Recent Data** section.

Recent Data

All Measurements

Filter

APPLY

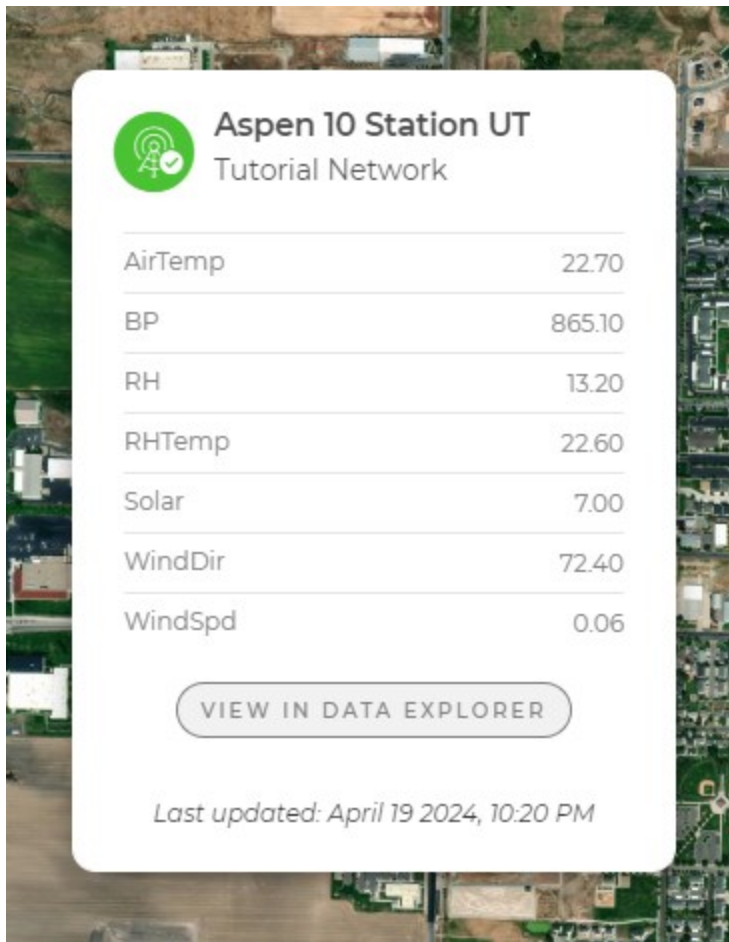
	Measurements	Latest Value
	Donna's Aspen	April 19 2024, 10:20 PM
	Rain Donna's Aspen	0.00 April 19 2024, 10:20 PM
	record Donna's Aspen	6007.00 April 19 2024, 10:20 PM
	RH Donna's Aspen	13.20 April 19 2024, 10:20 PM
	RHTemp Donna's Aspen	22.60 April 19 2024, 10:20 PM
	Solar Donna's Aspen	7.00 April 19 2024, 10:20 PM
	Strikes Donna's Aspen	0.00 April 19 2024, 10:20 PM
	TiltNS Donna's Aspen	-90.00 April 19 2024, 10:20 PM
	TiltWE Donna's Aspen	90.00 April 19 2024, 10:20 PM
	VP Donna's Aspen	3.60 April 19 2024, 10:20 PM
	WindDir Donna's Aspen	72.40 April 19 2024, 10:20 PM
	WindSpd Donna's Aspen	0.06 April 19 2024, 10:20 PM
	WindSpdMax Donna's Aspen	0.07 April 19 2024, 10:20 PM

Click to "favorite" a measurement

15 measurements

VIEW IN DATA EXPLORER

This affects which measurements are shown for the station when in **Map**.



While showing station favorites from the **Map** view or **Tile** view, click a measurement to see the last six hours of that measurement in a **Data Explorer** line chart.

Click **View in Data Explorer** to see the last six hours of all favorite measurements in a **Data Explorer** table.

5.2 Data Explorer

The **Data Explorer** application allows rapid exploration of your stored Cloud data through table, chart, and map views. It features a menu with a structured hierarchy of Network > Station > Measurements and includes a quick search filter. Users can apply time-based filters for efficient navigation and visualization of data over selected time frames. Additionally, there is an option to export the displayed data to comma-separated values (CSV) files. See [Viewing historical data using Data Explorer](#) (p. 99) for details.

NOTE:

Up to 15,000 data points per measurement can be displayed.

The precision displayed in CampbellCloud defaults to 2. For some measurements, it may be necessary to increase the precision. You can change the precision for a single measurement from the **Measurement Properties** in [Assets](#) (p. 50). You can change the precision for all measurements (except those with the precision set in **Measurement Properties**) by [Changing user settings](#) (p. 55).

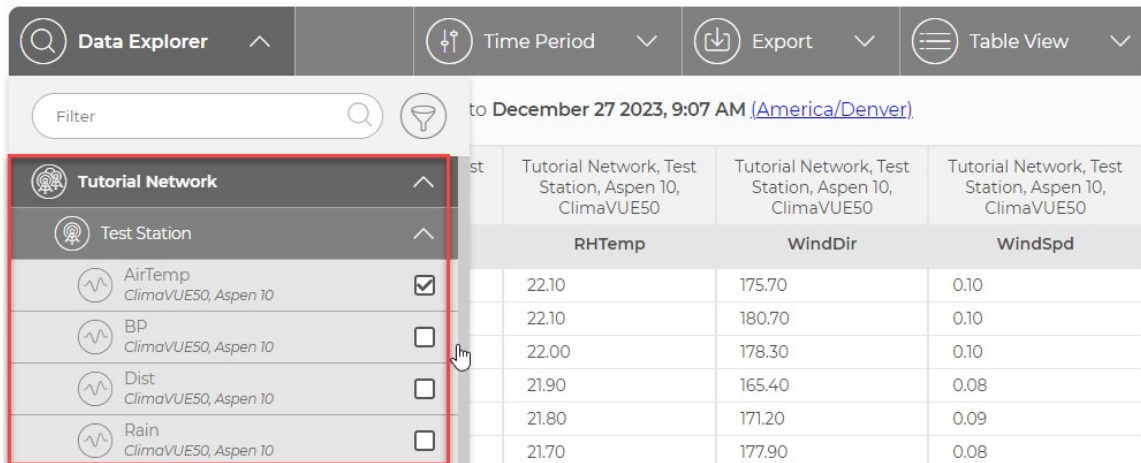


Figure 5-2. Data Explorer application menu

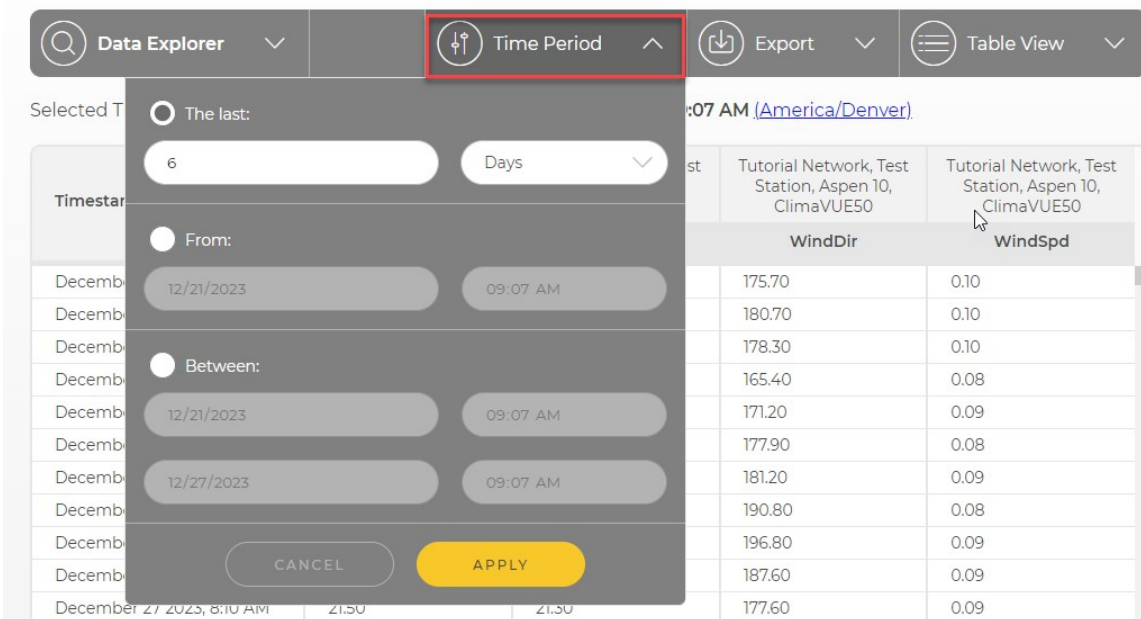


Figure 5-3. Data Explorer application - time-based filters

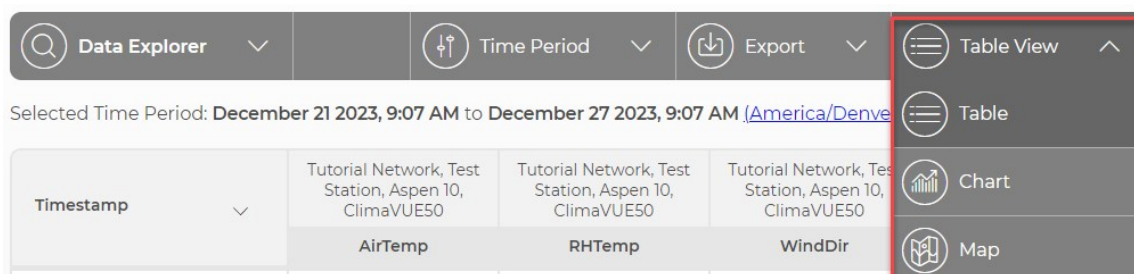


Figure 5-4. Data Explorer view options menu

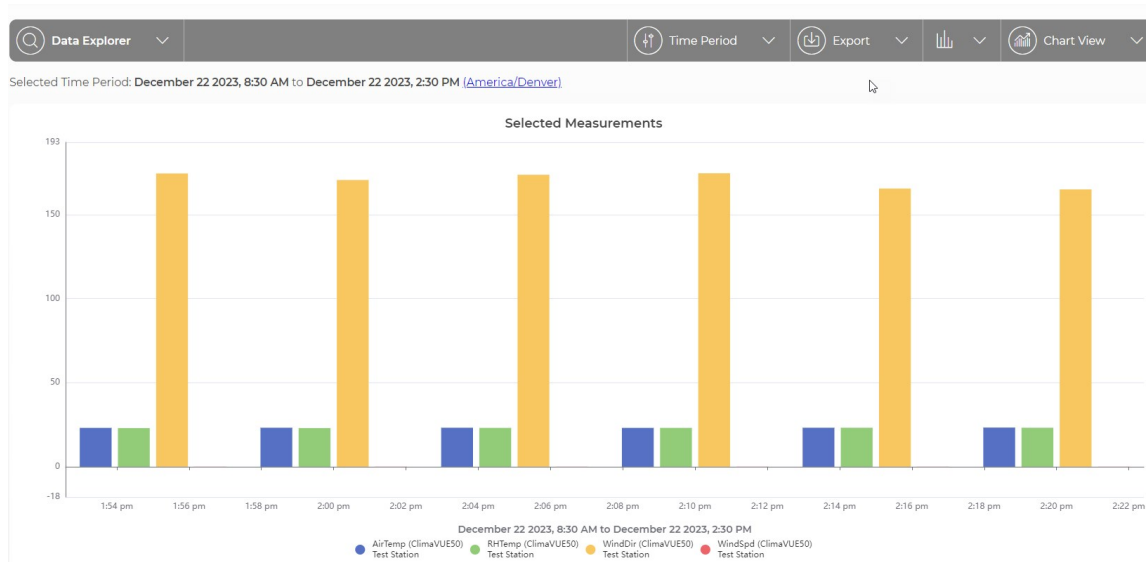


Figure 5-5. Data Explorer application - Chart View

Selected Time Period: December 08, 2023, 9:37 AM to December 08, 2023, 3:37 PM (America/Denver)

Tutorial Network, Logan Weather Station, Logan Weather Sensor, ClimaVUE50

Timestamp	AirTemp
December 08, 2023, 3:30 PM	23.60
December 08, 2023, 3:25 PM	23.60
December 08, 2023, 3:20 PM	23.70
December 08, 2023, 3:15 PM	23.70
December 08, 2023, 3:10 PM	23.60
December 08, 2023, 3:05 PM	23.60
December 08, 2023, 3:00 PM	23.60
December 08, 2023, 2:55 PM	23.70

Figure 5-6. Data Explorer application - Table View

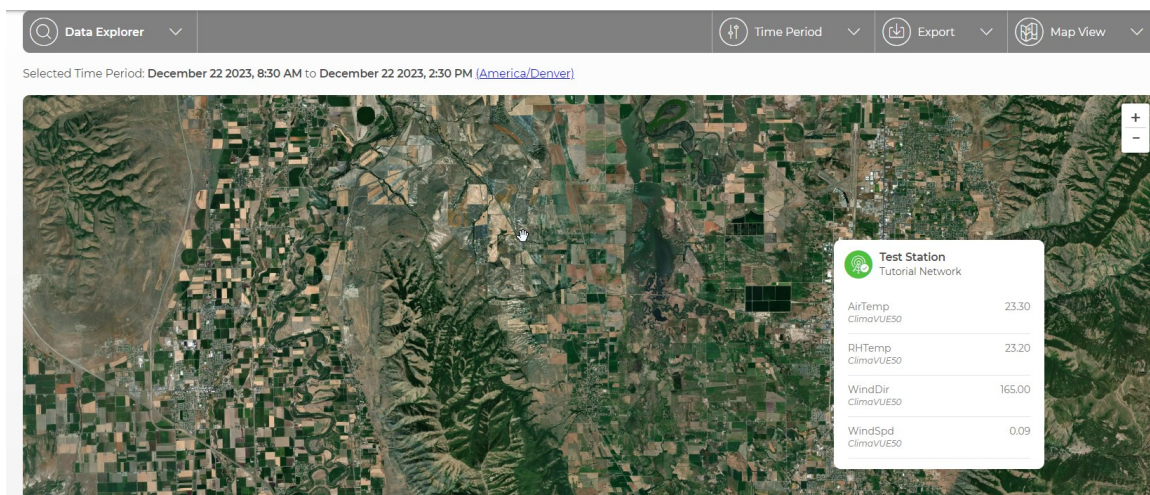


Figure 5-7. Data Explorer application - Map View

See [Viewing historical data using Data Explorer](#) (p. 99) for more details.

5.3 Dashboards

Users with appropriate permissions will have access to the **Dashboards** application which appears after **Data Explorer** in the menu.

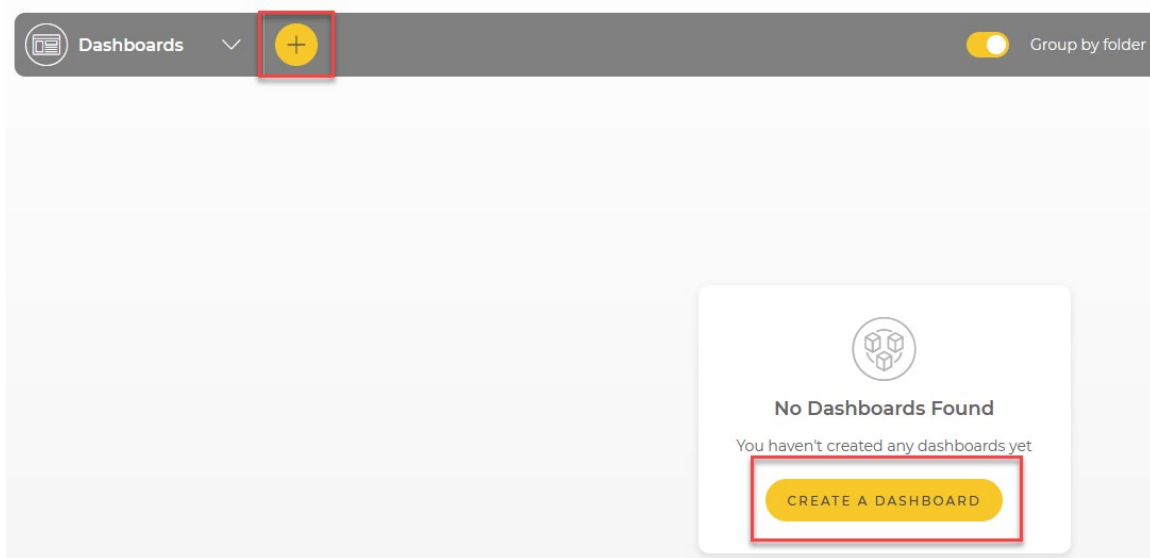


Figure 5-8. Dashboard application in the CampbellCloud menu

The **Dashboards** application allows the creation of custom data displays.

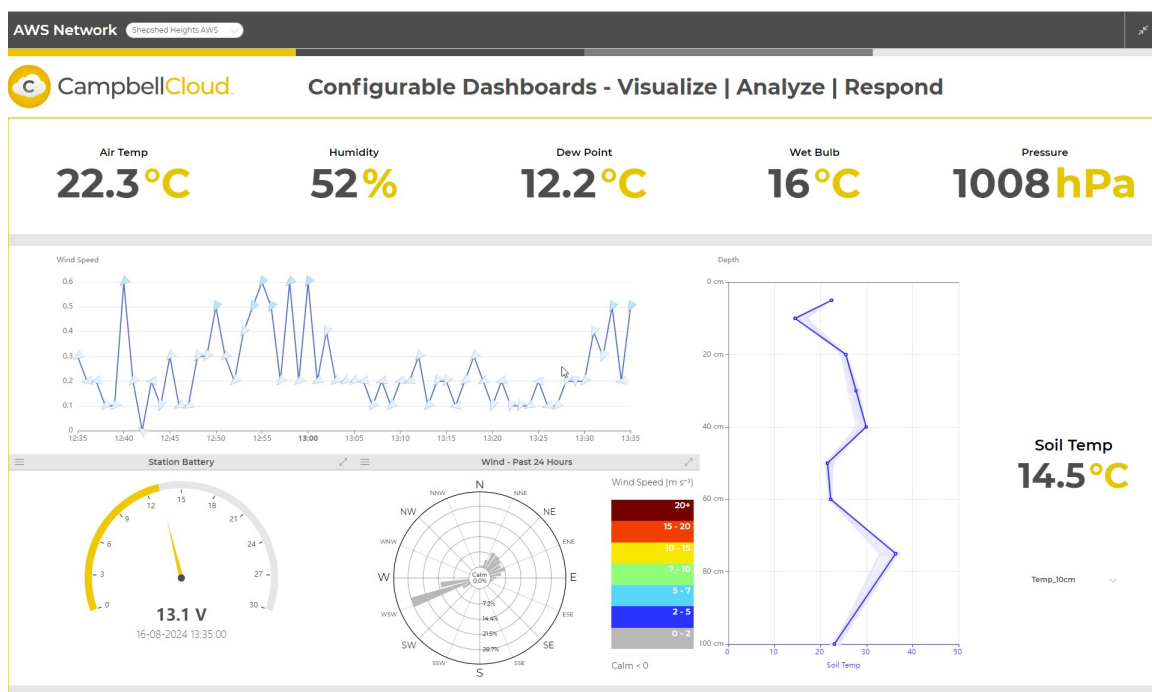


Figure 5-9. Example of a CampbellCloud dashboard

5.3.1 List View

When multiple dashboards are created, a list of available dashboards will be displayed. The following are the list views that are available:

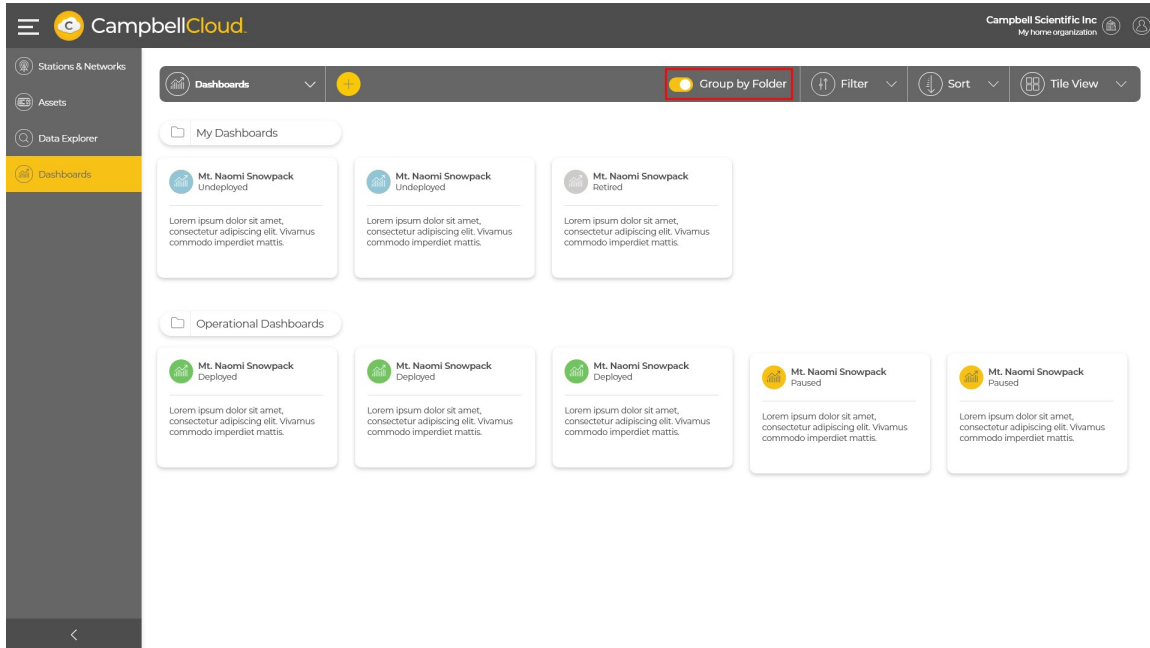


Figure 5-10. Tile View (default)

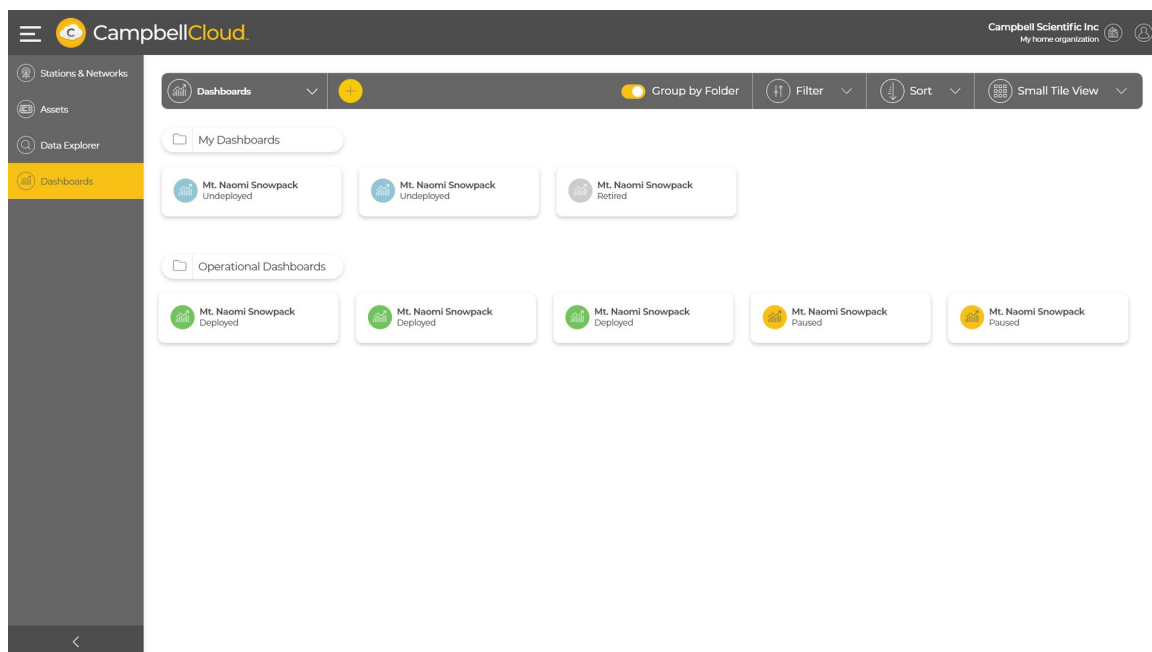


Figure 5-11. Small tile view





Dashboard	Status	Description	Security Group Access	Last Modified
Mt. Naomi Snowpack	Undeployed	Lorem ipsum dolor sit amet, consectetur adipiscing elit. Pellentesque malesuada, mauris eget dapibus venenatis, leo ex commodo neque.	-	13 Dec 2023
Mt. Naomi Snowpack	Undeployed	Lorem ipsum dolor sit amet, consectetur adipiscing elit. Pellentesque malesuada, mauris eget dapibus venenatis, leo ex commodo neque.	-	25 Jan 2023
Mt. Naomi Snowpack	Retired	Lorem ipsum dolor sit amet, consectetur adipiscing elit. Pellentesque malesuada, mauris eget dapibus venenatis, leo ex commodo neque.	-	25 Mar 2022

Dashboard	Status	Description	Security Group Access	Last Modified
Mt. Naomi Snowpack	Deployed	Lorem ipsum dolor sit amet, consectetur adipiscing elit. Pellentesque malesuada, mauris eget dapibus venenatis, leo ex commodo neque.	Technicians Network Managers	12 Jan 2024
Mt. Naomi Snowpack	Deployed	Lorem ipsum dolor sit amet, consectetur adipiscing elit. Pellentesque malesuada, mauris eget dapibus venenatis, leo ex commodo neque.	Technicians Network Managers	25 Dec 2023
Mt. Naomi Snowpack	Deployed	Lorem ipsum dolor sit amet, consectetur adipiscing elit. Pellentesque malesuada, mauris eget dapibus venenatis, leo ex commodo neque.	Technicians Network Managers	14 Jan 2024
Mt. Naomi Snowpack	Paused	Lorem ipsum dolor sit amet, consectetur adipiscing elit. Pellentesque malesuada, mauris eget dapibus venenatis, leo ex commodo neque.	Technicians Network Managers	16 Jul 2023
Mt. Naomi Snowpack	Paused	Lorem ipsum dolor sit amet, consectetur adipiscing elit. Pellentesque malesuada, mauris eget dapibus venenatis, leo ex commodo neque.	Technicians Network Managers	16 Jul 2023

Figure 5-12. Table View

5.3.2 Tile Design

Dashboard tiles consist of the following components:

1. Colored icon that indicates dashboard status:
 -  **Green** = Deployed (viewable by others if shared)
 -  **Yellow** = Paused (viewable only by those with edit and delete rights)
 -  **Blue** = Undeployed (viewable only by those with edit and delete rights)
 -  **Gray** = Retired (viewable only by those with edit and delete rights)
2. Dashboard name
3. Description
 - Up to 3 lines of text, then ellipsis

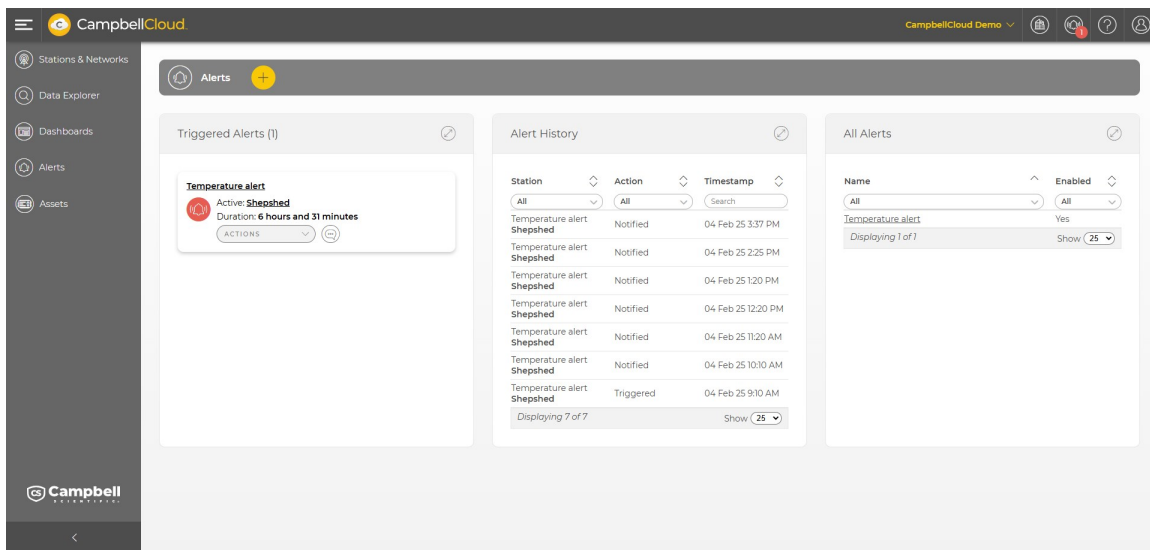
See [Adding a dashboard](#) (p. 111) for details.


5.4 Alerts

Users with appropriate permissions will have access to the **Alerts** application. Alerts are notifications that are triggered when specified measurement conditions occur on a station. The **Alerts** application is used to create, view, edit, and delete alerts, as well as manage alerts when they are triggered.


The **Alerts** application home page consists of a three panels:

- **Triggered Alerts** panel: All current triggered alerts for the organization
- **Alert History** panel: The most recent alert-related events
- **All Alerts** panel: A list of all alerts the organization has created



Any of the three panels can be expanded to fill the application area by clicking  in the top right corner of the panel.

5.4.1 Triggered Alerts panel

The **Triggered Alerts** panel displays all triggered alerts for the organization that have not been cleared. The header of the panel indicates the number of alerts in parentheses. Click  to toggle the sort direction (newest first or oldest first based on trigger time).

Triggered Alerts (4)



Retry alert



Active: Shepshed

Duration: 1 hour and 27 minutes

ACTIONS



Test Alert David



Active: Shepshed

Duration: 1 hour and 27 minutes

ACTIONS



Two station alert



Active: Paris

Duration: 1 hour and 32 minutes

ACTIONS



Two station alert



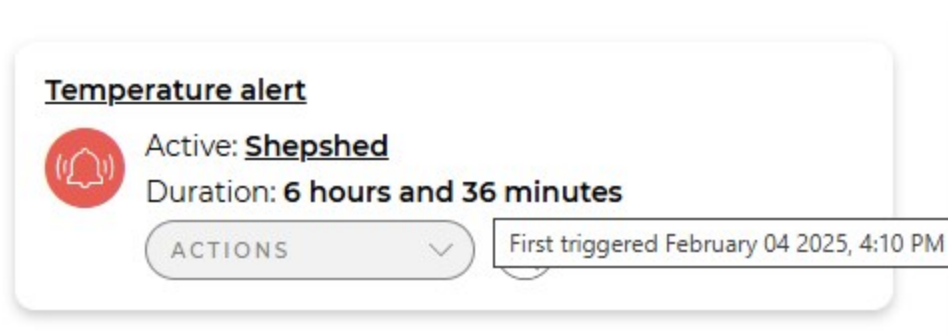
Active: Shepshed

Duration: 1 hour and 57 minutes

ACTIONS



Each alert is displayed in its own card. The icon on the car indicates the alert state: red for active or yellow for snoozed. A green check mark indicates the alert has been acknowledged. Hover over the second line of the card (duration or alert or snooze time remaining) to see additional information.



Use **Actions** to:

- **Acknowledge** - Mark the alert as "acknowledged" (doesn't show if already acknowledged)
- **Clear** - Clear the alert
- **Snooze** - Snooze the alert
 - 15 minutes
 - 30 minutes
 - 1 hour
 - 2 hours
 - 6 hours
 - 12 hours
 - 24 hours
 - 1 week

Temperature alert



Active: Shepshed

Duration: **6 hours and 37 minutes**

ACTIONS



Acknowledge

Clear Alert

Snooze

15 minutes

30 minutes

1 hour

2 hours

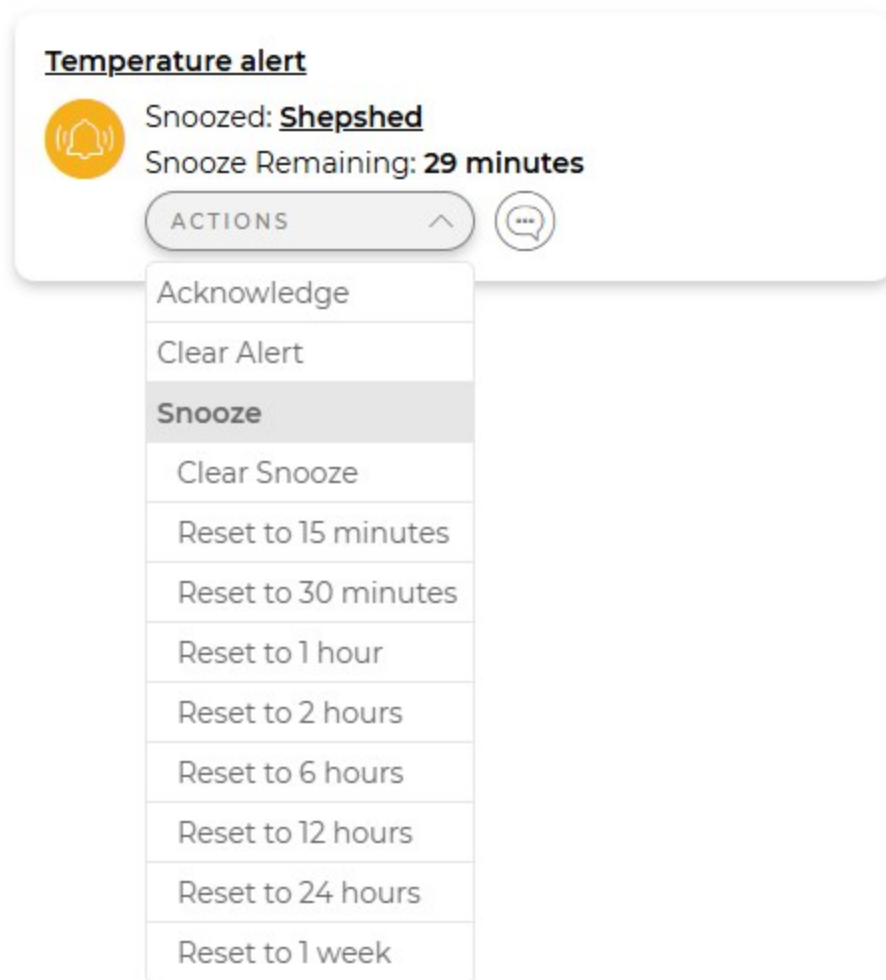
6 hours

12 hours

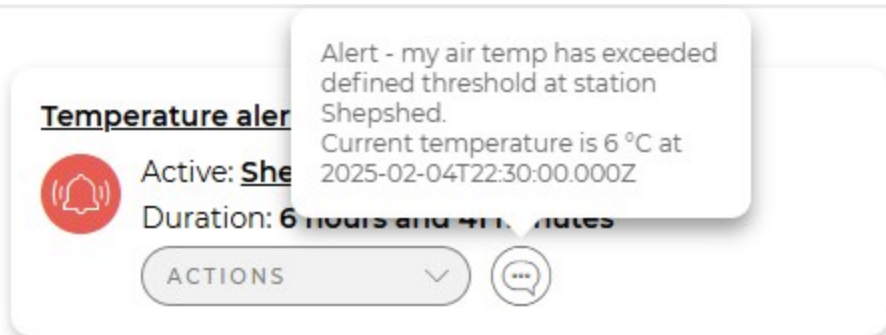
24 hours

1 week

If the alert is already snoozed, the **Snooze** options allow you to reset the snooze time:



Hovering over the comment icon will display the alert message:



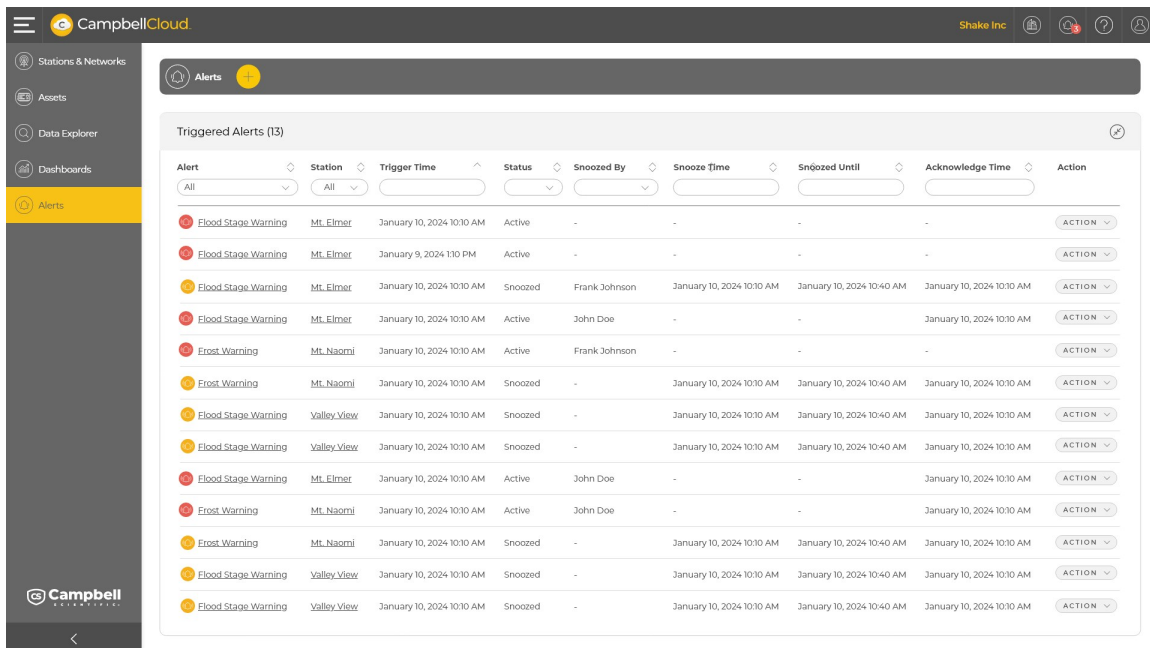
NOTE:

CampbellCloud will not automatically clear an alert. Alerts must be manually cleared by a user. This is intentional to ensure that alerts can't go unnoticed.

When the **Triggered Alerts** panel is expanded, it shows a table with the following columns:

- **Alert** - The name of the alert including the icon which indicates the alert state on the left. Click an alert name to go to the corresponding [Alert Detail page](#) (p. 149).
- **Station** - The name of the station the alert pertains to. Click a station name to go to the corresponding station detail page.
- **Trigger Time** - The timestamp when the alert was triggered.
- **Status** - Active or Snoozed.
- **Snoozed Until** - The time at which the snooze will end.
- **Acknowledge Time** - The timestamp when the alert was acknowledged or a dash if it has not yet been acknowledged.
- **Action** - Allows the user to acknowledge, clear, or snooze (or extend or clear a snooze) an alert.





Use the sort icon next to a column heading to sort on that column.



Alert	Station	Trigger Time	Status	Snoozed By	Snooze Time	Snoozed Until	Acknowledge Time	Action
Flood Stage Warning	Mt. Elmer	January 10, 2024 10:10 AM	Active	-	-	-	-	ACTION
Flood Stage Warning	Mt. Elmer	January 9, 2024 1:10 PM	Active	-	-	-	-	ACTION
Flood Stage Warning	Mt. Elmer	January 10, 2024 10:10 AM	Snoozed	Frank Johnson	January 10, 2024 10:10 AM	January 10, 2024 10:40 AM	January 10, 2024 10:10 AM	ACTION
Flood Stage Warning	Mt. Elmer	January 10, 2024 10:10 AM	Active	John Doe	-	-	January 10, 2024 10:10 AM	ACTION
Frost Warning	Mt. Naomi	January 10, 2024 10:10 AM	Active	Frank Johnson	-	-	-	ACTION
Frost Warning	Mt. Naomi	January 10, 2024 10:10 AM	Snoozed	-	January 10, 2024 10:10 AM	January 10, 2024 10:40 AM	January 10, 2024 10:10 AM	ACTION
Flood Stage Warning	Valley View	January 10, 2024 10:10 AM	Snoozed	-	January 10, 2024 10:10 AM	January 10, 2024 10:40 AM	January 10, 2024 10:10 AM	ACTION
Flood Stage Warning	Valley View	January 10, 2024 10:10 AM	Snoozed	-	January 10, 2024 10:10 AM	January 10, 2024 10:40 AM	January 10, 2024 10:10 AM	ACTION
Flood Stage Warning	Mt. Elmer	January 10, 2024 10:10 AM	Active	John Doe	-	-	January 10, 2024 10:10 AM	ACTION
Frost Warning	Mt. Naomi	January 10, 2024 10:10 AM	Active	John Doe	-	-	January 10, 2024 10:10 AM	ACTION
Frost Warning	Mt. Naomi	January 10, 2024 10:10 AM	Snoozed	-	January 10, 2024 10:10 AM	January 10, 2024 10:40 AM	January 10, 2024 10:10 AM	ACTION
Flood Stage Warning	Valley View	January 10, 2024 10:10 AM	Snoozed	-	January 10, 2024 10:10 AM	January 10, 2024 10:40 AM	January 10, 2024 10:10 AM	ACTION
Flood Stage Warning	Valley View	January 10, 2024 10:10 AM	Snoozed	-	January 10, 2024 10:10 AM	January 10, 2024 10:40 AM	January 10, 2024 10:10 AM	ACTION

5.4.2 Alert History panel

The **Alert History** panel displays all alerts events for the organization in reverse chronological order by default. Use the sort icon next to a column heading to sort on that column. Use the filter box under a column heading to filter on that column.

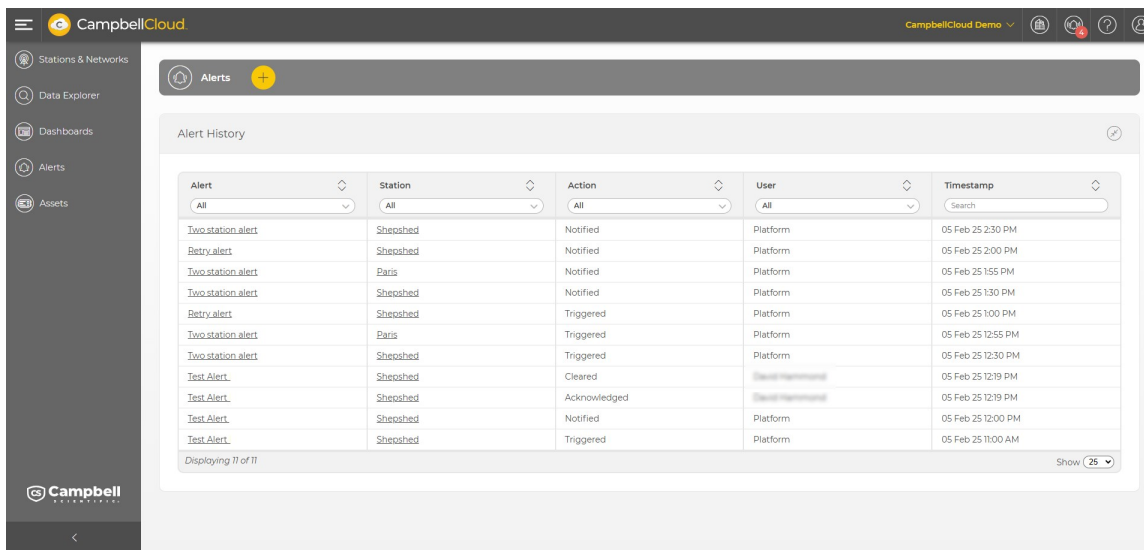
Alert History 		
Station 	Action 	Timestamp 
<input type="text" value=""/>	<input type="text" value=""/>	<input type="text" value=""/>
<u>Flood Stage Warning: Mt. Elmer</u>	Triggered	January 10, 2024 10:10 AM
<u>Flood Stage Warning: Mt. Elmer</u>	Triggered	January 9, 2024 1:10 PM
<u>Flood Stage Warning: Mt. Elmer</u>	Snooze cleared by Frank Johnson	January 10, 2024 10:10 AM
<u>Flood Stage Warning: Mt. Elmer</u>	Snoozed by John Doe	January 10, 2024 10:10 AM
<u>Flood Stage Warning: Mt. Elmer</u>	Triggered	January 10, 2024 10:10 AM
<u>Frost Warning: Mt. Naomi</u>	Auto-snoozed	January 10, 2024 10:10 AM
<u>Frost Warning: Mt. Naomi</u>	Triggered	January 10, 2024 10:10 AM

Each alert shows:

- **Station** - The name of the alert followed by the station the alert was triggered on (if there is one).
- **Action** - The action that took place (e.g., triggered, snoozed, snooze cleared, notified).
- **Timestamp** - The date and time at which the event occurred displayed in the user date/time preferred format.

When the **Alerts History** panel is expanded, it shows a table with the following columns:

- **Alert** - Name of alert. Click an alert name to go to the corresponding [Alert Detail](#) page (p. 149).
- **Station** - The name of the station the alert triggered on. Click a station name to go to the corresponding station detail page.
- **Action** - The action that took place.
- **User** - The user that triggered the event. If the event was triggered by Cloud, **Platform** is displayed.
- **Timestamp** - The date and time at which the event occurred displayed in the user date/time preferred format.




Alert	Station	Action	User	Timestamp
Two station alert	Sheoshed	Notified	Platform	05 Feb 25 2:30 PM
Retry alert	Sheoshed	Notified	Platform	05 Feb 25 2:00 PM
Two station alert	Paris	Notified	Platform	05 Feb 25 1:55 PM
Two station alert	Sheoshed	Notified	Platform	05 Feb 25 1:30 PM
Retry alert	Sheoshed	Triggered	Platform	05 Feb 25 1:00 PM
Two station alert	Paris	Triggered	Platform	05 Feb 25 12:55 PM
Two station alert	Sheoshed	Triggered	Platform	05 Feb 25 12:30 PM
Test Alert	Sheoshed	Cleared	Cloud Management	05 Feb 25 12:19 PM
Test Alert	Sheoshed	Acknowledged	Cloud Management	05 Feb 25 12:19 PM
Test Alert	Sheoshed	Notified	Platform	05 Feb 25 12:00 PM
Test Alert	Sheoshed	Triggered	Platform	05 Feb 25 11:00 AM

Displaying 11 of 11

5.4.3 All Alerts panel

The **All Alerts** panel displays all the alerts that have been entered by the organization. Use the sort icon next to a column heading to sort on that column. Use the filter box under a column heading to filter on that column.

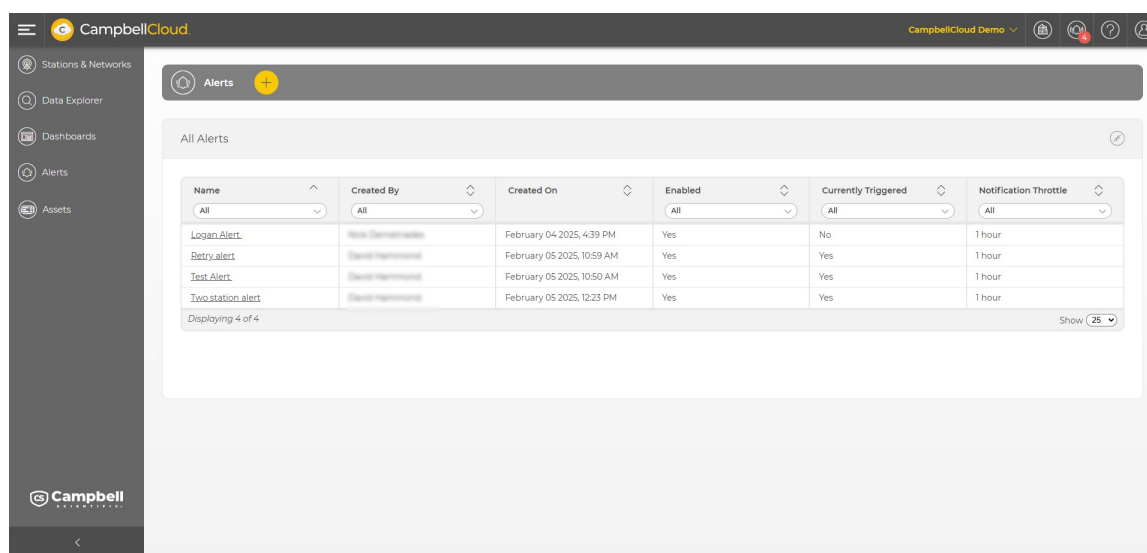
All Alerts 	
Name ^	Enabled ^
All v	All v
<u>Logan Alert</u>	Yes
<u>Retry alert</u>	Yes
<u>Test Alert</u>	Yes
<u>Two station alert</u>	Yes
Displaying 4 of 4 Show 25 v	

Each alert shows:

- **Name** - The name of the alert. Click an alert name to go to the corresponding [Alert Detail page](#) (p. 149).
- **Enabled** - Whether the alert is enabled or disabled (Yes or No).

When the **All Alerts** panel is expanded, it shows a table with the following columns:

- **Name** - The name of the alert. Click an alert name to go to the corresponding [Alert Detail page](#) (p. 149).
- **Created By** - The name of the user who created the alert.
- **Created On** - The date the alert was created.
- **Enabled** - Whether the alert is enabled (Yes or No).
- **Currently Triggered** - Whether or not the alert is currently triggered.
- **Notification Throttle** - How often notifications will be sent for the same trigger conditions. If the same trigger conditions are met multiple times during the throttle window, only one notification will be sent.

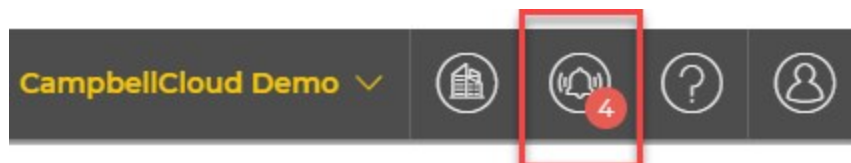


Name	Created By	Created On	Enabled	Currently Triggered	Notification Throttle
Logan.Alert	Neil Chennappa	February 04 2025, 4:39 PM	Yes	No	1 hour
Retry.alert	David Hammond	February 05 2025, 10:59 AM	Yes	Yes	1 hour
Test.Alert	David Hammond	February 05 2025, 10:50 AM	Yes	Yes	1 hour
Two station.alert	David Hammond	February 05 2025, 12:23 PM	Yes	Yes	1 hour

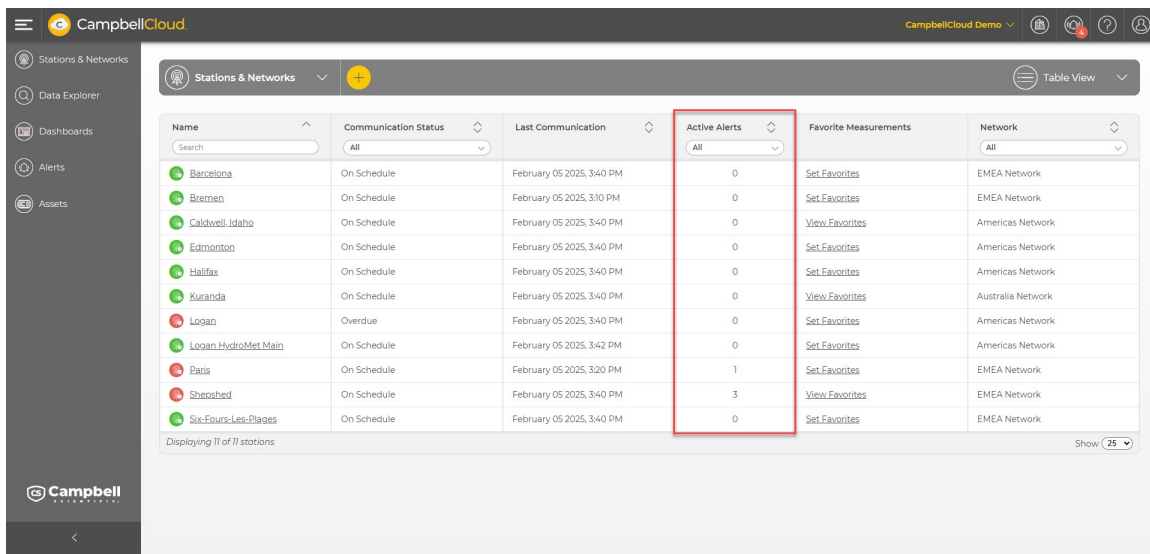
Displaying 4 of 4

5.4.4 Alert notifications throughout CampbellCloud

Alerts will also be visible in other locations such the action bar. Click the Alerts notification on the action bar to see all current alerts:



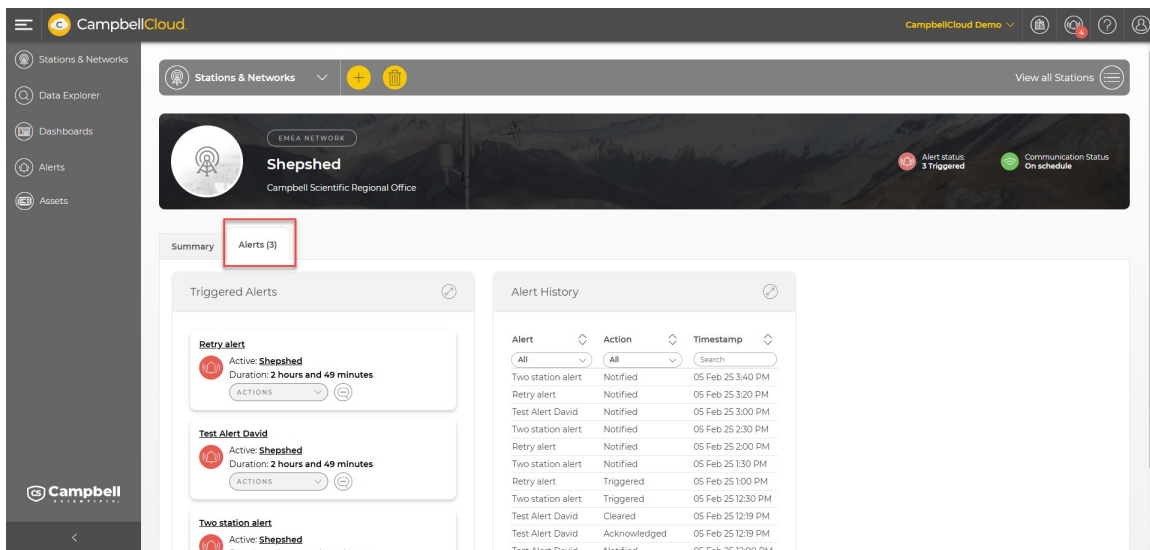
Alerts are also visible in the Stations & Networks application. A column in the table view shows the number of active alerts for each station:



The screenshot shows the 'Stations & Networks' application interface. A table lists 11 stations. The 'Active Alerts' column is highlighted with a red box. The table data is as follows:

Name	Communication Status	Last Communication	Active Alerts	Favorite Measurements	Network
Barcelona	On Schedule	February 05 2025, 3:40 PM	0	Set Favorites	EMEA Network
Bramen	On Schedule	February 05 2025, 3:30 PM	0	Set Favorites	EMEA Network
Caldwell Idaho	On Schedule	February 05 2025, 3:40 PM	0	View Favorites	Americas Network
Edmonton	On Schedule	February 05 2025, 3:40 PM	0	Set Favorites	Americas Network
Halifax	On Schedule	February 05 2025, 3:40 PM	0	Set Favorites	Americas Network
Kuranda	On Schedule	February 05 2025, 3:40 PM	0	View Favorites	Australia Network
Logan	Overdue	February 05 2025, 3:40 PM	0	Set Favorites	Americas Network
Logan HydroMet Main	On Schedule	February 05 2025, 3:42 PM	0	Set Favorites	Americas Network
Paris	On Schedule	February 05 2025, 3:20 PM	1	Set Favorites	EMEA Network
Shephed	On Schedule	February 05 2025, 3:40 PM	3	View Favorites	EMEA Network
Six-Fours-les-Plages	On Schedule	February 05 2025, 3:40 PM	0	Set Favorites	EMEA Network

Click on a station to be taken to the station summary. From there, click on the **Alerts** tab to show the triggered alerts and the alert history for that station.



The screenshot shows the station summary for 'Shephed' (Campbell Scientific Regional Office). The 'Alerts (3)' tab is selected and highlighted with a red box. The interface displays triggered alerts and an alert history table.

Triggered Alerts:

- Retry alert:** Active: Shephed, Duration: 2 hours and 49 minutes
- Test Alert David:** Active: Shephed, Duration: 2 hours and 49 minutes
- Two station alert:** Active: Shephed, Duration: 2 hours and 49 minutes


Alert History:

Alert	Action	Timestamp
Two station alert	Notified	05 Feb 25 3:40 PM
Retry alert	Notified	05 Feb 25 3:20 PM
Test Alert David	Notified	05 Feb 25 3:00 PM
Two station alert	Notified	05 Feb 25 2:30 PM
Retry alert	Notified	05 Feb 25 2:00 PM
Two station alert	Notified	05 Feb 25 1:30 PM
Retry alert	Triggered	05 Feb 25 1:00 PM
Two station alert	Triggered	05 Feb 25 12:30 PM
Test Alert David	Cleared	05 Feb 25 12:19 PM
Test Alert David	Acknowledged	05 Feb 25 12:19 PM
Test Alert David	Notified	05 Feb 25 12:00 PM

5.5 Assets

The **Assets** application is used to manage assets (data sources such as the Aspen 10, or other hardware). Assets, once onboarded, will appear in a tabular view.

Click on the asset name to see its details.

Assets					
Filter					
Sort					
List View					
Asset Name	Model	Serial	UID	Status	Station
 Aspen10	Aspen10			Active	Station Aspen CO

On the main **Assets** page, click the name of the asset to view its health and status **Summary**, **Asset Properties**, **Measurement Properties**, and **Subscription** information.

Summary Asset Properties Measurement Properties Subscriptions

Asset Health and Status

Status
Timestamp: December 27 2023, 1:40 PM
BattVoltage: 3.54
CellSigStrength: -112.00
MqttSuccessRate: 100.00

SELECT STATUS MEASUREMENTS

Recent Data

Filter APPLY

Measurements	Latest Value
AirTemp ClimaVUE50	23.30 December 27 2023, 1:40 PM
BP ClimaVUE50	873.50 December 27 2023, 1:40 PM
Dist ClimaVUE50	0.00 December 27 2023, 1:40 PM
Rain ClimaVUE50	0.00 December 27 2023, 1:40 PM
record ClimaVUE50	5514.00 December 27 2023, 1:40 PM

Asset Information

EDIT

Associations
Station [Test Station](#)

General Information

Name	Aspen 10
Description	ClimaVue 10
Model	ASPEN10
Serial Number	621

The **Asset Properties** tab provides access to the overdue communications alert time setting. Additionally, **Asset Configuration** information, such as recipe name and version, operating system version, and cellular version are shown.

NOTE:

Changes made to an asset affect all users who have access to that asset.

Click the toggle switch to turn on or off the recipe and operating system automatic updates. A yellow switch indicates that automatic updates are on.

The **Measurement Properties** tab provides a list of measurements. Clicking on an individual measurement opens a measurement properties window that can be used to configure measurement **Classification**, **Subclassification**, **Units**, **Aggregate Type**, and **Precision**.

Use measurement **Classifications**, **Subclassifications**, and **Units** in conjunction with **My Settings > Unit Preferences** to affect how your measurements are displayed throughout Cloud. The **Measurement Properties** must be set to match the data being sent to CampbellCloud. For an Aspen 10, this comes from the recipe. See [Recipes](#) in the Aspen 10 manual for more information. See [Changing user settings](#) (p. 55).

Field	Table	Alias	Units	Classification	Sub Classification
AirTemp	ClimaVUE50	airtempclimavue50			
BP	ClimaVUE50	bpclimavue50			
BattCapacity	Status	battcapacitystatus			
BattCharge	Status	battchargestatus			
BattCurrent	Status	battcurrentstatus			
BattStateOfCharge	Status	battstateofchargestatus			
BattStateOfHealth	Status	battstateofhealthstatus			
BattTemp	Status	batttempstatus			
BattVoltage	Status	battvoltagestatus			

NOTE:

Adding measurement units may reduce the number of measurements that can be displayed at one time on a **Data Explorer** graph. See [Data Explorer](#) (p. 32).

For detailed instructions on adding an asset to CampbellCloud, see [Adding an asset in the Assets app](#) (p. 77).

5.6 Security groups

Security groups can be created to control user access to CampbellCloud applications. By creating and configuring these groups, administrators can limit the access of certain users, ensuring that sensitive data or critical areas of the network or station remain secure and are not modified by unauthorized personnel. Each group can have specific permissions and access rights. Users are then assigned to these groups based on their role, responsibility, and the level of access they require. For instructions on adding and configuring security groups, refer to [Adding a security group to an organization account](#) (p. 15).

5.7 Distribution Groups

Distribution groups in CampbellCloud are used to manage the sending of information. The first release of **Distribution Groups** allows users with permissions to create groups of internal CampbellCloud users within an organization for receiving email alerts. In the future, the **Distribution Groups** functionality will be expanded to define other types of distribution groups, such as file transfer endpoints for sending data exports as one example. For instructions on adding a distribution group, refer to [Adding a distribution group](#) (p. 129).

5.8 Subscriptions

CampbellCloud offers three ways to set up data source subscriptions, providing maximum purchasing flexibility.

5.8.1 Ordering via the CampbellCloud Subscriptions application

Users with the appropriate permissions can order subscriptions directly within the CampbellCloud **Subscriptions** application. The **Add Subscriptions** interface allows for individual or bulk orders with a simple process:

- Select the desired subscription type (12, 24, or 36-month duration) and enter the required quantity.
- Enter a PO number (optional).
- Review and agree to the Purchase Terms and Conditions.
- Click **Accept** to finalize the order.

This order will then immediately be processed, adding the subscriptions to the organization's account ready for use. Any subscriptions ordered in this way will be invoiced on or shortly after the 1st of the following month.

For detailed instructions on ordering subscriptions through CampbellCloud, refer to [Ordering and activating subscriptions](#) (p. 8).

5.8.2 Ordering via a Campbell Scientific office (standard PO process)

Prepaid 12/24/36-month CampbellCloud subscriptions can be ordered through your local Campbell Scientific (CS) office using the standard purchase order process. Subscriptions ordered in this way will be processed and an email with a subscription claim link will be sent to the email contact on the order. Selecting the claim link in the email will enable the purchased subscriptions to be claimed into a CampbellCloud organization account. If the purchasing contact is not the end user, they simply need to forward the claim email to the appropriate person within their organization.

5.8.3 Activating a data source without a prepaid subscription

When a data source is added to a station in CampbellCloud, the system checks for any available prepaid subscriptions within the organization and displays them.

If no prepaid subscriptions are available, the user can select a new subscription (12, 24, or 36 months, or a monthly plan) at the time of activation. Any subscriptions ordered this way will be invoiced on or shortly after the 1st of the following month.

6. CampbellCloud tasks

Access to applications, and features of those applications, is controlled by Security Groups. Contact your organization administrator for details about your specific permissions.

Some typical tasks are described in the following sections.

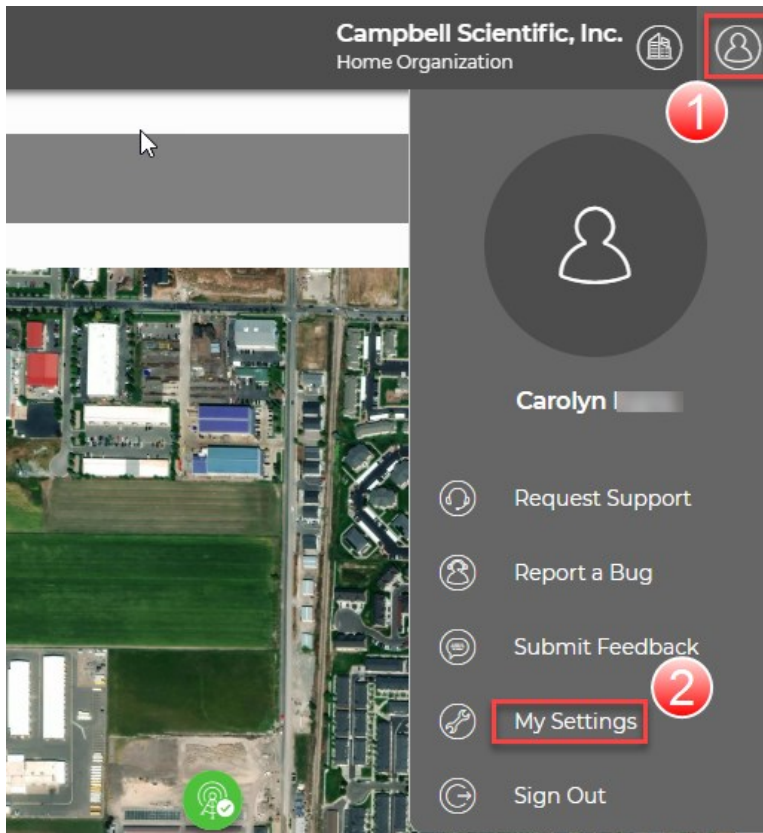
6.1 Changing user settings	55
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6.1 Changing user settings

Provided a Cloud administrator has granted the required permissions, individuals within an organization can modify their own user settings based on individual preferences. Note that the user settings are initially determined by the **Default User Preferences** in the **Organization Settings**. See [Changing default organization settings](#) (p. 5).

1. After logging into CampbellCloud, click the user icon in the upper-right corner of the screen (User menu) and select **My Settings**.



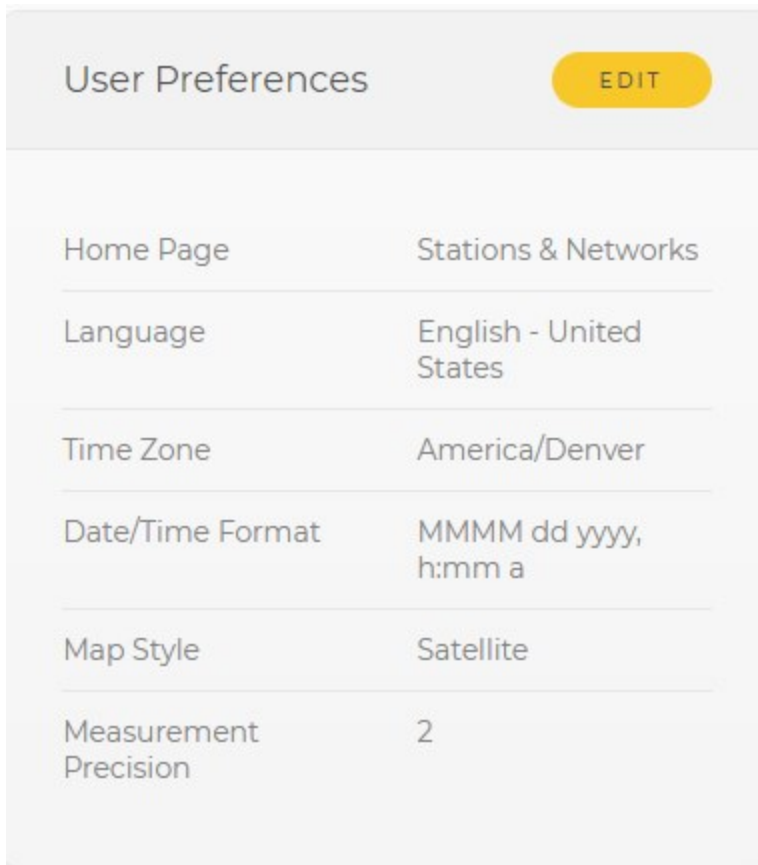
2. Click **EDIT** next to **User Information** to change the user name. Click **CANCEL**, or **SAVE** if a change was made.

User Information

EDIT

First Name	Carolyn
Last Name	
Email	
Status	Active
Registration Date	September 19 2023

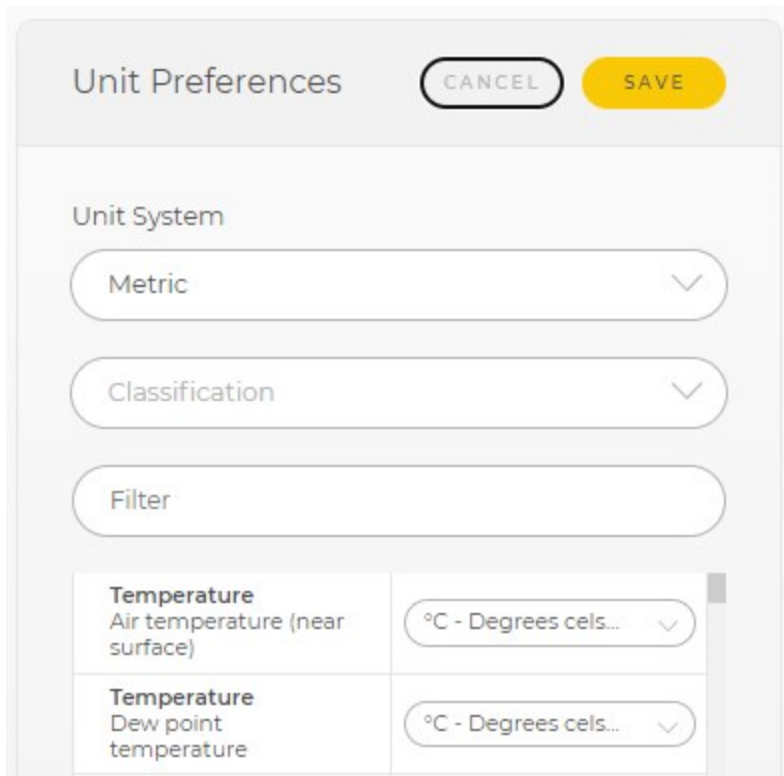
3. Click **EDIT** next to **User Preferences**. Set which page will become your home page, language, time zone, date/time format, map style, and measurement precision.




Home Page	Stations & Networks
Language	English - United States
Time Zone	America/Denver
Date/Time Format	MMMM dd yyyy, h:mm a
Map Style	Satellite
Measurement Precision	2


4. Click **CANCEL**, or **SAVE** if a change was made. CampbellCloud will now use those preferred settings while you are logged into CampbellCloud.

5. Click **EDIT** next to **Unit Preferences**. Select **Metric**, **Metric (British)**, or **US Customary** for the **Unit System**. This setting works in conjunction with measurement classifications. See [Assets](#) (p. 50). In addition to changing the **Unit System** for all measurements, you can change the displayed units for individual measurements using the selection boxes next to each measurement after **EDIT** is clicked.

The image shows a 'Unit Preferences' dialog box. At the top, there is a title bar with the text 'Unit Preferences' and two buttons: 'CANCEL' and 'SAVE'. Below the title bar, there are three dropdown menus: 'Unit System' (set to 'Metric'), 'Classification', and 'Filter'. At the bottom, there is a table with two rows. The first row is for 'Temperature' (Air temperature (near surface)) and the second row is for 'Temperature' (Dew point temperature). Both rows have a dropdown menu set to '°C - Degrees cels...'.

Unit Preferences	
Unit System	
Metric	
Classification	
Filter	
Temperature Air temperature (near surface)	°C - Degrees cels...
Temperature Dew point temperature	°C - Degrees cels...

6. Click **CANCEL**, or **SAVE** if a change was made.
7. Click the home button  or any app in the left column (Application menu) to exit.

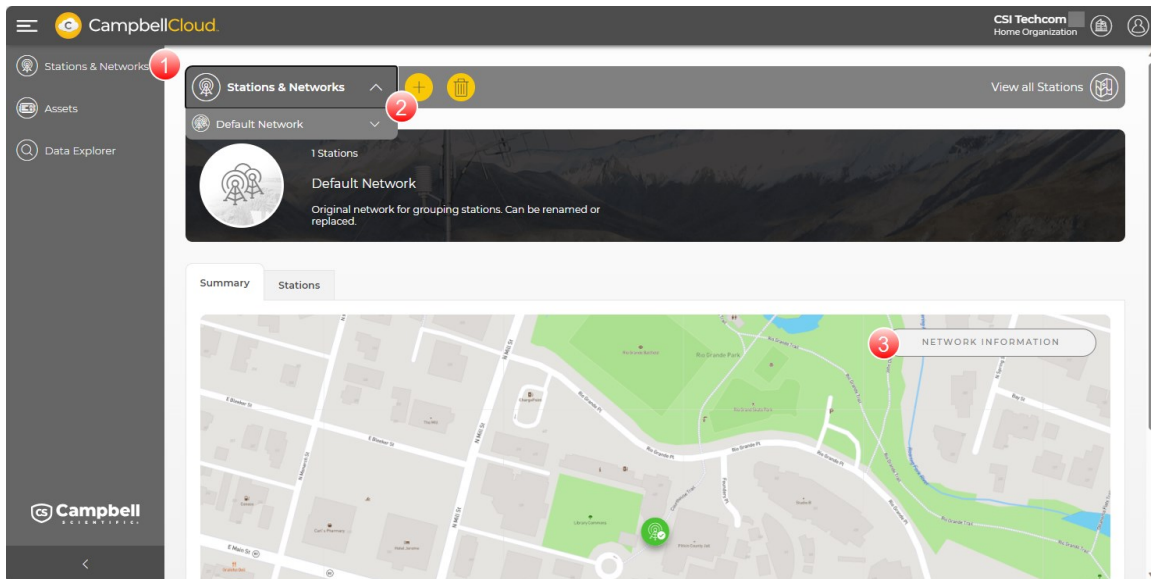
For more information on an individual changing their preferences, watch an instructional video at: <https://www.campbellsci.com/videos/cloud07> .

6.2 Renaming the default network

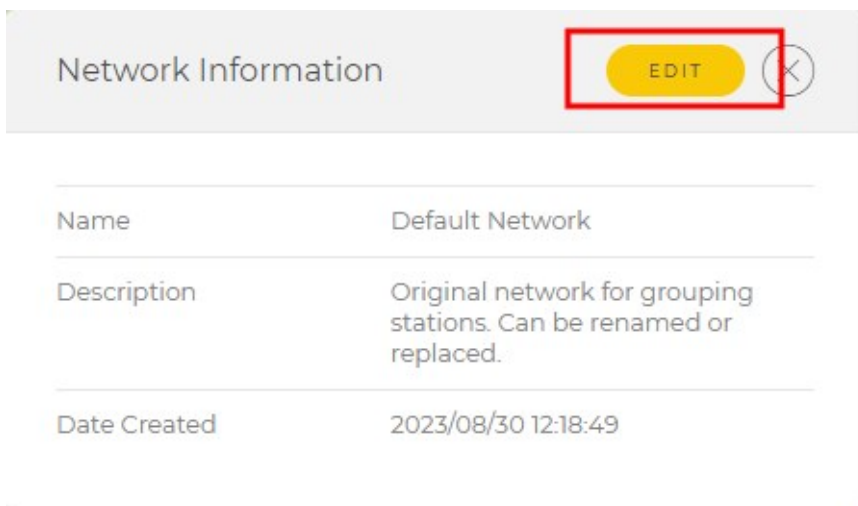
When an account is created, a default network is automatically associated with the account. Best practice is to rename the default network with a name that is meaningful to the organization. The following procedure demonstrates renaming the default network.

1. Select **Stations & Networks** from the application menu on the left.
2. In the **Stations & Networks** dropdown menu, select **Default Network**.

3. Click **Network Information**.



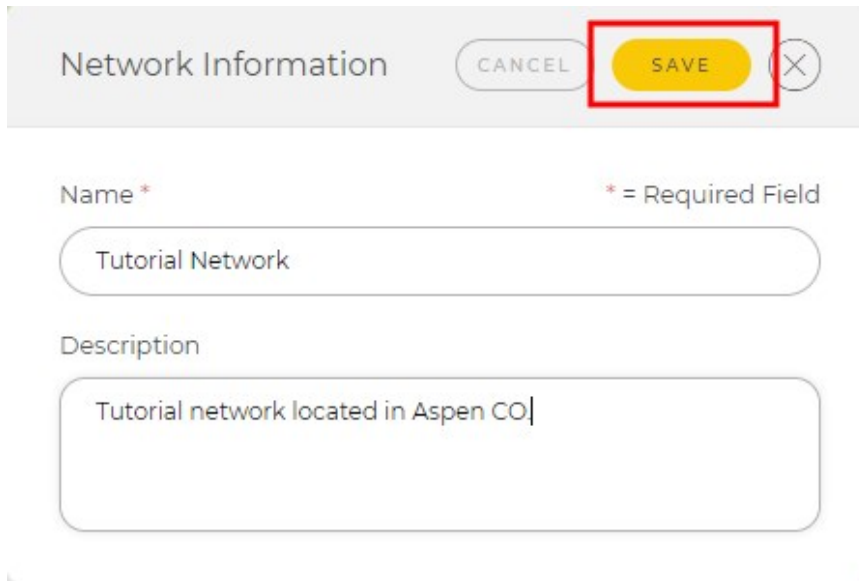
4. Click **EDIT**.



5. Enter a meaningful network **Name**.

6. (Optional) Enter a **Description** of the network.

7. Click **SAVE**.



Network Information


CANCEL SAVE

Name * * = Required Field

Tutorial Network

Description

Tutorial network located in Aspen CO|

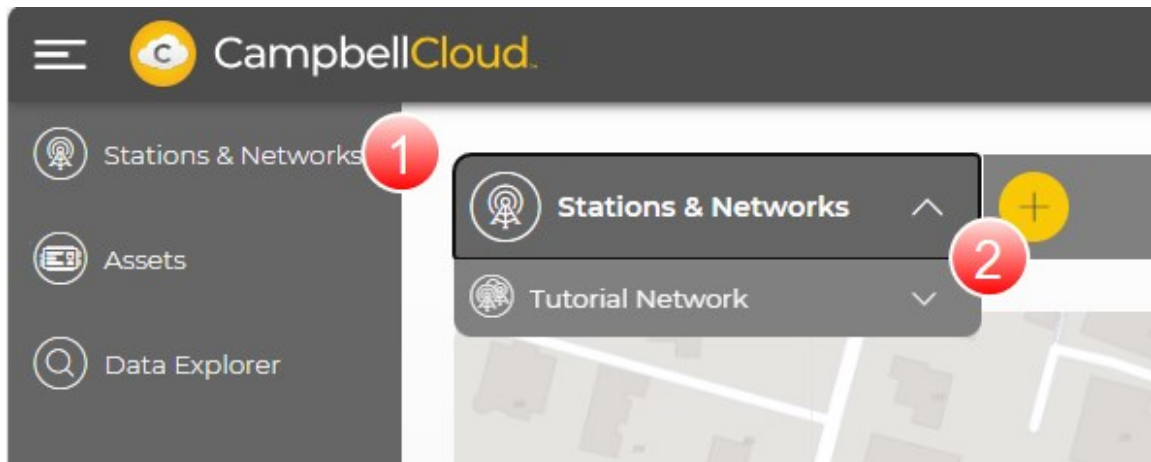
8. A message **Network saved successfully** appears to confirm the name change. Click the home button  or any app in the left column (Application menu) to exit.

For more information on renaming the default network in CampbellCloud, watch an instructional video at: <https://www.campbellsci.com/videos/cloud08> .

6.3 Adding a station to a network

A network collects data from stations contained in the network. In this example, a station named *Tutorial Station* is added to a network named *Tutorial Network*.

1. Select **Stations & Networks** from the application menu on the left.
2. In the **Stations & Networks** dropdown menu, select the renamed default network (see [Renaming the default network](#) [p. 59]). In this example the default network was renamed *Tutorial Network*.



3. **No Stations Found** appears. Click **ADD A STATION**.
4. Enter a **Name** for the station.
5. (Optional) Enter a **Description** of this station. This could include a description of the sensor (s) at the station, the station location, or other meaningful information.

6. Click **NEXT**.

Add Station

General Information

Enter a name for your station. You can also enter an optional description.

Name * * = Required Field

Description

7. Enter the location of the station, including elevation (meters); or click on the map at the desired location. After specifying the location of the station, click **FINISH**.

NOTE:

To simplify placing the pin at the correct location, click the View Fullscreen icon (highlighted in the following image) to expand the map. In fullscreen mode, use your mouse to pan the map and your mouse scroll wheel to zoom in or out. Fullscreen mode also has a dropdown that can be used to select the map layer style. When finished, click press Esc to exit fullscreen mode.

NOTE:

For the pin to be visible on the map, browser permissions must be set to allow access to location. Stations without location information will appear under **Hidden Stations** on the network map.

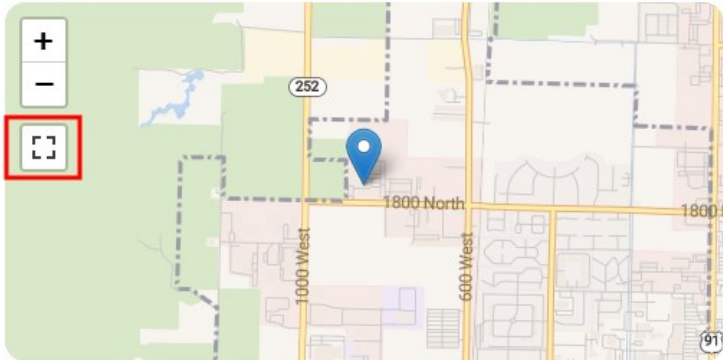
Add Station

Location

Select the location of your station on the map below, or enter the latitude and longitude of your station in decimal degrees and elevation in meters. Stations created without location information will appear under Hidden Stations on the network map.

+

-



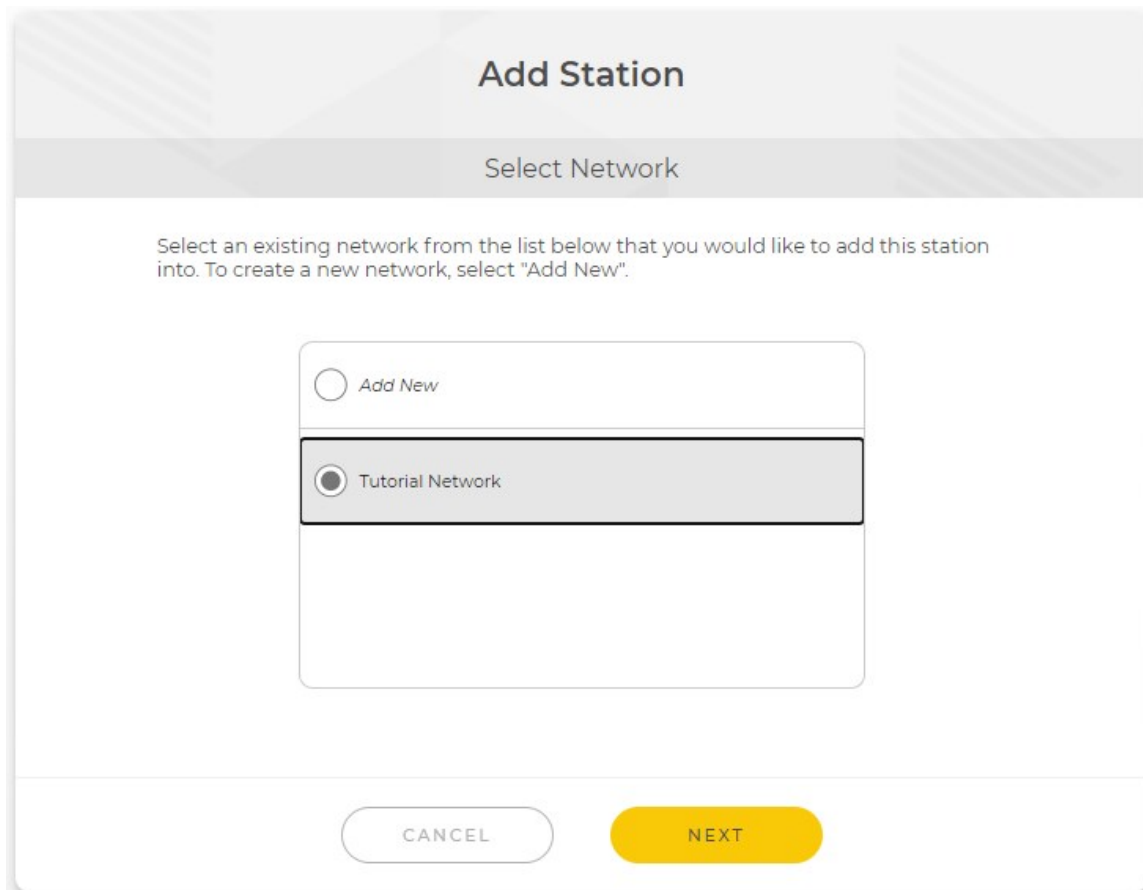
Latitude

41.76612638844124

CANCEL

NEXT

8. Select the network the station is being added to.



The image shows a software dialog box titled "Add Station". Below the title bar is a section labeled "Select Network". Inside this section, there is a text instruction: "Select an existing network from the list below that you would like to add this station into. To create a new network, select 'Add New'." Below the text is a list of two options, each with a radio button. The first option is "Add New" with an unselected radio button. The second option is "Tutorial Network" with a selected radio button; this option is highlighted with a grey background. At the bottom of the dialog box are two buttons: "CANCEL" and "NEXT". The "NEXT" button is yellow, while the "CANCEL" button is white with a grey border.

9. Click **NEXT**.

10. The station has been added to the network. You now have the option to associate an asset with the station or to finish later.

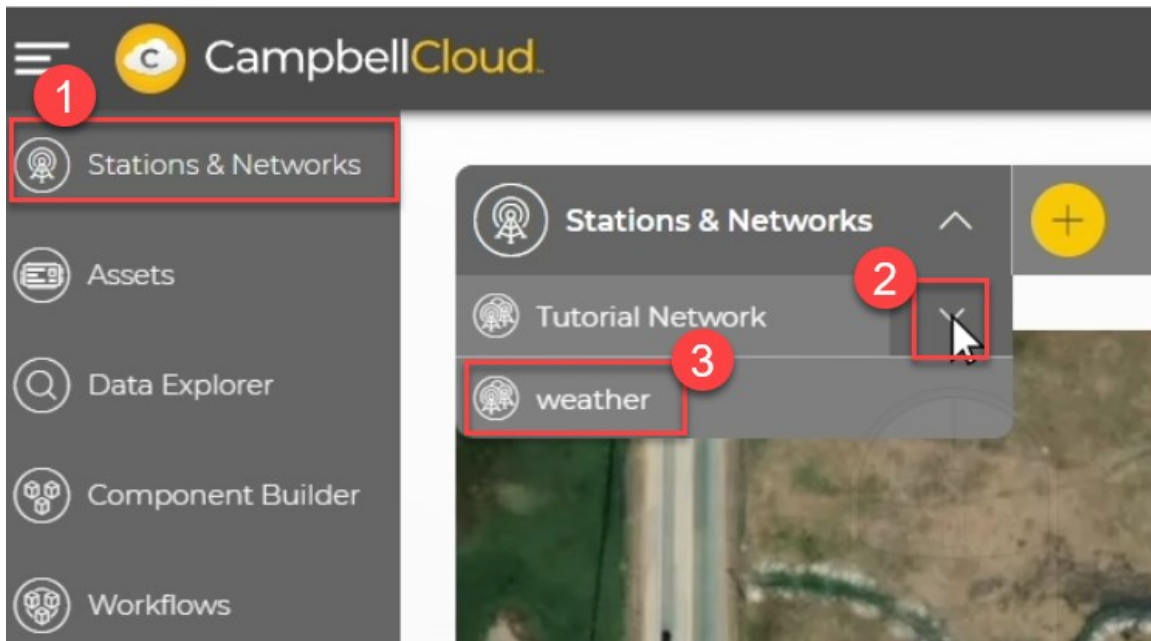
The screenshot shows a light gray interface with a header bar containing the text "Add Station". Below this is a section titled "Next Steps". A text block explains: "If you would like to add a data source to this station now, click ASSOCIATE ASSET, otherwise click FINISH. You can add a data source later via the station summary view in Stations & Networks." Below this text are two options. The first option is "Associate a data source asset to the station." followed by a yellow button labeled "ASSOCIATE ASSET". The second option is "Finish for now." followed by a yellow button labeled "FINISH".

For more information on adding a station to a network, watch an instructional video at: <https://www.campbellsci.com/videos/cloud09> .

6.3.1 Adding an asset in the Stations & Networks app

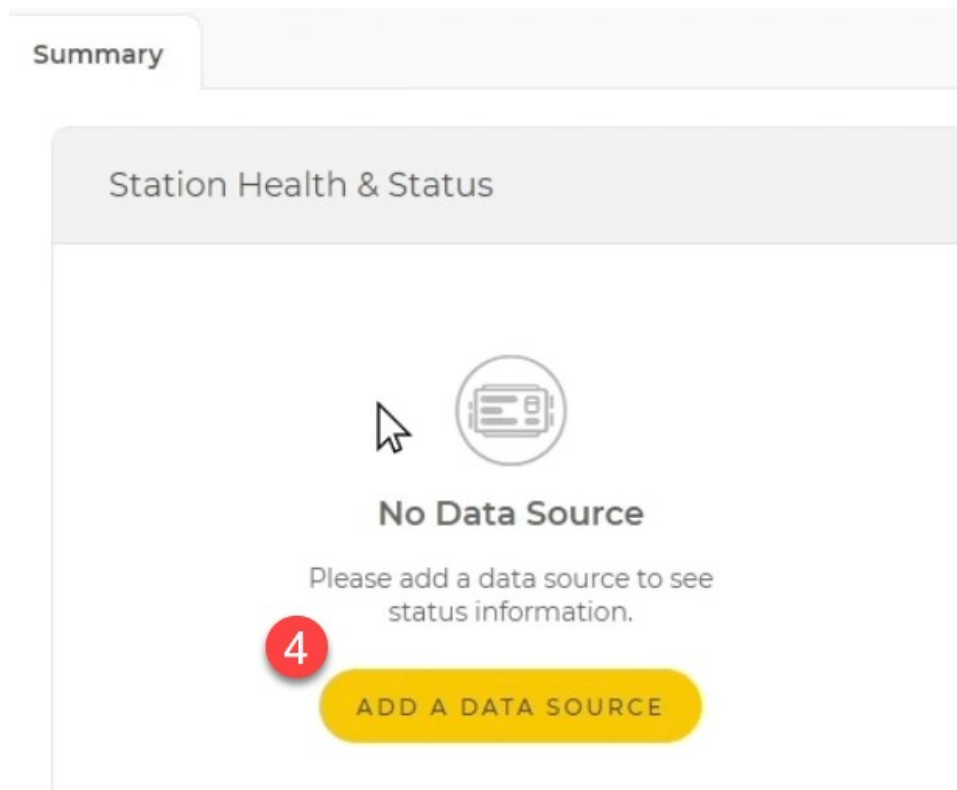
Data sources are provided through assets, such as the CR1000Xe or Apsen10. Assets can be added to stations directly in CampbellCloud or through the CampbellGO app. The following steps demonstrate adding an asset to a station using the **Stations & Networks** app directly in CampbellCloud. In this example, an asset is added to a station named *weather*.

1. On the CampbellCloud home screen, select **Stations & Networks** from the application menu.



2. In the **Stations & Networks** dropdown menu, select the network you wish to add a data source to.
3. In the list of stations under the network, click on the name of the station.

4. If no data source exists for that station, you will be prompted to add a data source. Click **Add Data Source**.



5. The **Add Data Source** window opens. To add a new asset, select **Add New**, then click **NEXT**.

The screenshot shows the 'Add Data Source' window. At the top, there is a header bar with the title 'Add Data Source' and a subtitle 'Select Asset'. Below the header, a message reads: 'Please select an existing asset or create a new asset to add to your station.' In the center, there is a large rectangular area with a light gray border. Inside this area, at the top left, is a button labeled '+ Add New'. Below this area, the text 'No existing assets found.' is displayed. At the bottom of the window, there are two buttons: 'CANCEL' on the left and 'NEXT' on the right. The 'NEXT' button is highlighted with a red circle containing the number 5.

6. Enter the UID number of the asset. Click **NEXT**.

Add Data Source

Asset Identification

Please enter the UID of your asset. This is usually located on a white sticker on your device below a QR code.

Enter UID * * = Required Field

6

CYQF-

CANCEL NEXT

7. CampbellCloud verifies that the asset has not already been added to another station. Click **NEXT**.
8. Enter a **Name** and optional **Description** for the asset. Click **NEXT**.

Add Data Source

Asset Details

Please provide a name and a description for your asset.

Name*

* = Required Field

Tutorial - CR1000Xe

Description

CR1000Xe for teaching

Labels

Select option

▼

CANCEL

BACK

NEXT

9. Set the preferred **Time Zone** and **Overdue Comms Alert** (minutes). Click **NEXT**.

Add Data Source

Cloud Settings

Please provide the following details.



CR1000X

Serial Number: **554**

UID: **1000-0000-0000**

Time Zone

Etc/UTC

Overdue Comms Alert (minutes)

60

9

CANCEL

BACK

NEXT

NOTE:

CampbellCloud automatically adjusts data timestamps for daylight savings in applicable time zones.

- When clocks "fall back" one hour, timestamps for the repeated hour will appear twice.
- When clocks "spring forward" one hour, timestamps will skip the hour that is lost.

These adjustments align with the daylight savings rules of the selected time zone. If your time zone is set to Etc/UTC, no adjustments will be made since UTC does not observe daylight savings.

10. Save the asset only or save and add to a station. Click **NEXT**.

Add Data Source

Save Options

Choose whether or not to add your asset to a station.



CR1000X

Serial Number: **554**

UID: **[REDACTED]**

☒ Save asset and add to a station

☐ Save asset only

Assets must be linked to a station to collect data.

10

CANCEL

BACK

NEXT

11. Activate the asset now, or activate later. Click **NEXT** to complete activation.

Data Source Activation

Activation

Choose whether or not to activate your new asset.



CR1000X

Serial Number: 554

UID: [REDACTED]

☒ Activate now

☐ Activate later

Activating your asset will start a subscription and allow data collection to begin.

CANCEL

BACK

11

NEXT

For more information on adding a data source to a station, watch an instructional video at: <https://www.campbellsci.com/videos/cloud12> .

6.3.2 Setting favorite measurements on a station

Stations may have multiple data sources, and some sensors take multiple measurements rather than a single measurement. In these instances, certain measurements may be more important than others. CampbellCloud allows adding the measurements of most interest to a favorites list.

1. In the **Stations & Networks** app, choose your network and station on which to set favorite measurements.



2. View the latest measurements in **Recent Data**, where each measurement is marked with a starred circle. Clicking the star toggles that measurement as a favorite or not.

Summary

Station Health & Status

Donna's Aspen
Last communication 9 minutes ago

Actions

Status
Timestamp: April 19 2024, 5:53 PM
BattCapacity: 4.80
BattCharge: 0.44
BattCurrent: 0.00
BattStateOfCharge: 64.00
BattStateOfHealth: 100.00
BattTemp: 22.95
BattVoltage: 3.20
CellHrlyAllowedUpTime: 191.00
CellHrlyUpTime: 188.00
CellLastRegTime: 18.00
CellLastUpTime: 13.00
CellOperator: AT&T
CellSigQuality: -18.00
CellSigStrength: -97.00


Recent Data

All Measurements Filter APPLY

	Measurements	Latest Value
★	AirTemp Donna's Aspen	22.50 April 19 2024, 10:00 PM
★	BP Donna's Aspen	865.30 April 19 2024, 10:00 PM
★	Dist Donna's Aspen	0.00 April 19 2024, 10:00 PM
★	Rain Donna's Aspen	0.00 April 19 2024, 10:00 PM
★	record Donna's Aspen	6003.00 April 19 2024, 10:00 PM
★	RH Donna's Aspen	13.70 April 19 2024, 10:00 PM
★	RHTemp Donna's Aspen	22.50 April 19 2024, 10:00 PM
★	Solar Donna's Aspen	6.00 April 19 2024, 10:00 PM
★	Strikes Donna's Aspen	0.00 April 19 2024, 10:00 PM

Station Information

EDIT



Network Associations
Tutorial Network

General Information
Name: Aspen 10 Station UT
Description: Aspen 10 w/ ClimaVue 50

- Once favorites are selected, the Recent Data view can be filtered to show **All Measurements** or **Favorites Only**. Use **Filter** to search measurement names.

The screenshot shows the 'Recent Data' interface. At the top, there is a dropdown menu currently set to 'All Measurements' and a 'Filter' input field with an 'APPLY' button next to it. Below the dropdown, a filter menu is open, showing 'All Measurements' and 'Favorites Only' (which is highlighted with a red box). The main table displays measurement data with columns for measurement type, name, and latest value. The table includes rows for 'BP', 'Dist', and 'Rain'.

		Latest Value
		22.50 <i>April 19 2024, 10:00 PM</i>
★	BP <i>Donna's Aspen</i>	865.30 <i>April 19 2024, 10:00 PM</i>
☆	Dist <i>Donna's Aspen</i>	0.00 <i>April 19 2024, 10:00 PM</i>
☔	Rain	0.00


Measurements in the favorites list also appear in the **Stations & Networks** view when you view a station.

The screenshot shows the 'Aspen 10 Station UT' view under the 'Tutorial Network'. It features a list of measurements and their latest values. Below the list is a 'VIEW IN DATA EXPLORER' button and a timestamp indicating the last update.

AirTemp	22.50
BP	865.30
RH	13.70
RHTemp	22.50
Solar	6.00
WindDir	77.00
WindSpd	0.06

[VIEW IN DATA EXPLORER](#)

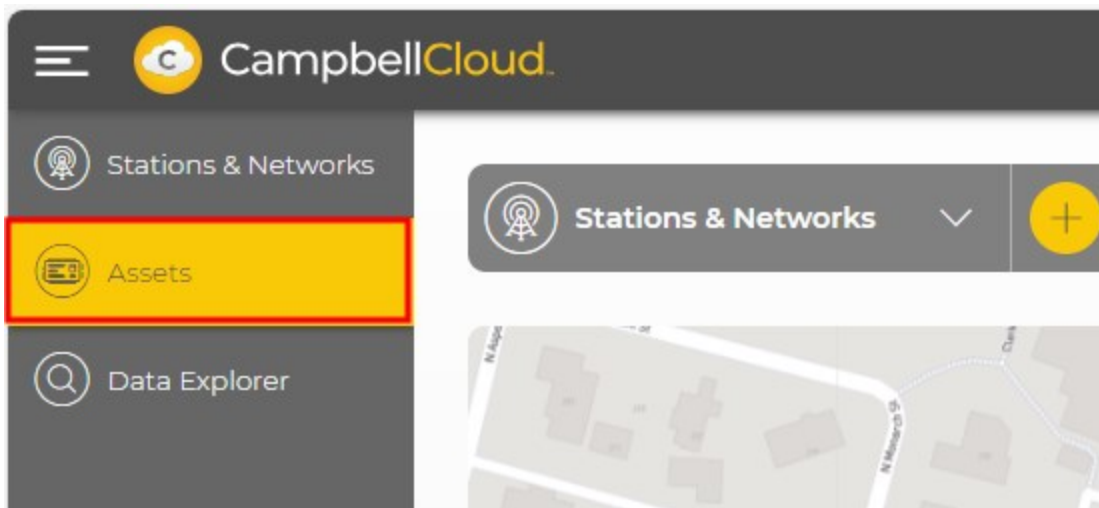
Last updated: April 19 2024, 10:00 PM

For more information on setting favorite measurements, watch an instructional video at: <https://www.campbellsci.com/videos/cloud13> .

6.4 Adding an asset in the Assets app

A Data source is provided through assets, such as the Aspen 10. Assets can be added to stations directly in CampbellCloud or through the CampbellGO app. The following steps demonstrate adding an asset using the **Assets** app directly in CampbellCloud.

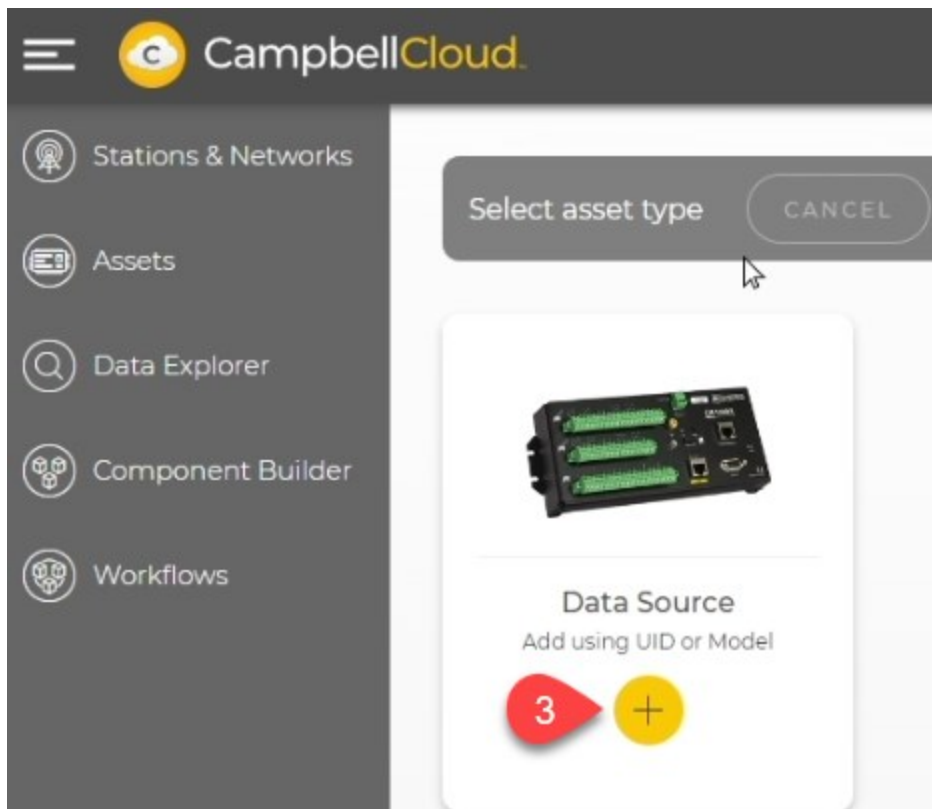
1. On the CampbellCloud home screen, select **Assets** from the application menu.



2. Click .



3. Click  below **Data Source**.



4. Enter the UID number of the asset.

CampbellCloud verifies that the asset has not already been added to another network. Click **NEXT**.

Add Data Source

Asset Identification

Please enter the UID of your asset. This is usually located below the QR code on your device and consists of 3 sets of 4 characters separated by dashes: ABC2-DEF3-HJK4.

Enter UID*

* = Required Field



CR1000X

Serial Number: **554**

UID:



4

CANCEL

NEXT

5. Enter a **Name** and optional **Description** for the asset. Click **NEXT**.

Add Data Source

Asset Details

Please provide a name and a description for your asset.

Name** = Required Field

Tutorial - CR1000Xe

Description

CR1000Xe for teaching

Labels

Select option

CANCEL

BACK


NEXT

6. Set the preferred **Time Zone** and **Overdue Comms Alert** (minutes). Click **NEXT**.

Add Data Source

Cloud Settings

Please provide the following details.



CR1000X
Serial Number: **554**
UID: **XXXXXXXXXX**

Time Zone

Etc/UTC

Overdue Comms Alert (minutes)

60

CANCEL

BACK

NEXT

NOTE:

CampbellCloud automatically adjusts data timestamps for daylight savings in applicable time zones.

- When clocks "fall back" one hour, timestamps for the repeated hour will appear twice.
- When clocks "spring forward" one hour, timestamps will skip the hour that is lost.


These adjustments align with the daylight savings rules of the selected time zone. If your time zone is set to Etc/UTC, no adjustments will be made since UTC does not observe daylight savings.

7. Select **Save asset only** or **Save asset and add to a station**. Click **NEXT**.

Add Data Source

Save Options

Choose whether or not to add your asset to a station.



CR1000X
Serial Number: **554**
UID: **XXXXXXXXXXXX**

☒ Save asset and add to a station
☐ Save asset only

Assets must be linked to a station to collect data.

CANCEL

BACK

7NEXT

8. If adding the asset to a station, click **Add New** or select an existing station. Click **NEXT**

Add Station

Select Station

Please select an existing station or create a new station.

☒ Add New

☐ Aspen 10 -Test

8

CANCEL

BACK


NEXT


9. Select **Activate now**, or **Activate later**. Click **NEXT** to complete activation.

Data Source Activation

Activation

Choose whether or not to activate your new asset.



CR1000X
Serial Number: **554**
UID: 

☒ Activate now
☐ Activate later

Activating your asset will start a subscription and allow data collection to begin.

CANCEL

BACK

9NEXT

For more information on adding an asset directly in CampbellCloud, watch an instructional video at: <https://www.campbellsci.com/videos/cloud10> .

6.5 Onboarding a CR data logger

To onboard a CR data logger to CampbellCloud, follow these steps:

1. **Create a CampbellCloud account:** See [Creating a CampbellCloud organization account](#) (p. 3).
2. **Configure the data logger for onboarding:** See [Configuring a CR data logger for onboarding](#) (p. 85).
3. **Add the data logger to the Cloud:** The data logger is now an asset or data source for CampbellCloud. See [Adding an asset in the Assets app](#) (p. 77).

4. **Select the data to be published:** See [MQTT Auto Publish Data or MQTTPublishTable\(\)](#) (p. 93).
5. **Activate a subscription:** Ensure the data logger has an active subscription by following the steps in [Ordering and activating subscriptions](#) (p. 8).

6.5.1 Configuring a CR data logger for onboarding

A Campbell Scientific data logger with a UID can be configured to publish to CampbellCloud.

NOTE:

Only data loggers with a UID can be onboarded to CampbellCloud. All CR1000Xe data loggers are shipped with a UID. Additionally, data loggers with the serial numbers listed below—or higher—will include a UID:


CR1000X	59843
CR6	25311
CR350	9273
CR310	23126

For some recent data loggers that did not ship with a UID, it may still be possible to obtain one. For more information, see: [Obtaining a Unique Identification Number \(UID\) to use with CampbellCloud](#) (p. 87).

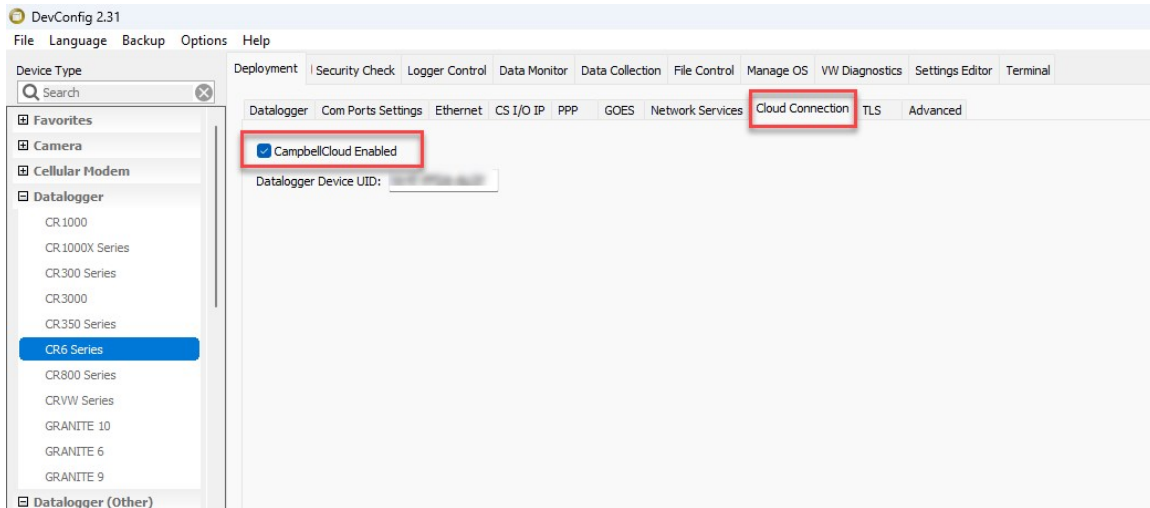
Follow these steps to prepare your data logger for CampbellCloud:

WARNING:

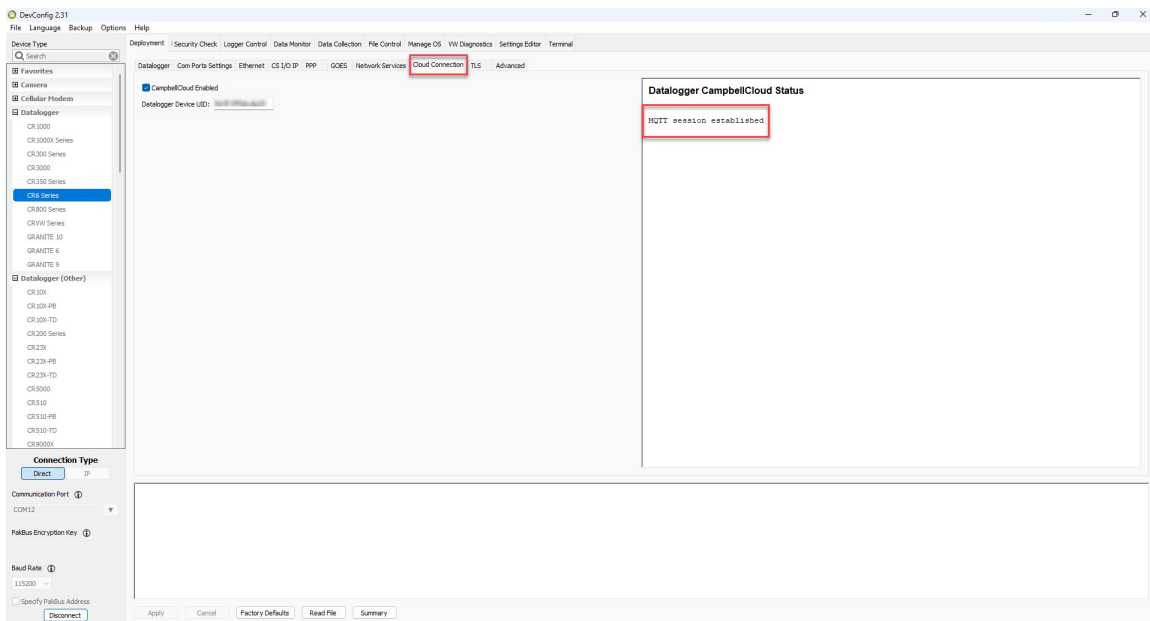
To avoid data loss, collect any unsaved data prior to configuring the data logger for onboarding to CampbellCloud.

1. Ensure the data logger has the latest operating system installed. Operating systems are available from the Campbell Scientific website: <https://www.campbellsci.com/downloads/operating-systems-datalogger>.
2. Ensure that your data logger has internet access.
3. Connect to your data logger with *Device Configuration Utility*.
4. Navigate to the **Cloud Connection** tab.

5. Select the **CampbellCloud Enabled** checkbox.



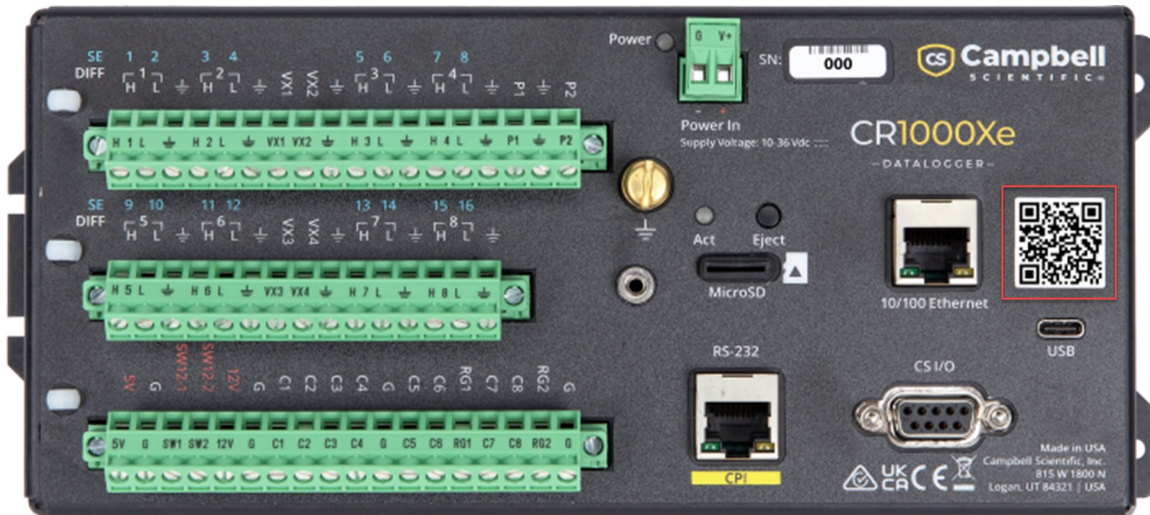
6. **Apply** the settings. The data logger will then restart and begin connecting to CampbellCloud, including authentication with the platform. This process may take a few minutes.
7. Reconnect to your data logger with *Device Configuration Utility*. Navigate to the **Cloud Connection** tab. The **Datalogger CampbellCloud Status** box on this tab displays the status of MQTT communications. Once the device is successfully connected, you should see **MQTT session established** in this box.



Once an MQTT session is established, the data logger is ready to be added to CampbellCloud. See [Adding an asset in the Assets app](#) (p. 77).

6.5.1.1 Obtaining a Unique Identification Number (UID) to use with CampbellCloud

New Campbell Scientific data loggers are configured as "Secure by Default." As part of this configuration, each data logger is given a Unique Identification Number (UID) at the factory. The UID is also used as a password specific to each data logger. A data logger with a UID set at the factory will have a QR code on the data logger with the UID information.



CR1000X data loggers with OS 8.01 or higher, CR6 data loggers with OS 14.01 or higher, CR350 data loggers with OS 1.08 or higher, and CR310/CR300 data loggers with OS 11.02 or higher, which were released prior to the UID being implemented, can also be assigned a UID. This is done using the *Device Configuration Utility* found in *LoggerNet*, *PC400*, or downloadable directly from the Campbell Scientific website. *Device Configuration Utility* version 2.31 or later is required.

NOTE:

A UID cannot be obtained without a CampbellCloud account. (To create an account, see [Creating a CampbellCloud organization account](#) [p. 3]).

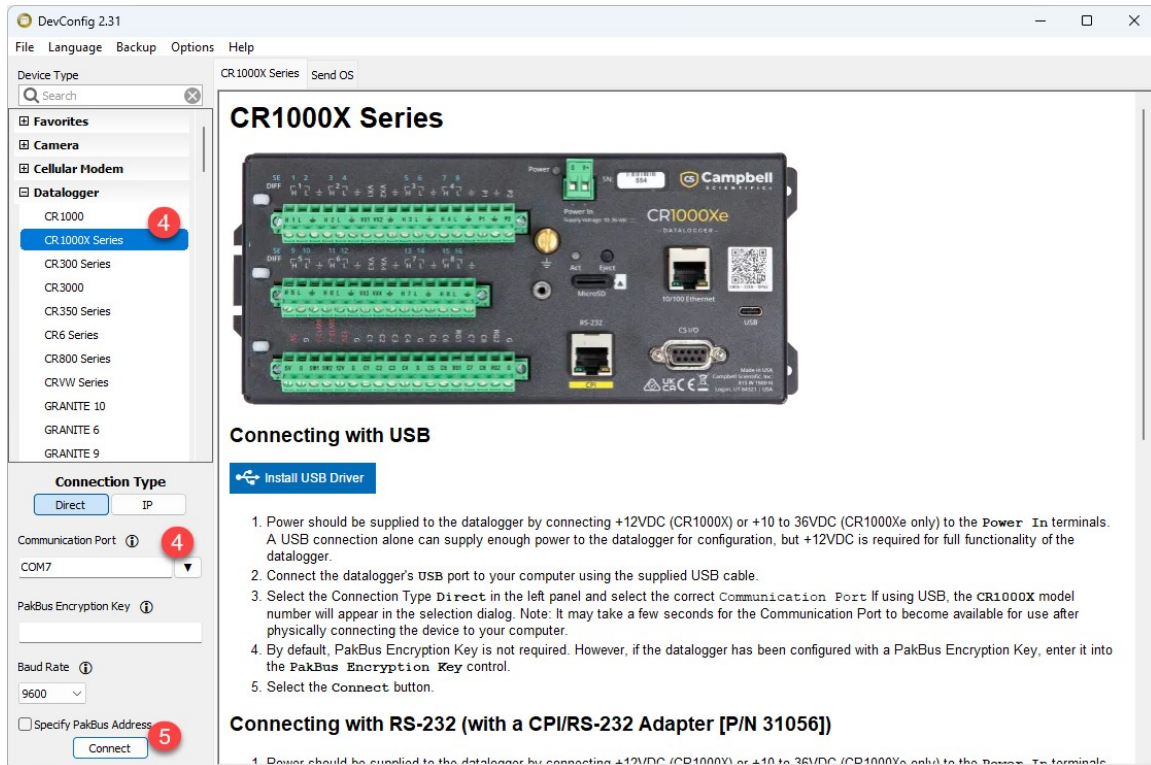
NOTE:

When a UID is assigned to a data logger, it is written to one-time programmable memory. Therefore, any future OS updates or factory default resets of the device will not delete the UID.

Follow these steps to obtain a UID for your data logger:

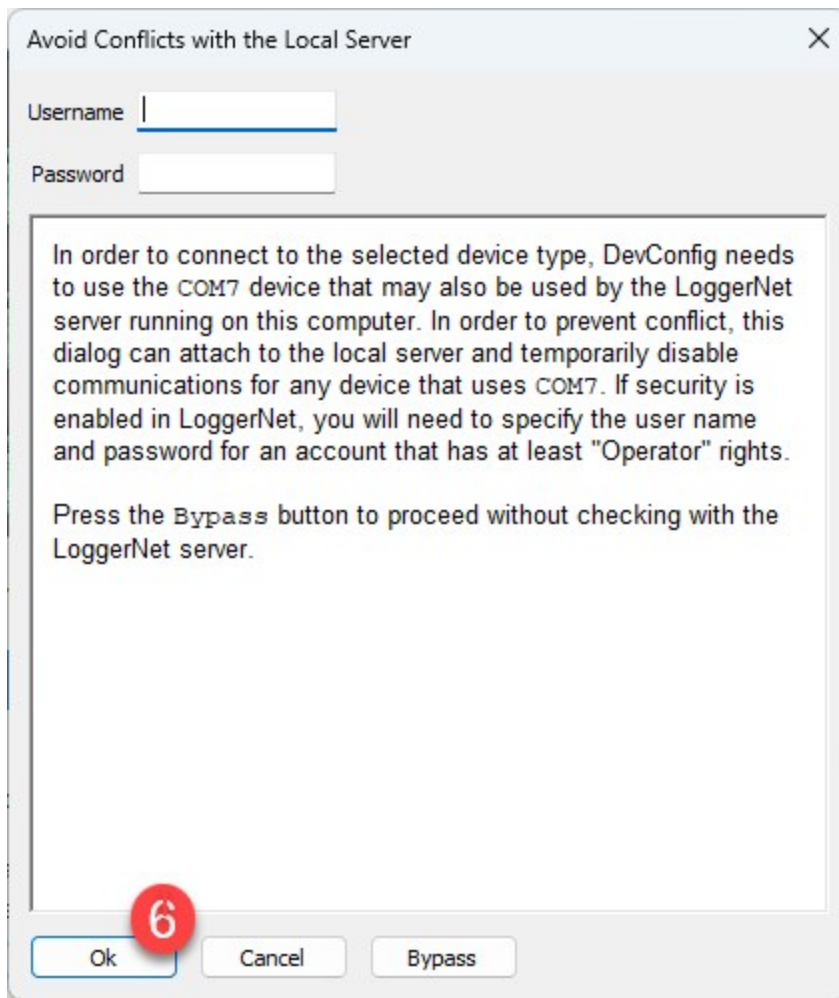
1. Ensure the data logger has the latest operating system installed. Operating systems are available from the Campbell Scientific website: <https://www.campbellsci.com/downloads/operating-systems-datalogger>.

2. Connect the data logger to a computer using a USB cable or establish a connection via TCP.
3. Open *Device Configuration Utility* on the computer.
4. Select the appropriate data logger from the left side. Select the appropriate **Connection Type** (**Direct** or **IP**) and then select the correct **Communication Port** or **Server Address**, respectively.



5. Click **Connect**.

6. If *Device Configuration Utility* was opened from *LoggerNet* or *PC400*, a window opens titled **Avoid Conflicts with the Local Server**. Click OK.

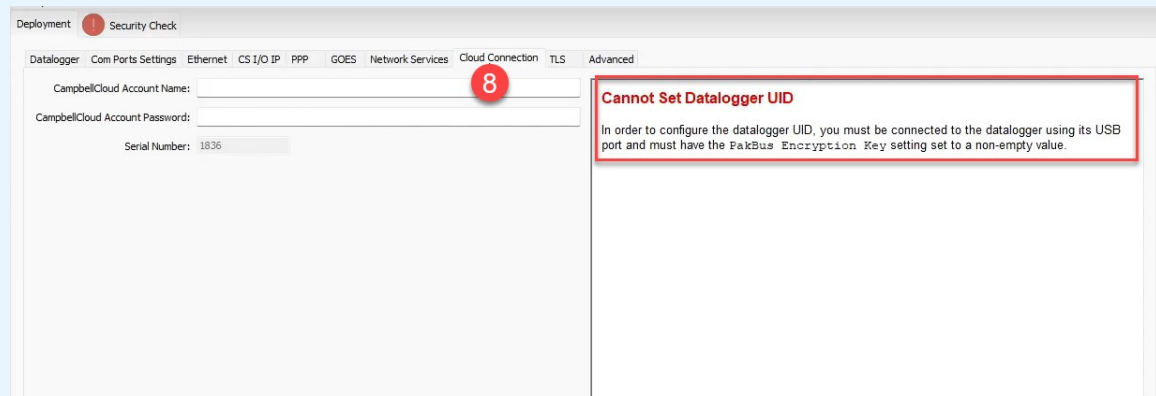


7. *Device Configuration Utility* will identify the PakBus address of the data logger and connect to it. Once connected to the data logger, *Device Configuration Utility* will open the **Datalogger** tab under **Deployment**.
8. Select the **Cloud Connection** tab.

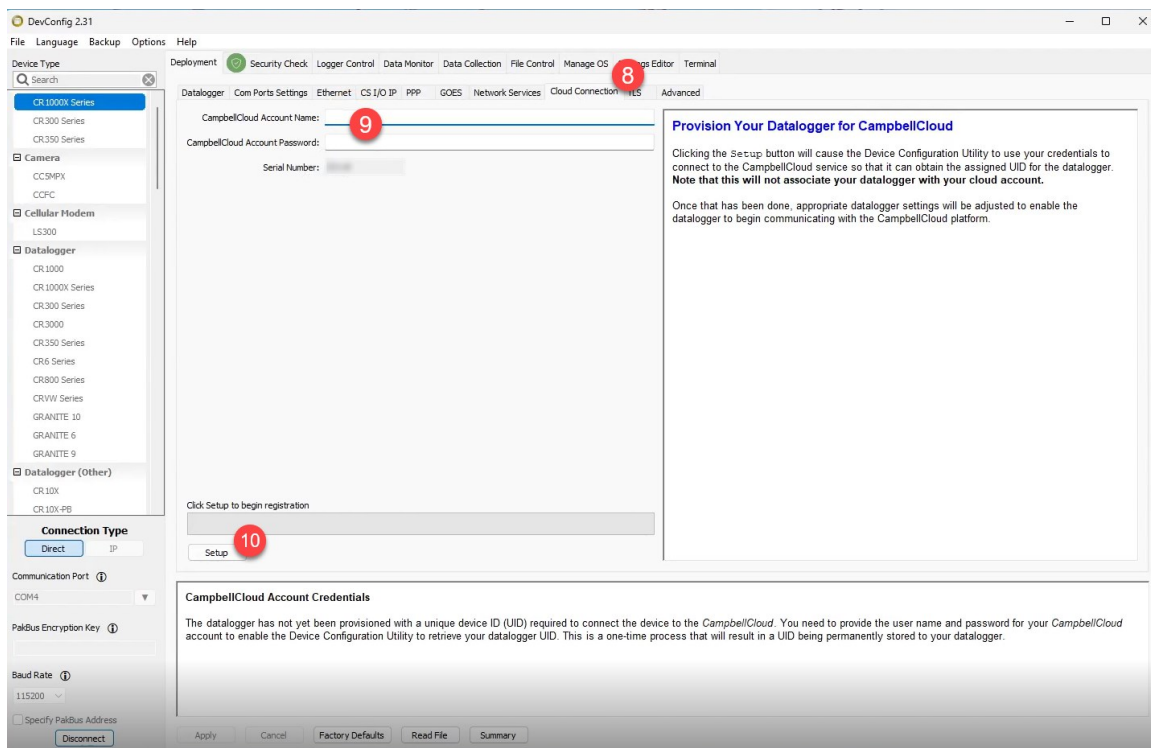
NOTE:

If a **PakBus Encryption Key** is not set, *Device Configuration Utility* will prompt you to set one before obtaining a UID. To do this, navigate back to the **Deployment** tab, click **Edit** next to **PakBus Encryption Key**, and enter a key. Once a **PakBus Encryption Key** is set it will be required for users and other devices to communicate with the data logger. Be sure to record it for future reference. Click **OK**, then **Apply** and **Confirm** your setting

changes. Finally, click **OK** on the resulting dialog box and return to Step 5.



9. To receive a UID, enter a valid **CampbellCloud Account Name** and **Password**.



10. Click **Setup**.
11. *Device Configuration Utility* uses the entered credentials to connect to CampbellCloud and retrieve the UID. A progress bar displays the progress of the UID retrieval process.

-
- The screenshot shows the DevConfig 2.31 application window. On the left is a sidebar with a 'Device Type' search bar and a list of device categories: OS 1000N Series, OS 1000 Series, OS 1500 Series, Camera, Cellular Modem, Datalogger, and Datalogger (Other). The 'Datalogger' category is selected, showing a list of models including CR1000, CR1000N Series, CR1300 Series, CR1500, CR1500 Series, CR6 Series, CR800 Series, CR900 Series, GRANITE 10, GRANITE 6, GRANITE 9, and CR12N. Below this is the 'Connection Type' section with 'Direct' selected, and the 'Communication Port' set to 'COM4'. The 'Baud Rate' is set to '115200'. The 'Security Check' window is open, displaying the 'CampbellCloud Account Name' and 'CampbellCloud Account Password'. A red circle with the number '12' is overlaid on the 'Ready to Get Cloud Connected!' dialog box, which contains instructions on how to retrieve the device UID and save changes. A green progress bar at the bottom of the 'Security Check' window indicates that the UID has been retrieved.

- Another window opens with the new data logger configuration. Scroll down through the settings to find the UID number. Record this number for future reference.

Setting changes were saved

PakBus/TCP Password	value is protected
PakBus Encryption Key	value is protected
Device UID	13
MQTT Enable	Disable MQTT
CampbellCloud Enabled	Enabled


14

Ok Save Print Compare

- Click **OK**.

The data logger now has a UID assigned, enabling its use with CampbellCloud.

Refer to [Onboarding a CR data logger](#) (p. 84) for the next steps to configure a data logger for publishing to CampbellCloud.

For more information on obtaining a UID, watch an instructional video at: [Unique Identification Number \(UID\) and new security features](#) .

6.5.2 MQTT Auto Publish Data or MQTTPublishTable()

6.5.2.1 CR1000X/Xe/CR6 data loggers

These data loggers have a feature that enables automatic publishing to CampbellCloud. To enable this feature:

On the **MQTT** tab, set **MQTT Auto-Publish Data** to **Enabled**. Data tables intended for publishing must include a **DataInterval()** instruction. By default, the fastest auto-publish interval is 10 minutes. Data is published as follows:

- If the **DataInterval()** is less than 1 minute, the table is excluded from publishing.
- If the **DataInterval()** is between 1 and 10 minutes, data stored in the data table is published every 10 minutes.
- If **DataInterval()** is greater than 10 minutes, data is published at the specified interval.
- To publish data more frequently than the 10-minute auto-publish interval, use the **MQTTPublishTable()** instruction in the data table and set the desired publish rate. The **OutputFormat** parameter in the **MQTTPublishTable()** instruction must be set to 2, GeoJSON.

NOTE:

Once **MQTTPublishTable()** is included in a data table in a CRBasic program, **Auto-Publish** is no longer applicable.

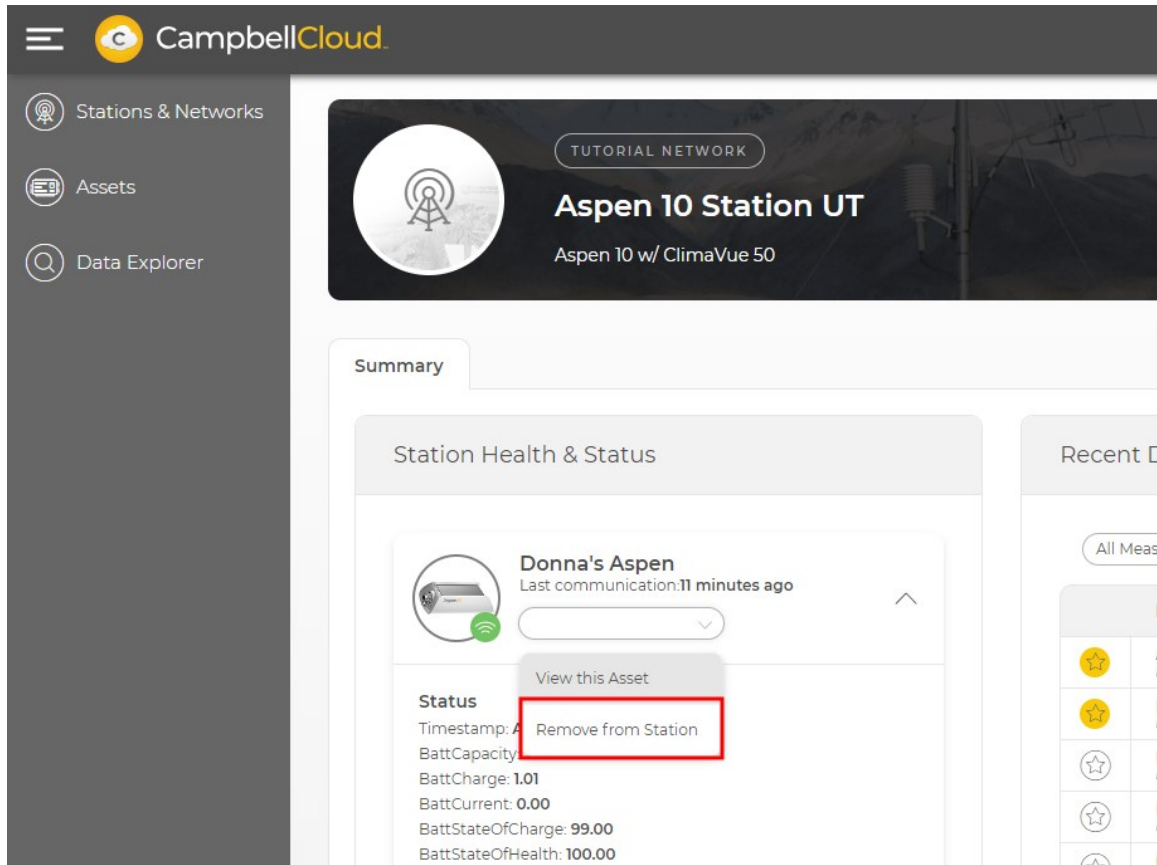
6.5.2.2 CR300/CR310/CR350 data loggers

The auto-publish feature is not available for these data loggers. To publish data, use the **MQTTPublishTable()** instruction in the data table and set the desired publish rate. The **OutputFormat** parameter in the **MQTTPublishTable()** instruction must be set to 2, GeoJSON.

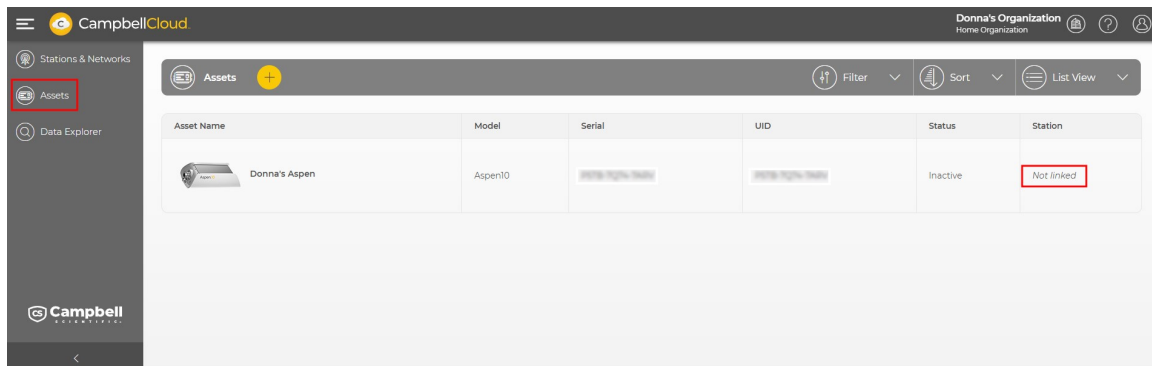
6.6 Linking an asset to a different station

To change the station an asset is linked to in CampbellCloud, follow these steps:

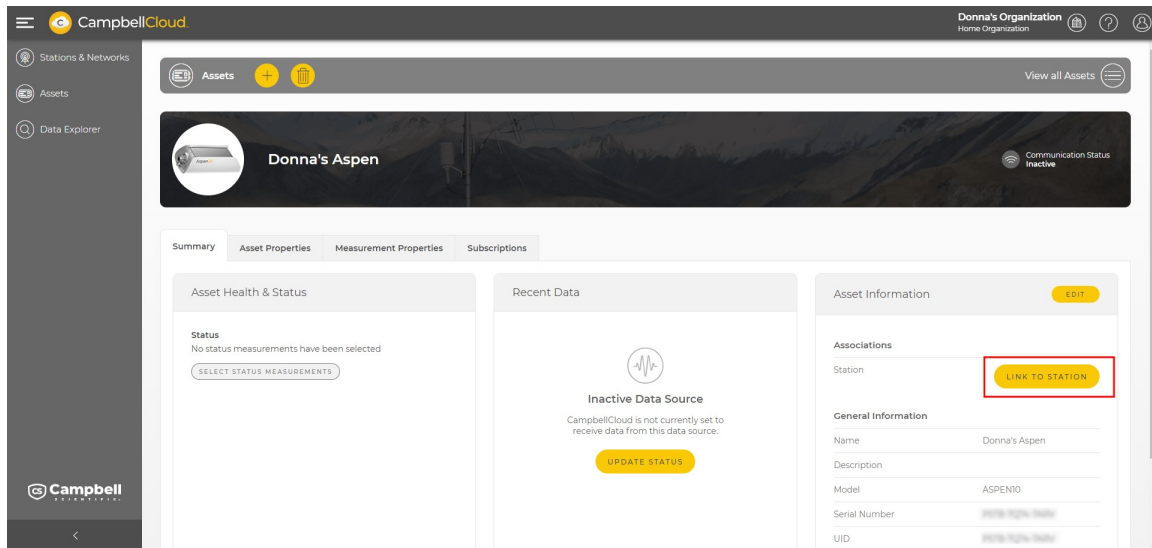
1. From [Stations & Networks](#) (p. 27), navigate to the station summary.
2. Under **Station Health & Status**, select **Remove from Station** from the **Actions** menu.



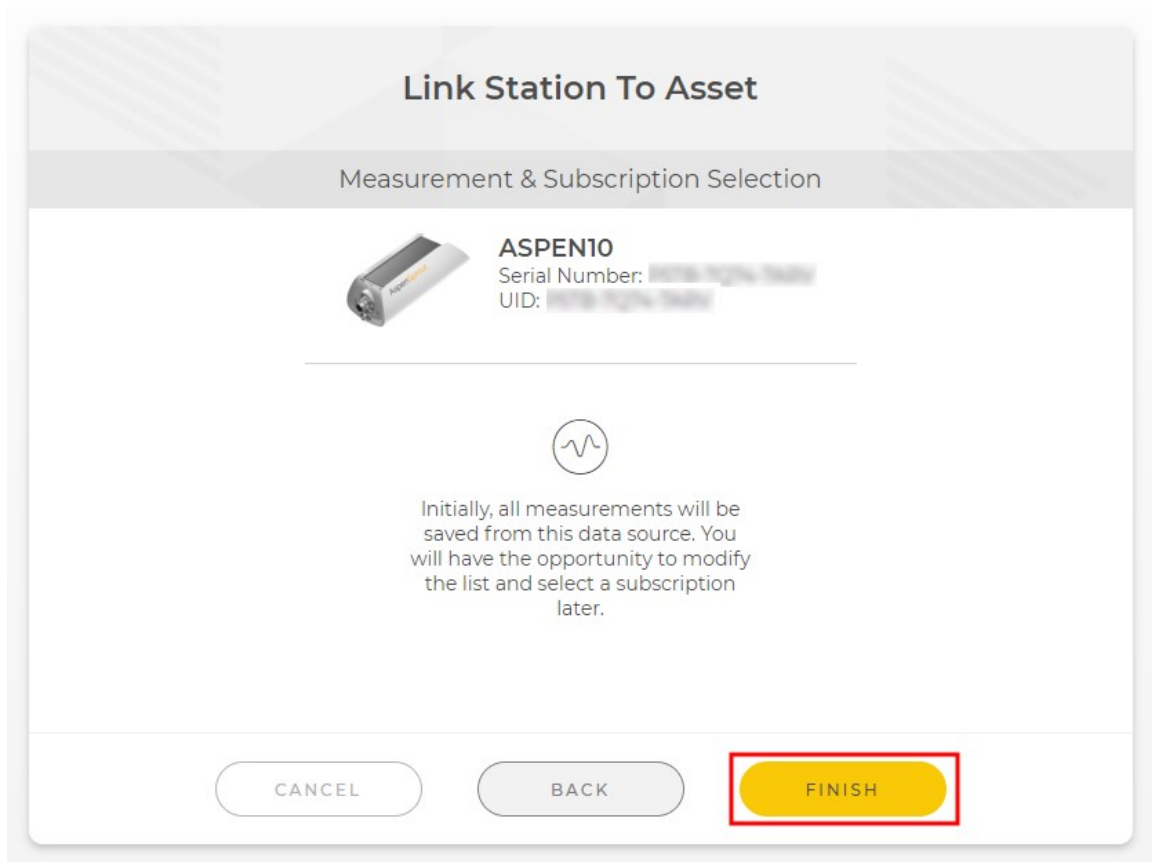
3. Navigate to **Assets** and select the asset you just unlinked.



4. Under **Asset Information**, click **Link to Station**.



5. Click **Finish**.



6. Select a station from the list of existing stations to link the asset to an existing station or click **Add New** to create a new station. (See [Adding a station to a network](#) [p. 61].) Once you've selected an option from the list, click **Next**.

The screenshot shows a dialog box titled "Link Station To Asset". Below the title is a section header "Select Station". The main content area contains the instruction: "Select an existing station from the list below. To create a new station, select 'Add New'." Below this instruction is a list with two items: "Add New" and "Aspen 10 Station UT", each preceded by a radio button. At the bottom of the dialog box are two buttons: "CANCEL" and "NEXT". The "NEXT" button is highlighted in yellow.

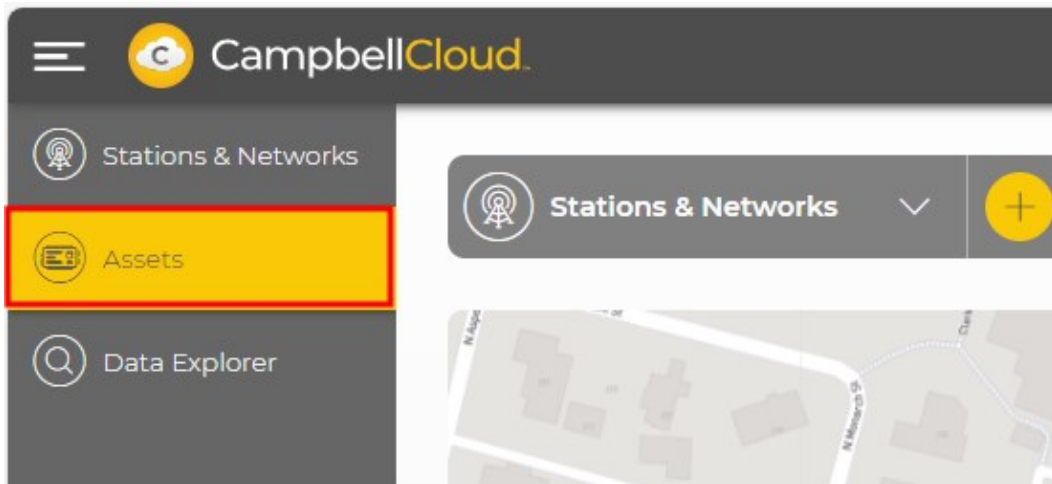
6.7 Changing the Overdue Comms Alert setting

Knowing when there is a communications or sensor problem that is preventing data from reaching Cloud is important to prevent data loss. In CampbellCloud, the amount of time that passes before notifying the user that communications are overdue can be customized.

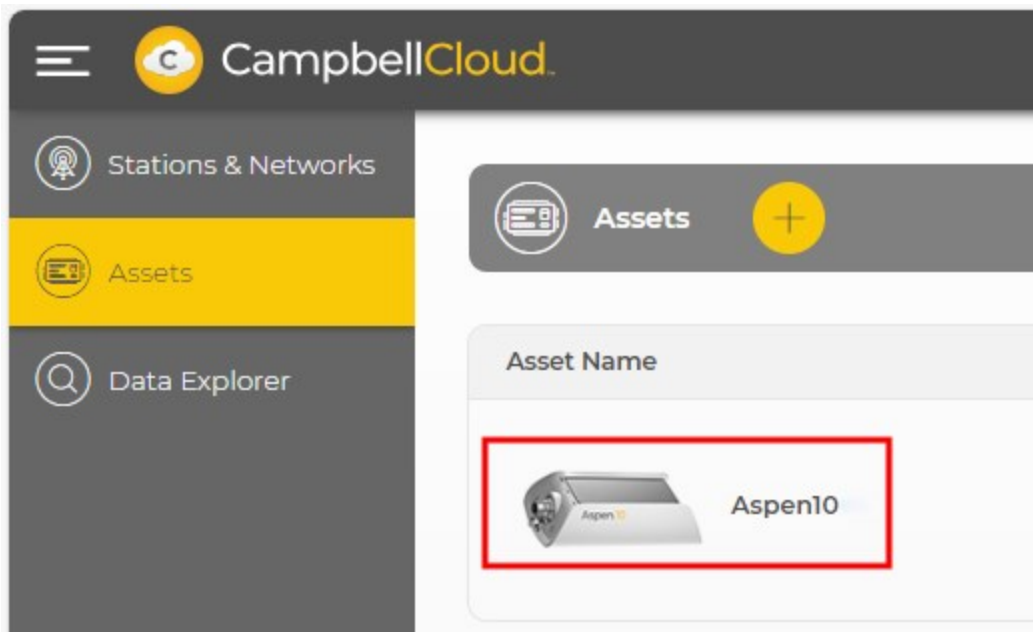
NOTE:

Changes made to an asset affect all users who have access to that asset.

1. On the CampbellCloud home screen, select **Assets** from the application menu.



2. Select the asset for which you need to modify the overdue communications alert time.




3. Select **Asset Properties**.

The screenshot shows the 'Asset Properties' tab selected. The 'Asset Settings' section is highlighted with a red callout '3'. The 'Overdue Comms Alert (minutes)' field is set to 30. An 'EDIT' button is highlighted with a red callout '4'.

4. Click **EDIT** next to **Asset Settings**.
5. Change the **Overdue Comms Alert** to an appropriate amount of time to pass before reporting the station comms as overdue.

The screenshot shows the 'Asset Settings' form. The 'Overdue Comms Alert (minutes)' field is highlighted with a red callout '5' and a yellow box. The 'SAVE' button is highlighted with a red callout '6'.

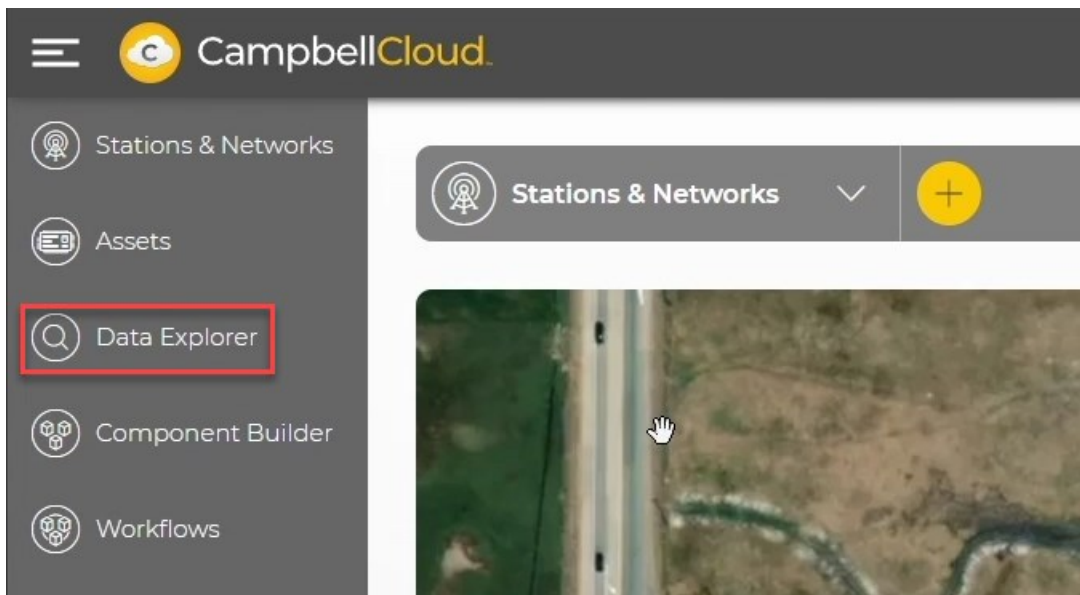
6. Click **SAVE** to save the new setting.
7. All data sources associated with a station have individual **Overdue Comms Alert** times. CampbellCloud will issue an overdue comms alert for the worst-case status. For example, if a station has two data-source assets, and one of these assets has a communications status of **On schedule**, and the other has a communications status of **Overdue**, **Overdue** will be shown at the station level.

For more information on changing the overdue comms alert time, watch an instructional video at: <https://www.campbellsci.com/videos/cloud05> .

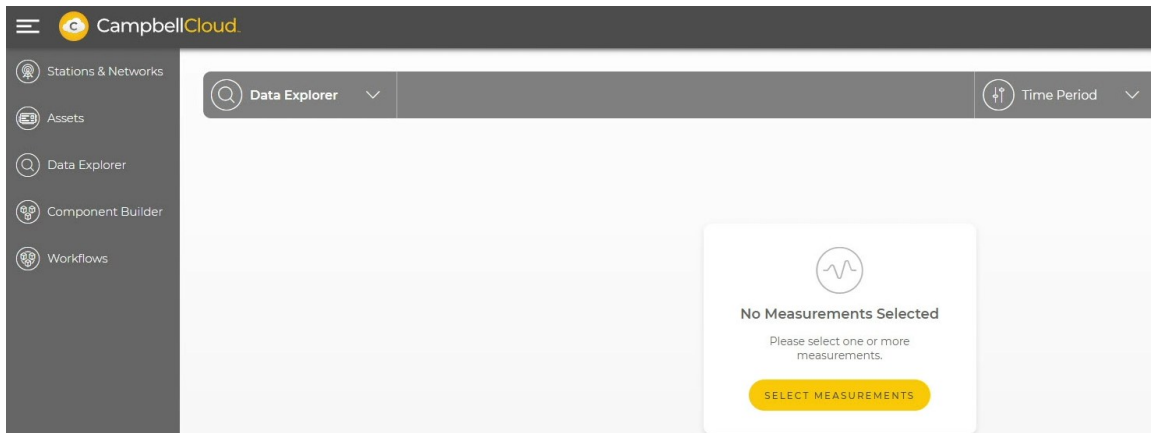
6.8 Viewing historical data using Data Explorer

Use the **Data Explorer** app in CampbellCloud to view historical data.

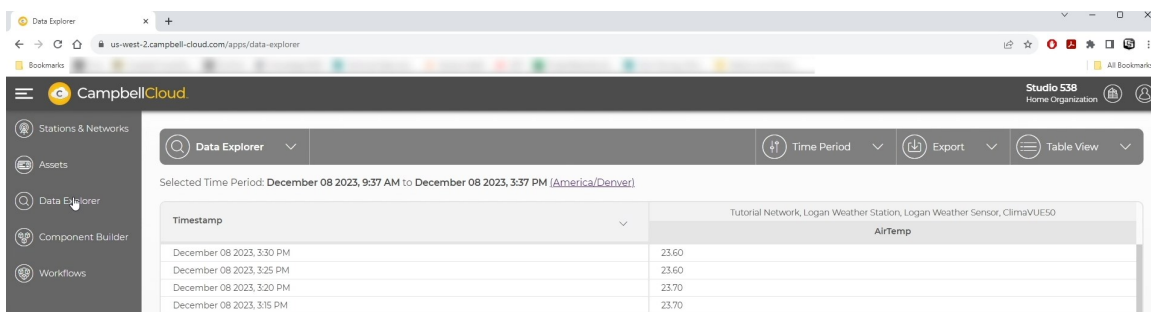
1. Click **Data Explorer** from the application menu.



2. The display switches to **Data Explorer**. If a station has not previously been viewed, you will be prompted to **SELECT MEASUREMENTS**.



If you are viewing a station that has been previously viewed, the last measurements viewed from that station will be shown. In this example, the air temperature measurement from the ClimaVue™50 is displayed.



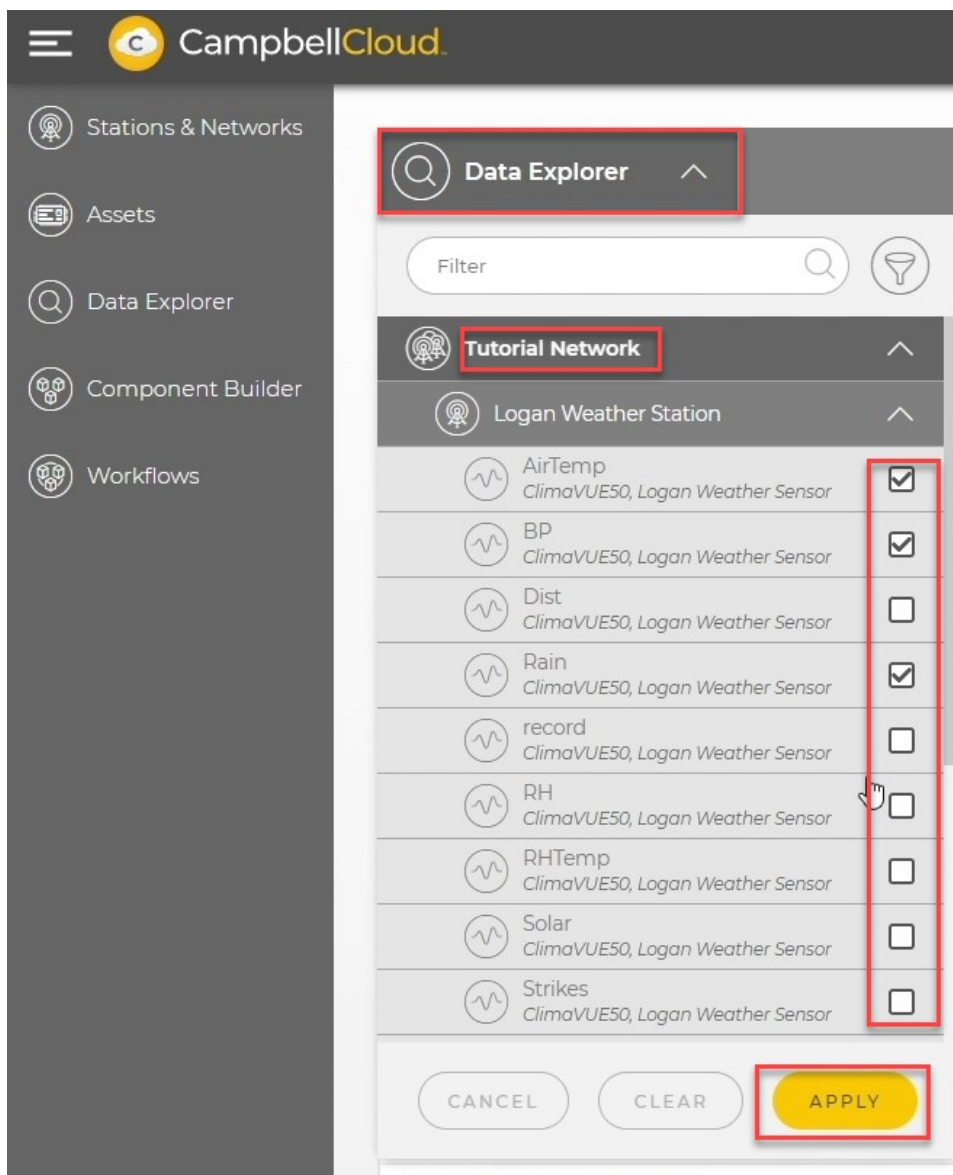
3. To view additional measurements, click the dropdown menu for **Data Explorer**, then select the network and then the station. All the available measurements for the station are shown. Click the check box next to each measurement you wish to view and click **APPLY**.

NOTE:

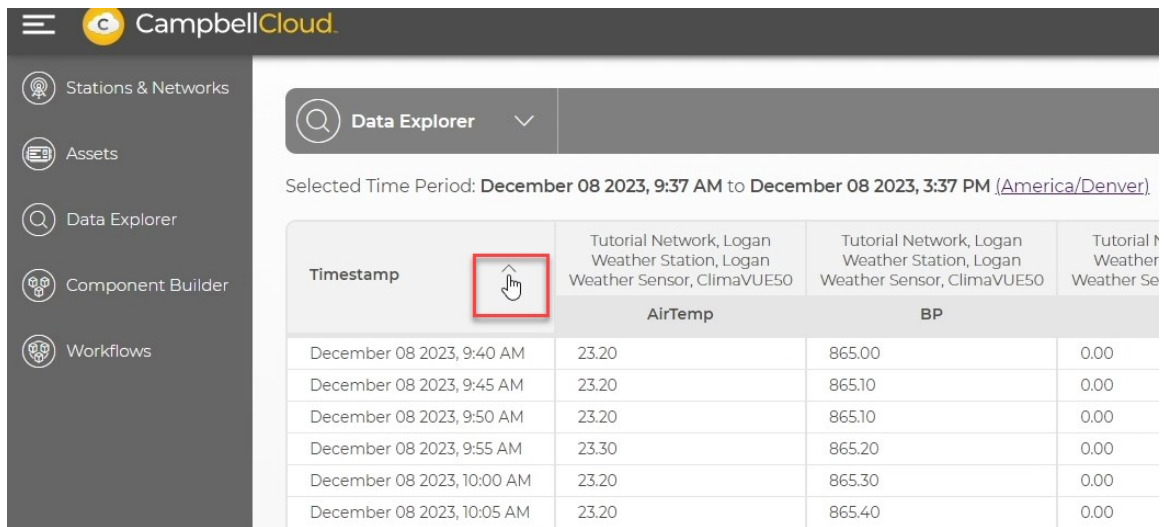
To view Status table measurements or measurements from inactive or deleted assets, click the filter button and select the appropriate slider.

NOTE:

Up to 15,000 data points per measurement can be displayed.



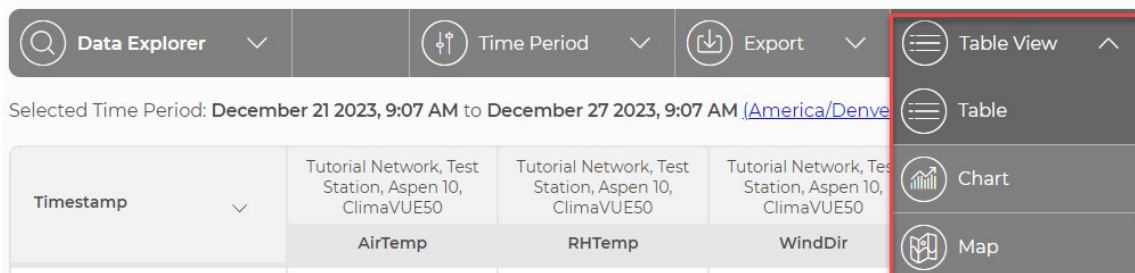
4. By default, the most recent measurement is shown at the top. To show the oldest data first, click on the arrow next to **Timestamp**.



The screenshot shows the CampbellCloud Data Explorer interface. On the left is a sidebar with navigation options: Stations & Networks, Assets, Data Explorer, Component Builder, and Workflows. The main area has a search bar labeled 'Data Explorer' and a selected time period: 'December 08 2023, 9:37 AM to December 08 2023, 3:37 PM (America/Denver)'. Below this is a table with four columns: 'Timestamp', 'Tutorial Network, Logan Weather Station, Logan Weather Sensor, ClimaVUE50', 'Tutorial Network, Logan Weather Station, Logan Weather Sensor, ClimaVUE50', and 'Tutorial Network, Logan Weather Station, Logan Weather Sensor, ClimaVUE50'. The table is sorted by 'AirTemp' and 'BP'. A red box highlights the sort arrow next to the 'Timestamp' header.

Timestamp	Tutorial Network, Logan Weather Station, Logan Weather Sensor, ClimaVUE50	Tutorial Network, Logan Weather Station, Logan Weather Sensor, ClimaVUE50	Tutorial Network, Logan Weather Station, Logan Weather Sensor, ClimaVUE50
December 08 2023, 9:40 AM	23.20	865.00	0.00
December 08 2023, 9:45 AM	23.20	865.10	0.00
December 08 2023, 9:50 AM	23.20	865.10	0.00
December 08 2023, 9:55 AM	23.30	865.20	0.00
December 08 2023, 10:00 AM	23.20	865.30	0.00
December 08 2023, 10:05 AM	23.20	865.40	0.00

5. To switch from **Table** to **Chart** or **Map** view, click the down arrow next to your current view and select a different option.



The screenshot shows the CampbellCloud Data Explorer interface. At the top, there are buttons for 'Data Explorer', 'Time Period', and 'Export'. Below these is a selected time period: 'December 21 2023, 9:07 AM to December 27 2023, 9:07 AM (America/Denver)'. Below this is a table with four columns: 'Timestamp', 'Tutorial Network, Test Station, Aspen 10, ClimaVUE50', 'Tutorial Network, Test Station, Aspen 10, ClimaVUE50', and 'Tutorial Network, Test Station, Aspen 10, ClimaVUE50'. The table is sorted by 'AirTemp', 'RHTemp', and 'WindDir'. A red box highlights the view selection dropdown menu, which shows options for 'Table View', 'Table', 'Chart', and 'Map'.

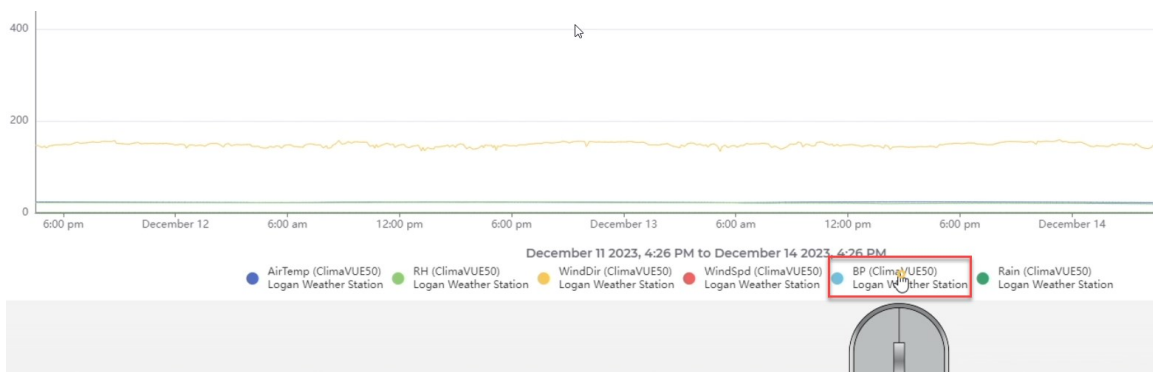
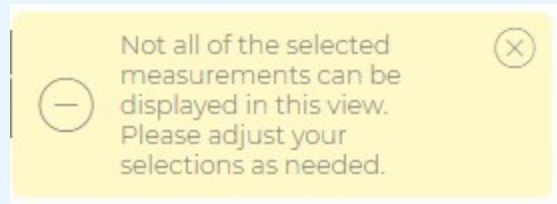
Timestamp	Tutorial Network, Test Station, Aspen 10, ClimaVUE50	Tutorial Network, Test Station, Aspen 10, ClimaVUE50	Tutorial Network, Test Station, Aspen 10, ClimaVUE50
	AirTemp	RHTemp	WindDir

6. In **Chart** view, clicking a measurement along the bottom will toggle that measurement on and off.

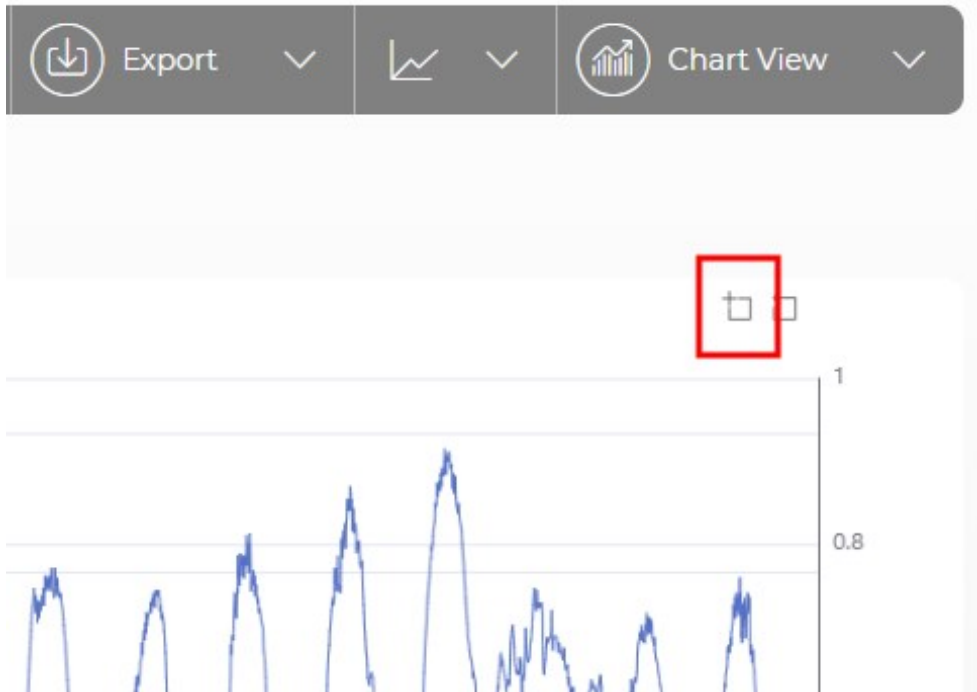
NOTE:

When units are assigned to measurements, they are displayed on the left and right axes. Only measurements with those specific units are charted at one time. For example, temperatures in °C and relative humidity in % can be displayed simultaneously. However, if rain in mm was selected, it would not be charted.

You may see the following error:



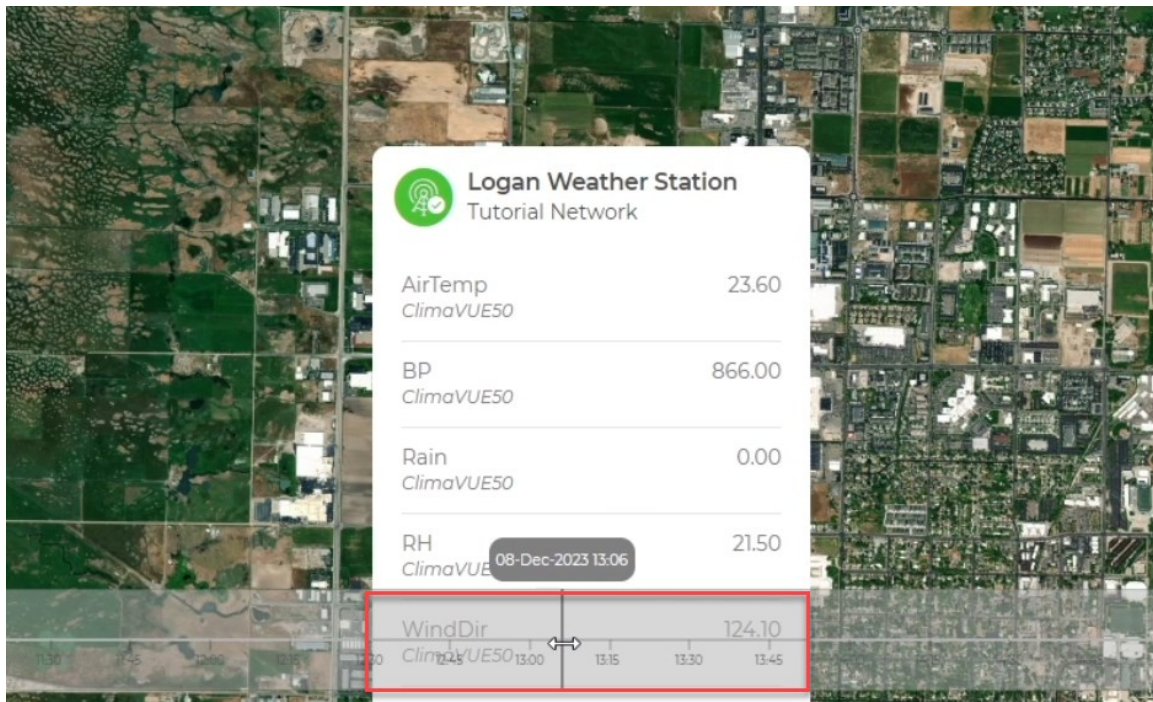
7. Zoom in on specific data in **Chart** view by toggling the **Zoom** feature then using your mouse to select the specific time period.



8. Once zoomed in, drag the scroll bar at the bottom to view other locations of the graph at the current zoom level. Use **Zoom Reset** to return to previous zoom levels.



9. A slider bar along the bottom of the **Map** view allows scrolling through the data to show the measurements at different times.



10. Menus along the top of the screen also allow selection of the **Time Period** being displayed.

Data Explorer Time Period Export Table View

Selected Time Period: The last: 6 Days

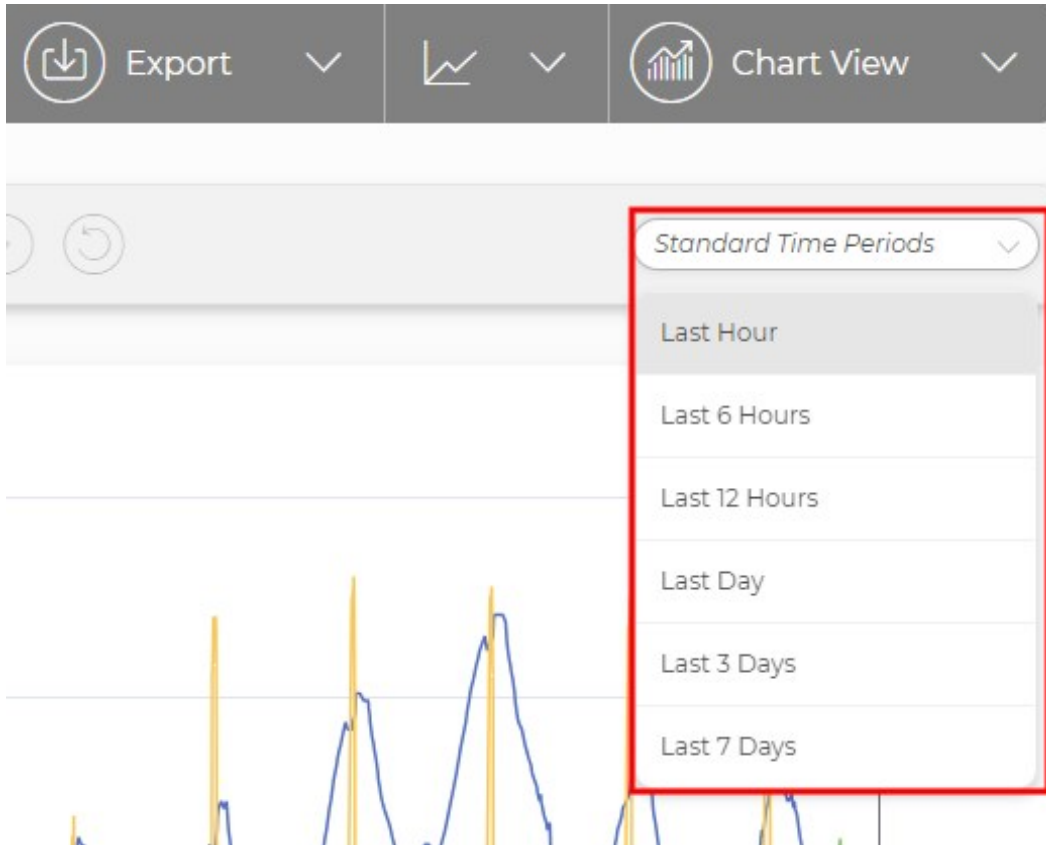
From: 12/21/2023 09:07 AM

Between: 12/21/2023 09:07 AM 12/27/2023 09:07 AM

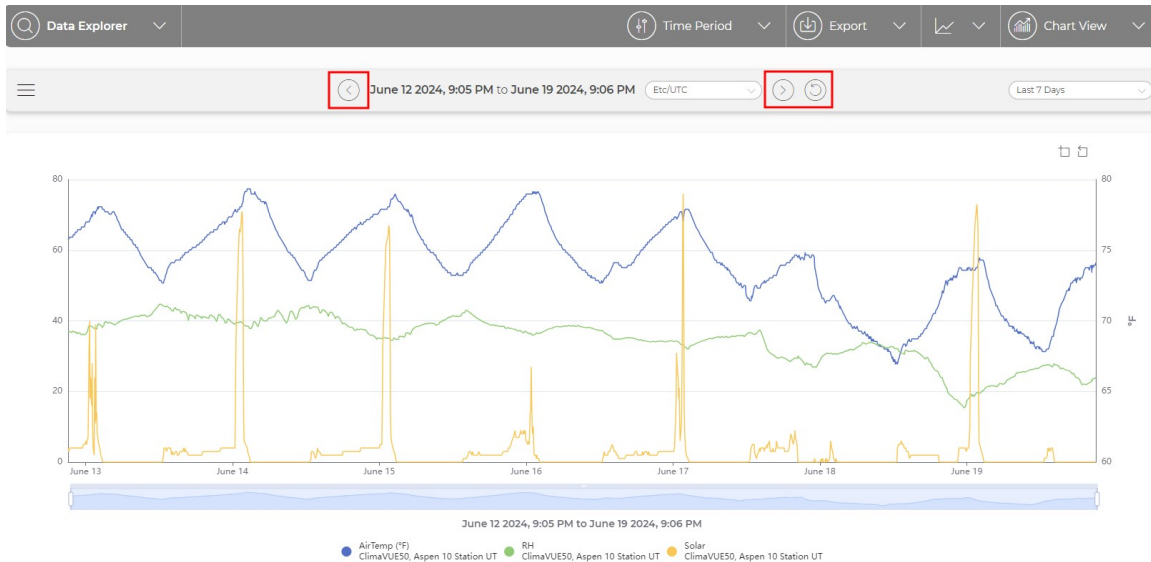
CANCEL APPLY

Time Period	WindDir	WindSpd
December 21, 2023, 8:10 AM	175.70	0.10
December 21, 2023, 8:15 AM	180.70	0.10
December 21, 2023, 8:20 AM	178.30	0.10
December 21, 2023, 8:25 AM	165.40	0.08
December 21, 2023, 8:30 AM	171.20	0.09
December 21, 2023, 8:35 AM	177.90	0.08
December 21, 2023, 8:40 AM	181.20	0.09
December 21, 2023, 8:45 AM	190.80	0.08
December 21, 2023, 8:50 AM	196.80	0.09
December 21, 2023, 8:55 AM	187.60	0.09
December 21, 2023, 9:00 AM	177.60	0.09

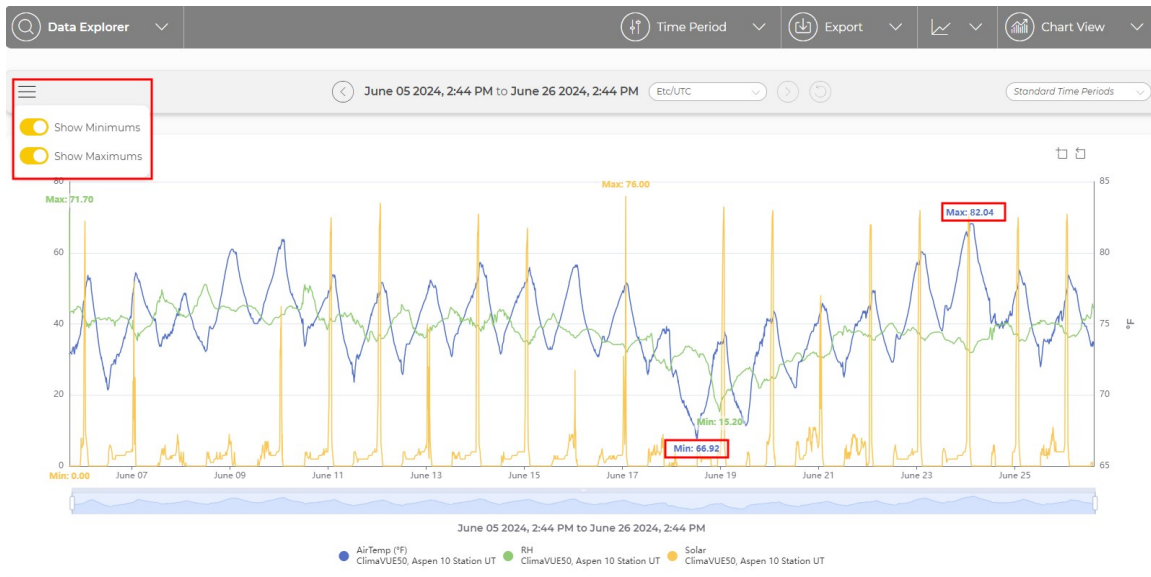
11. Use the down arrow near the top right to select a standard time period to display.



12. Use the left and right arrows at the top of a **Chart** to move backward or forward through time at the current display time period. Use reset to return to the original time period.



13. Use the hamburger menu near the top left to display maximum and/or minimum values.



14. When viewing data from multiple timezones on a chart, you can use the hamburger menu to select **Time Zone Alignment**. When using the time zone alignment feature, all plotted measurements are placed onto a Local Station Time axis, meaning a 2:00 pm measurement on the chart was sampled at 2:00 pm local station time no matter where in the world the station is located. This allows you to more easily visualize the maximums and minimums since all measurements are displayed based on local station time.

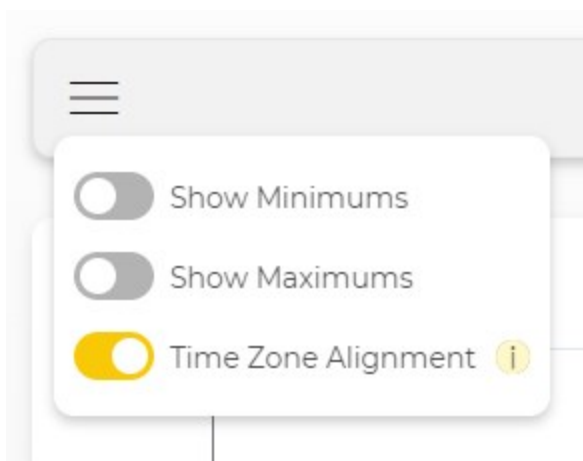


Chart before time zone alignment:

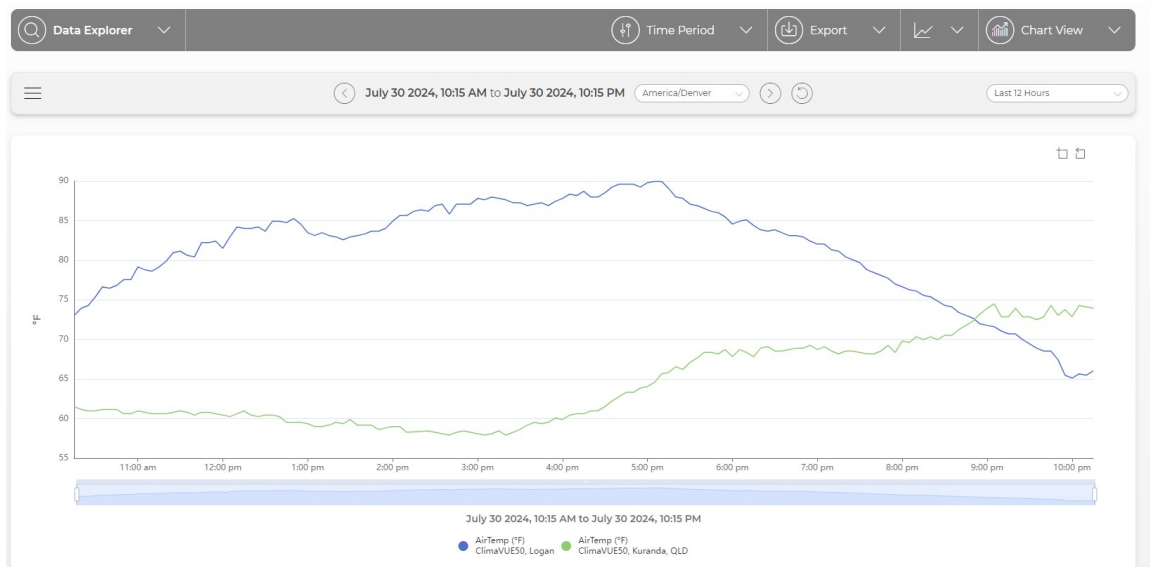
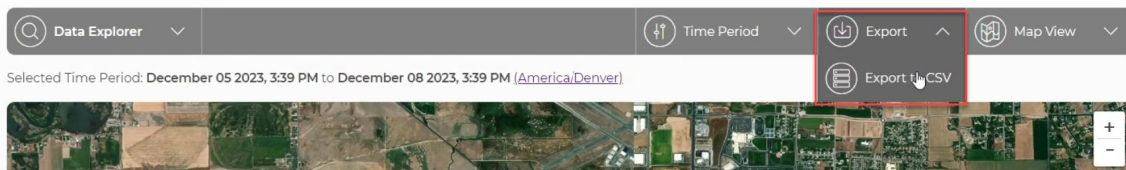



Chart with time zone alignment:



15. There is a [Metadata Inspector](#) (p. 109) feature available in the **Data Explorer** application. It provides detailed contextual metadata about selected datapoints.

16. There is also an option to **Export** the data as a comma-separated values (CSV) file for further data processing.



For more information on viewing historical data using **Data Explorer**, watch an instructional video at: <https://www.campbellsci.com/videos/cloud15> .

6.8.1 Metadata Inspector

Metadata Inspector is a feature available in the **Data Explorer** application within CampbellCloud. It provides detailed contextual metadata about selected datapoints and is available in both Table View and Chart View.

When you plot datastreams in **Data Explorer** and select datapoints—either from a chart or a table—the **Metadata Inspector** displays as a slide-out panel on the right-hand side of the screen. Click the arrow to open the panel.

A screenshot of the CampbellCloud Data Explorer interface. The top navigation bar includes 'CampbellCloud', 'Stations & Networks', 'Data Explorer', 'Dashboards', 'Alerts', and 'Assets'. The main area shows a table of data for the time period 'April 23 2025, 4:39 AM to April 23 2025, 10:39 AM' in 'America/Denver'. The table has columns for 'Timestamp', 'AirTemp (°F)', 'BP (hPa)', 'Rain (in)', 'RH (%)', 'Solar (W m⁻²)', 'WindDir (°)', 'WindSpd (mi h⁻¹)', and 'WindSpdMax (mi h⁻¹)'. The data is displayed in a table view. On the right side, a 'Metadata Inspector' panel is visible, which is a slide-out panel that can be opened or closed. The panel is currently open, showing a list of selected datapoints. The bottom of the interface shows a pagination bar with 'Displaying 50 of 71' and a 'Show 50' button.

This panel reveals rich metadata associated with the selected datapoints, helping you better understand the origin and context of the data.

The screenshot shows the CampbellCloud Data Explorer interface. The main panel displays a table of weather data for the period April 23, 2025, 4:39 AM to April 23, 2025, 10:39 AM, located in America/Denver. The table has columns for Timestamp, AirTemp (°F), BP (hPa), Rain (in), RH (%), Solar (W m⁻²), and WindDir. The right-hand panel, titled 'Metadata Inspector', shows details for the selected datapoint, including asset_timezone, created_ts, datastream_id, metadata.\$profile, metadata.\$version, metadata.qc_score, ts, and value.

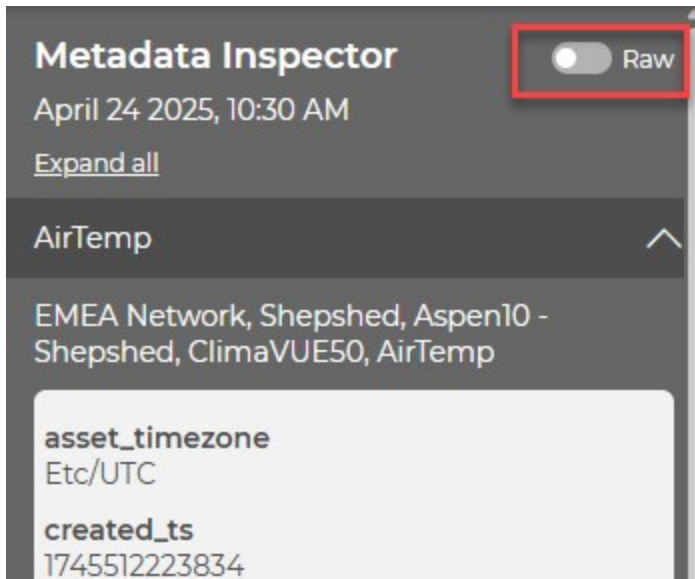
Timestamp	AirTemp (°F)	BP (hPa)	Rain (in)	RH (%)	Solar (W m ⁻²)	WindDir
April 23 2025, 10:30 AM	60.80	1010.20	0.000	96.30	326.00	3070
April 23 2025, 10:25 AM	60.26	1010.20	0.000	97.40	132.00	355.70
April 23 2025, 10:20 AM	60.80	1010.20	0.000	96.90	117.00	341.30
April 23 2025, 10:15 AM	61.34	1010.10	0.000	98.00	104.00	346.00
April 23 2025, 10:10 AM	61.88	1010.00	0.000	96.90	400.00	328.70
April 23 2025, 10:05 AM	61.34	1010.00	0.000	96.40	285.00	322.70
April 23 2025, 10:00 AM	61.70	1010.00	0.000	96.00	229.00	318.80
April 23 2025, 9:55 AM	62.24	1009.90	0.000	96.60	155.00	330.60
April 23 2025, 9:50 AM	62.60	1009.70	0.000	95.50	424.00	2.50
April 23 2025, 9:45 AM	62.78	1009.70	0.000	94.50	513.00	75.40
April 23 2025, 9:40 AM	62.78	1009.70	0.000	96.80	505.00	348.70
April 23 2025, 9:35 AM	62.78	1009.60	0.000	95.80	508.00	341.40
April 23 2025, 9:30 AM	62.60	1009.60	0.000	95.80	432.00	323.20
April 23 2025, 9:25 AM	62.78	1009.60	0.000	95.70	514.00	61.70
April 23 2025, 9:20 AM	62.42	1009.60	0.000	95.70	481.00	341.60

By default, for each selected datapoint, the **Metadata Inspector** displays:

- Timestamp of the datapoint, shown in the user's preferred date/time format
- Field name
- Field origin, including:
 - Network name
 - Asset name
 - Station name
 - Table name
 - Field name
- Timezone of the originating asset
- Datapoint timestamp in epoch milliseconds
- Created timestamp in epoch milliseconds (the time the datapoint was stored in the platform)
- Datastream ID within the platform
- Metadata profile version used for the datapoint
- Stored value of the datapoint

When multiple datastreams are plotted, metadata for all selected datapoints is accessible through the panel. You can navigate through each one to inspect details.

Additionally, the **Metadata Inspector** provides access to the raw GEOJSON message received by the platform for each datapoint, offering a transparent view into the original data payload. To see the raw GEOJSON message, select **Raw** at the top of the **Metadata Inspector** panel.



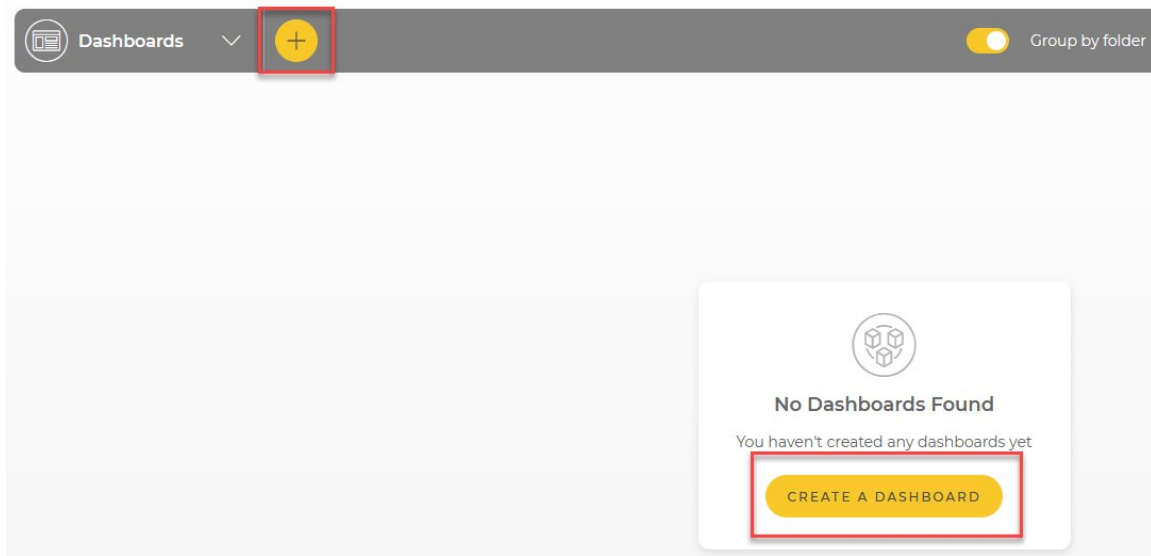
This feature enhances data traceability by allowing you to view detailed metadata for individual datapoints, supporting full provenance and context for each measurement.

6.9 Adding a dashboard

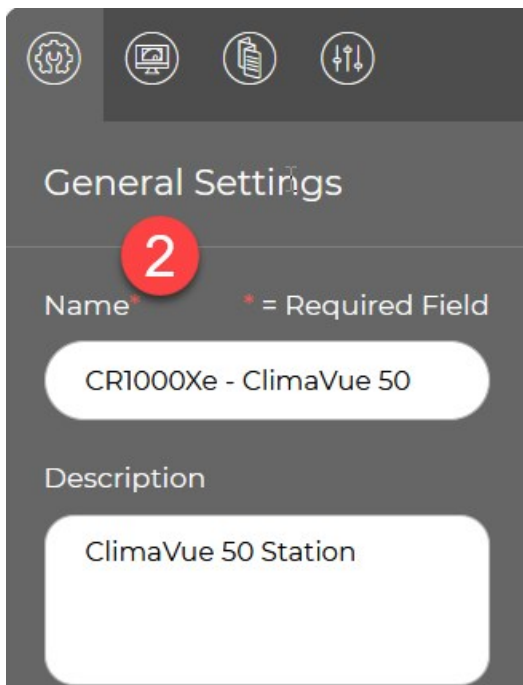
Users with **Dashboards** permissions can access dashboards from the left-hand **Application** menu.

Follow these steps to create a dashboard:

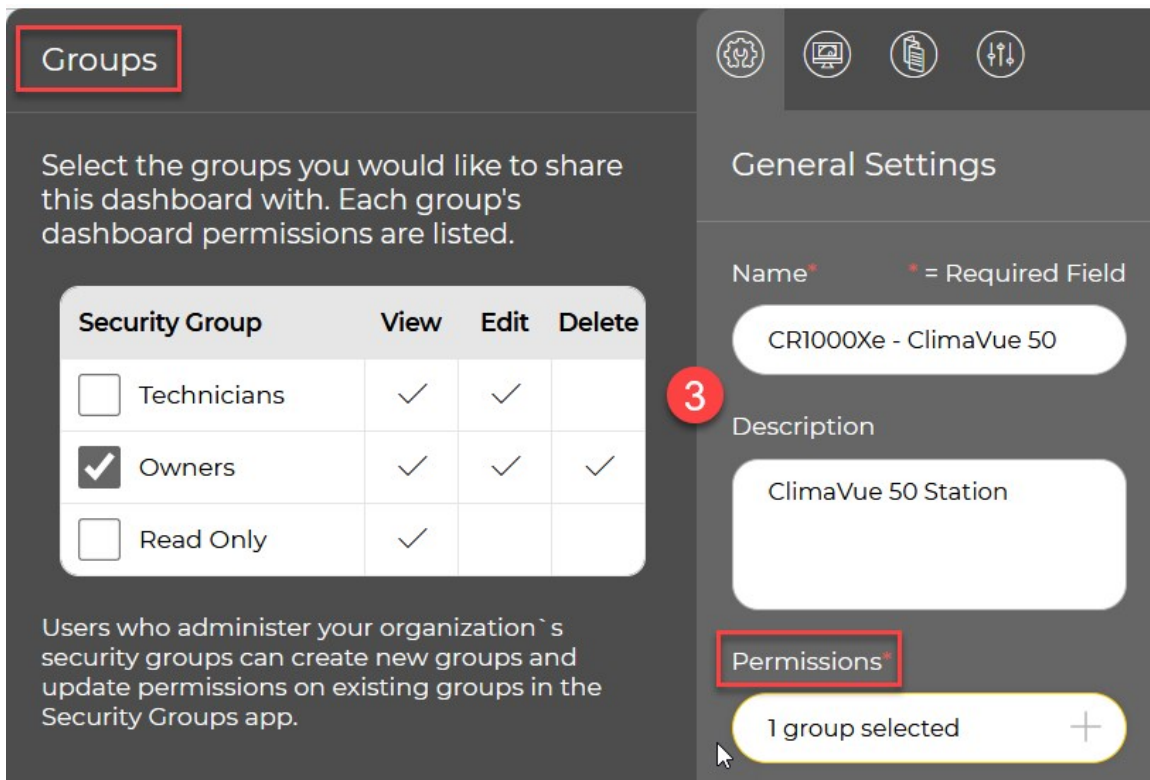
1. Either click the plus icon  or **Create a Dashboard** to open the **Dashboard Studio**.



2. Go to the **General Settings** panel on the right side of the **Dashboard Studio** and name the dashboard; choose a name that reflects the data or station you are working with. For example, *CR1000Xe - ClimaVue 50*. Optionally, add a dashboard description.

The image shows the 'General Settings' panel with a red circle containing the number '2' next to the 'Name' field. The 'Name' field contains 'CR1000Xe - ClimaVue 50' and the 'Description' field contains 'ClimaVue 50 Station'. A legend indicates that an asterisk (*) denotes a required field.

3. Click the permissions box to open the **Groups** tab, where you can assign access permissions to specific users or groups for the dashboard.



Select the groups you would like to share this dashboard with. Each group's dashboard permissions are listed.

Security Group	View	Edit	Delete
<input type="checkbox"/> Technicians	✓	✓	
<input checked="" type="checkbox"/> Owners	✓	✓	✓
<input type="checkbox"/> Read Only	✓		

Users who administer your organization's security groups can create new groups and update permissions on existing groups in the Security Groups app.

General Settings

Name* * = Required Field

CR1000Xe - ClimaVue 50

Description

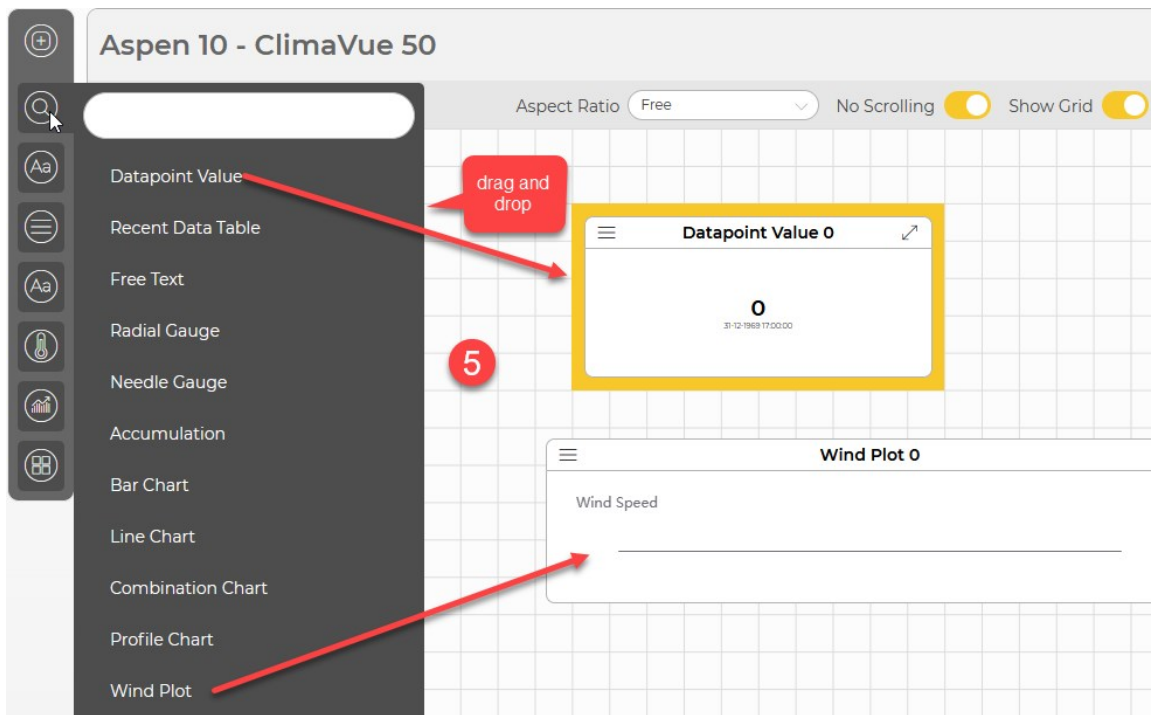
ClimaVue 50 Station

Permissions*

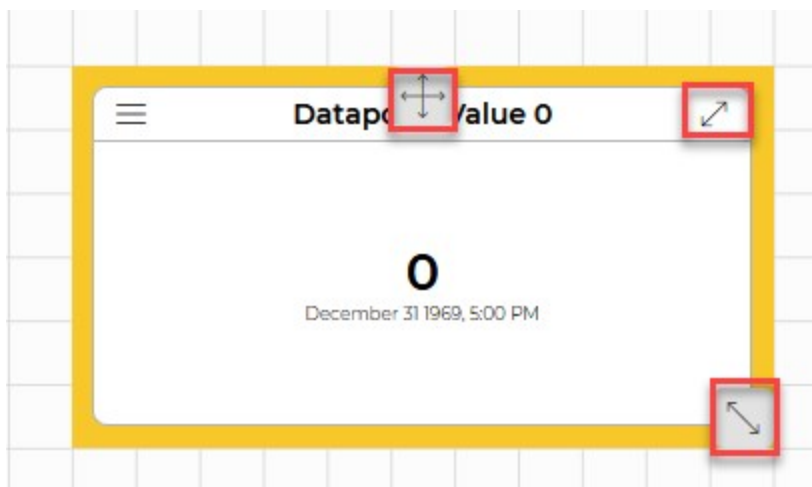
1 group selected +

4. Click **Apply**.

5. Add components to the dashboard by dragging and dropping components from the **Components** panel onto the dashboard canvas.



In order to move components after they have been dropped onto the canvas, hover your mouse over the top of the element and click the arrows at the top. You can re-size the component by clicking and dragging the arrows in the corners.



6. To set a data source for each component, click the **General Settings** icon and scroll down to **Included Stations**.

The screenshot shows a user interface for managing stations. On the left, the 'Stations' panel has a red box around its title. It features two radio buttons: 'Select individual stations' (selected) and 'Select stations by network'. Under 'Select individual stations', there is a dropdown menu set to 'All', a search bar, and a list of stations. The station 'ClimaVue 50 - New York' is selected with a checkmark. A red circle with the number '6' is placed near the top of this panel. At the bottom of the 'Stations' panel, there are 'CANCEL' and 'APPLY' buttons, with a red circle and the number '8' next to the 'APPLY' button. On the right, the 'General Settings' panel is visible. It contains fields for 'Name' (Aspen 10 New York), 'Description', 'Permissions' (Shared with Owners), 'Folders' (Select option), 'Labels' (Select option), and 'Units' (Dynamic). At the bottom of this panel, the 'Included Stations' section is highlighted with a red box and a red circle with the number '7'. It shows '0 stations selected' with a plus icon. A red arrow points from the 'Included Stations' box back to the station list in the 'Stations' panel.

Stations

☐ Select individual stations

Select individual stations from networks.

All

Search

<input type="checkbox"/>	ClimaVue 50 - Hyde Park
<input checked="" type="checkbox"/>	ClimaVue 50 - New York
<input type="checkbox"/>	ClimaVue 50 - Shepshed
<input type="checkbox"/>	Paris AWS
<input type="checkbox"/>	Shepshed AWS

☐ Select stations by network

General Settings

Name* * = Required Field

Aspen 10 New York

Description

Permissions*

Shared with Owners +

Folders

Select option

Labels

Select option

Units* i

Dynamic

Included Stations

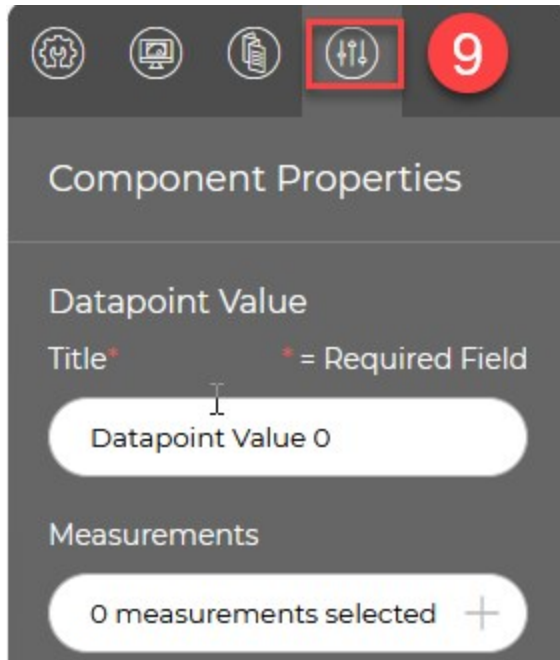
0 stations selected +

Global Time Period

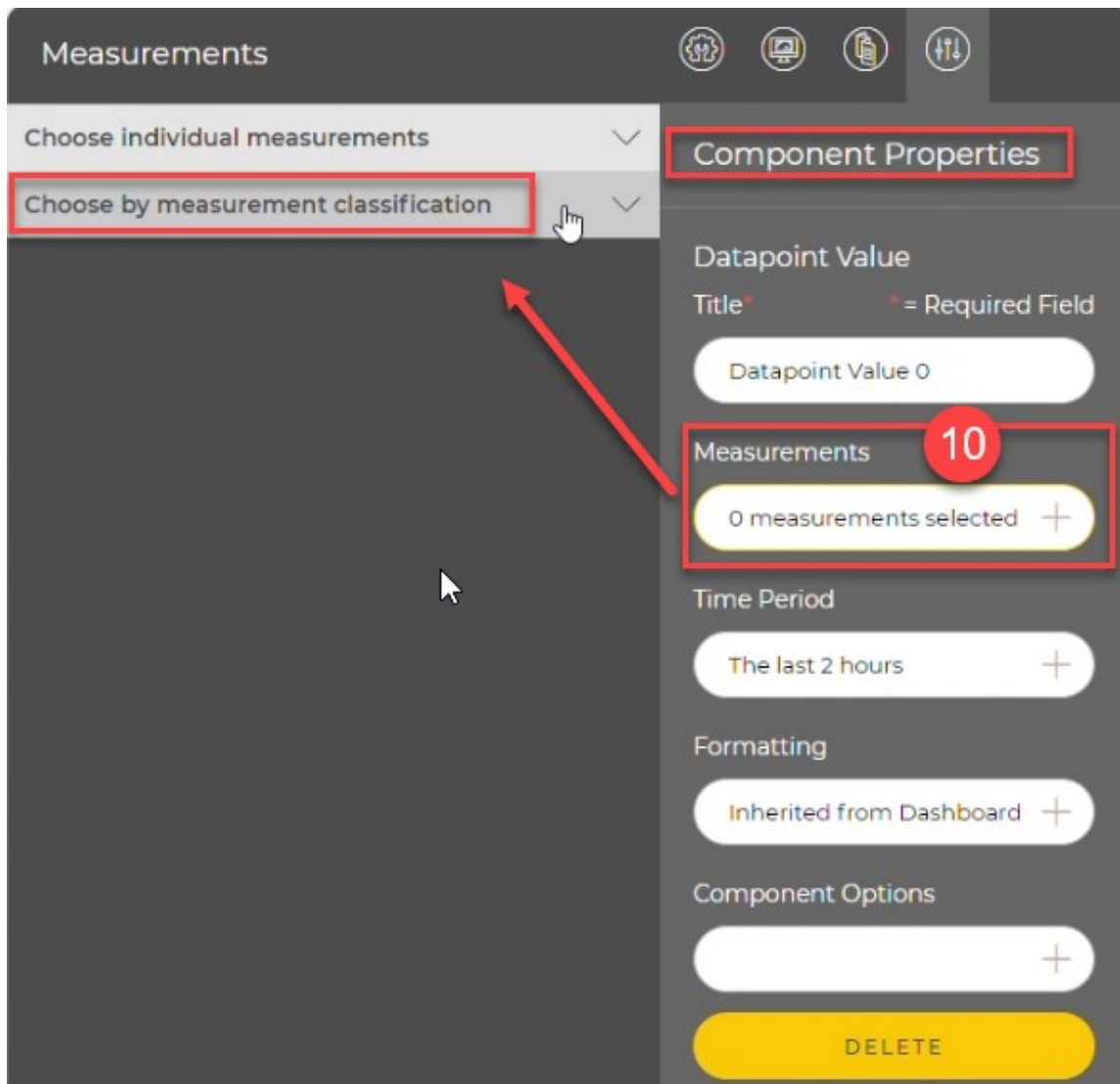
No time period selected +

CANCEL APPLY

7. Click **Included Stations** to open the **Stations** window and select the station that will provide data for the component.
8. Click **Apply**.
9. Click the **Component Properties** icon to configure properties such as the title and the measurement linked to the component.



10. To link a measurement to a component, in the **Components Properties** window, click **Measurements**. If you have already assigned [measurement classifications](#), select **Choose by measurement classification**. Alternatively, select **Choose individual measurements**.



11. Select the classification that matches the component. Click **Apply** when done.

Measurements

Choose individual measurements

Choose by measurement classification

Select one or more classifications to match to this component

☒ Show measurements from Included Stations only

Search

☒ **Temperature** 11
Air temperature (near surface)
°C Average

Component Properties

Datapoint Value
Title* * = Required Field
Datapoint Value 0

Measurements
0 measurements selected +

Time Period
The last 2 hours +

Formatting
Inherited from Dashboard +

Component Options
+
DELETE

CANCEL APPLY

12. Use the **Component Properties** panel to configure the **Title**, **Time Period**, **Formatting**, and **Component Options**. Click **Apply** when done.

Component Properties

12

Datapoint Value

Title * = Required Field

Air Temperature

Measurements

1 classification selected +

Time Period

The last 2 hours +

Formatting

Inherited from Dashboard +

Component Options

+

DELETE

Component options include **Big Value Mode**, **Font Size**, **Bold Fonts**, **Show Units**, **Show Label**, and **Show Timestamp**. (Big value mode makes the value fill as much of the widget as possible.) Click **Apply** when done.

The image shows a configuration interface for a widget in CampbellCloud. It is divided into two main panels: 'Component Specific Settings' on the left and 'Component Properties' on the right.

Component Specific Settings (Left Panel):

- Big Value Mode:** A toggle switch that is currently turned off.
- Font Size*:** A dropdown menu set to 'Medium'.
- Bold Fonts:** A toggle switch that is currently turned off.
- Show Units:** A toggle switch that is currently turned on (yellow).
- Show Label:** A toggle switch that is currently turned on (yellow).
- Label*:** A text input field containing 'Unclassified'.
- Label Font Size*:** A dropdown menu set to 'Medium'.
- Show Timestamp:** A toggle switch that is currently turned on (yellow).

Component Properties (Right Panel):

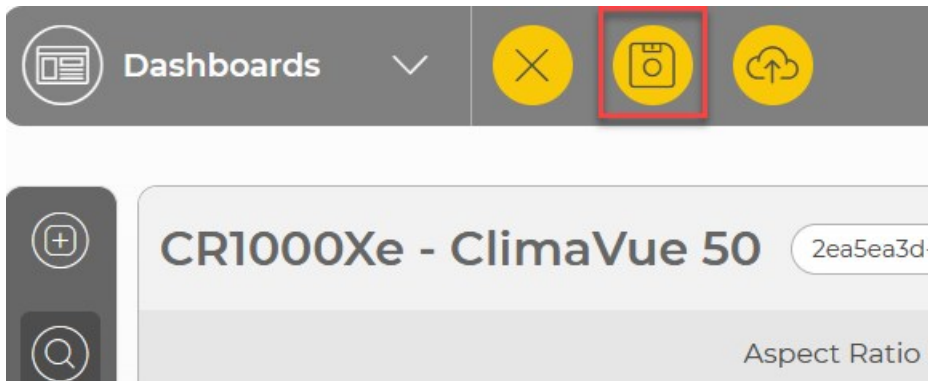
- Datapoint Value:**
 - Title*:** A text input field containing 'Datapoint Value 0'. A note indicates '* = Required Field'.
- Measurements:** A text input field containing '0 measurements selected' with a '+' icon.
- Time Period:** A text input field containing 'The last 2 hours' with a '+' icon.
- Formatting:** A text input field containing 'Inherited from Dashboard' with a '+' icon.
- Component Options:** A section highlighted with a red box, containing a text input field with 'Options set' and a '+' icon.
- DELETE:** A yellow button at the bottom.

A red box highlights the 'Component Specific Settings' title at the top of the left panel. Another red box highlights the 'Component Options' section in the right panel. A red arrow points from the 'Label' field in the left panel to the 'Component Options' section in the right panel.

13. To format a component, click the **Formatting** box. By default the component format will be inherited from the dashboard **General Theme** (see [Creating a dashboard theme](#) [p. 123]). To create a custom theme for a component, click **Use Component Theme**. Click **Apply** when done.


The screenshot shows the 'Formatting' dialog box in CampbellCloud. The dialog has a dark gray background. At the top left, the title 'Formatting' is displayed. On the top right, there are four icons: a gear, a monitor, a document, and a wrench. The wrench icon is highlighted with a red box. On the left side, there is a section titled 'Use Component Theme' with a toggle switch that is currently turned off. This section is also highlighted with a red box. On the right side, there is a section titled 'Component Properties'. It contains several fields: 'Datapoint Value' with a text input field containing 'Datapoint Value 0'; 'Measurements' with a text input field containing '0 measurements selected' and a plus icon; 'Time Period' with a text input field containing 'The last 2 hours' and a plus icon; 'Formatting' with a text input field containing 'Inherited from Dashboard' and a plus icon, which is highlighted with a red box; and 'Component Options' with a text input field containing a plus icon. At the bottom of the dialog, there are two buttons: 'CANCEL' and 'APPLY'. The 'APPLY' button is yellow and is located at the bottom right of the dialog.


14. When you are done adding and formatting components on the dashboard, click the **Save** icon at the top of the **Dashboards** studio.



For a video demonstration of creating a dashboard in CampbellCloud, watch:

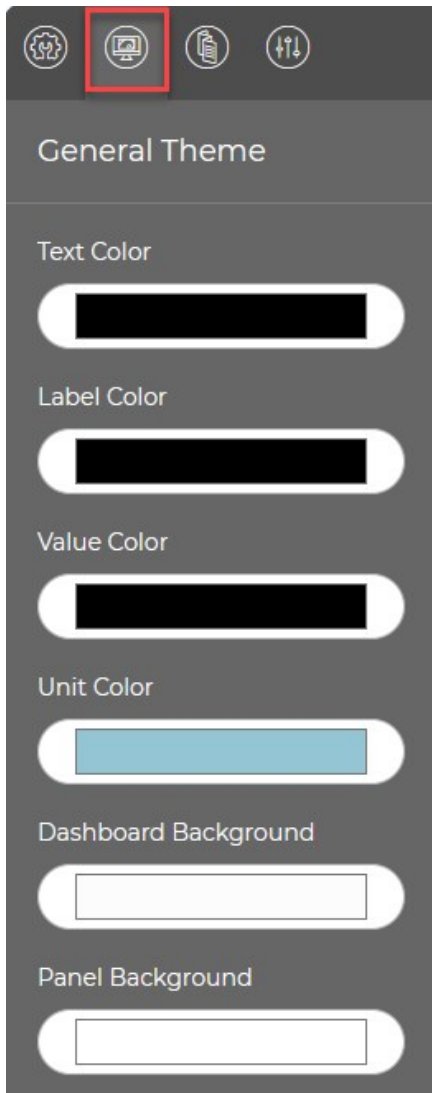
<https://www.campbellsci.com/videos/cloud19> .

Watch: <https://www.campbellsci.com/videos/cloud20>  to see a demonstration of creating a dashboard for a ClimaVue 50 meteorological sensor.

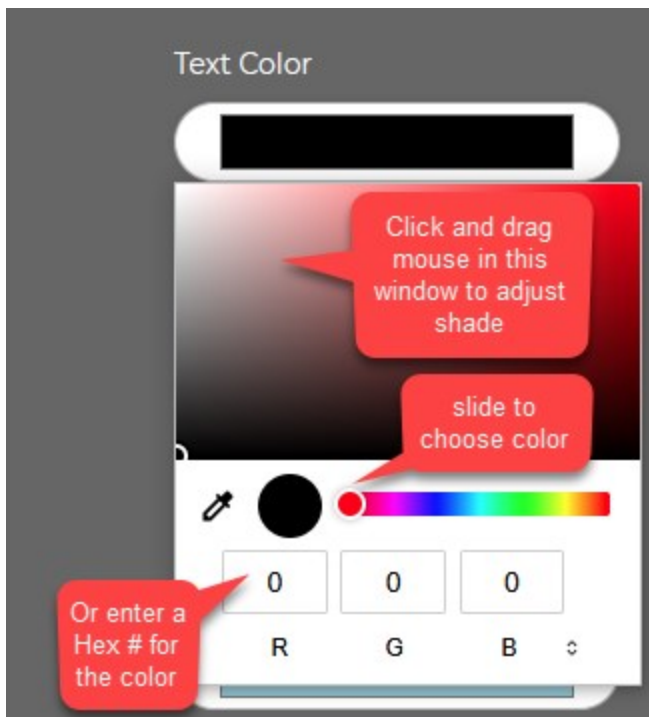
Watch: <https://www.campbellsci.com/videos/cloud21>  for a demonstration on visualizing wind data using two methods—the wind rose and the wind plot.

6.9.1 Creating a dashboard theme

To create a dashboard theme, click the **General Theme** icon.

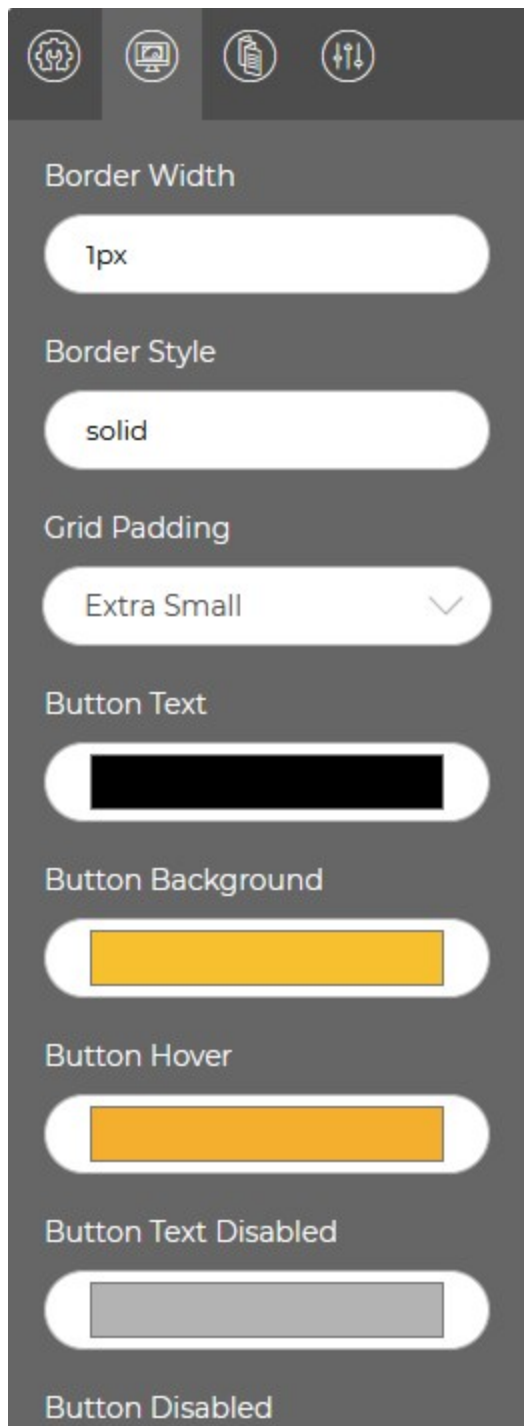


From this window, you can select default colors for dashboard text, labels, values, units, background, and more. To edit a color, click in the color box to open a color formatting window. Use the slide button on the color line to choose a general color and then drag your mouse in the color shade window to select the desired shade:



Alternatively, you can type a Hex number for the color in the R G B boxes in the format #RRGGBB.

Scroll to the bottom of the formatting panel to format the border width, style, padding, and button characteristics:



Border Width

1px

Border Style

solid

Grid Padding

Extra Small

Button Text

Button Background

Button Hover

Button Text Disabled

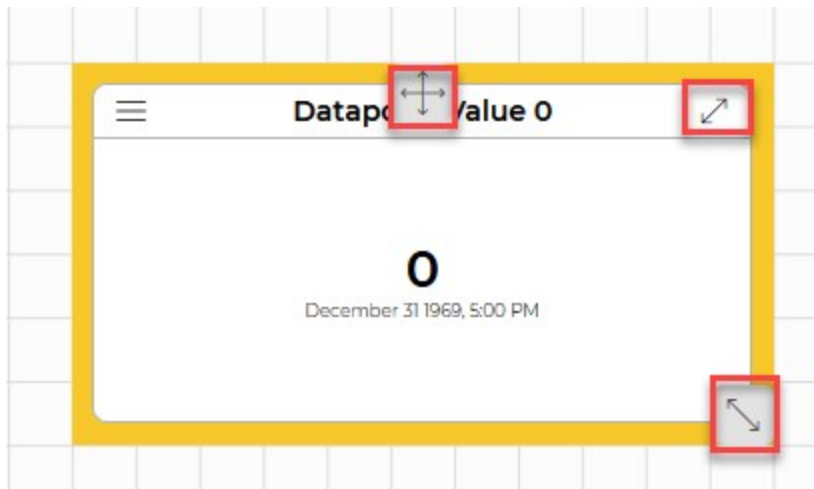
Button Disabled

6.9.2 Editing a dashboard

To edit an existing dashboard, click the pencil icon on the **Dashboards** bar:



In order to move components after they have been dropped onto the canvas, hover your mouse over the top of the element and click the arrows at the top. You can re-size the component by clicking and dragging the arrows in the corners.



To format a component, click the **Formatting** box in the **Component Properties** panel. By default the component format will be inherited from the dashboard theme. To create a custom theme for a component, click the **Use Component Theme** button.

The screenshot shows the 'Formatting' panel in CampbellCloud. The panel has a dark grey background. At the top, there is a 'Formatting' header and a row of icons. The 'Use Component Theme' toggle is located in the 'Formatting' section. The 'Component Properties' section contains several fields: 'Datapoint Value' with a title field, 'Measurements' with a selection field, and 'Time Period' with a selection field. Below these is a 'Formatting' section with a dropdown menu. At the bottom are 'CANCEL' and 'APPLY' buttons.

6.9.3 Deploying a dashboard

CampbellCloud gives dashboard creators complete control over access and editing rights within an organization by using security groups with assigned permissions. For details on setting up security groups, see [Adding a security group to an organization account](#) (p. 15).

Once security groups are defined, follow these steps to deploy a dashboard:

1. Open the **Dashboards** application and navigate to **General Settings** and then select **Permissions** to choose the groups with which you would like to share the dashboard. Configure the desired permissions for each group by checking or unchecking boxes in the **Security Group** table.

View all Dashboards

Groups

Select the groups you would like to share this dashboard with. Each group's dashboard permissions are listed.

Security Group	View	Edit	Delete
<input checked="" type="checkbox"/> Technicians	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
<input checked="" type="checkbox"/> Owners	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<input checked="" type="checkbox"/> Read Only	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Users who administer your organization's security groups can create new groups and update permissions on existing groups in the Security Groups app.

General Settings

Name* * = Required Field

Aspen 10 -ClimaVue 50

Description

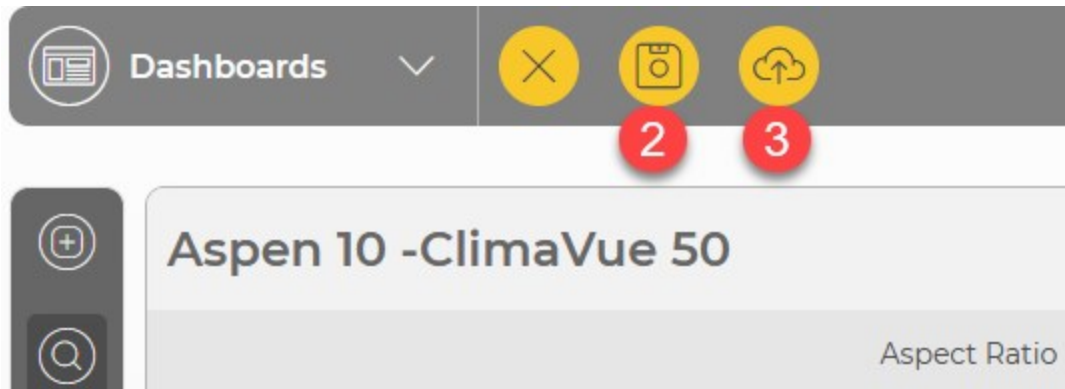
ClimaVue 50 Station

Permissions*

3 groups selected +

2. **Save** any changes to the dashboard.

3. Click the **Deploy** icon to deploy the dashboard.



Now, anyone with view permissions will see the dashboard in their list of dashboards.

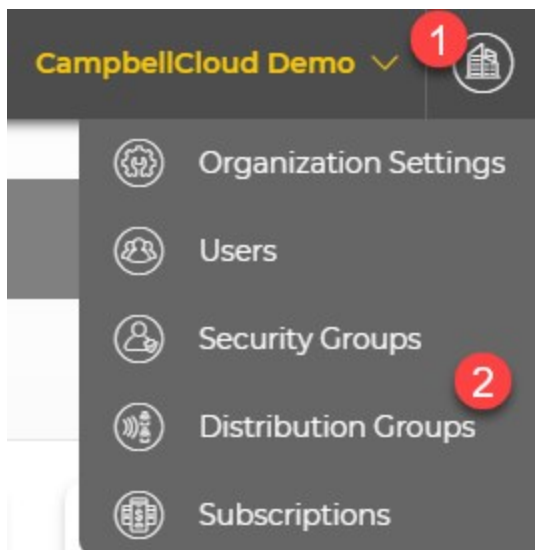
See <https://www.campbellsci.com/videos/cloud22>  for a video tutorial on deploying a dashboard.

6.10 Adding a distribution group


Distribution groups can be set up to identify groups of CampbellCloud users within an organization to receive email alerts.

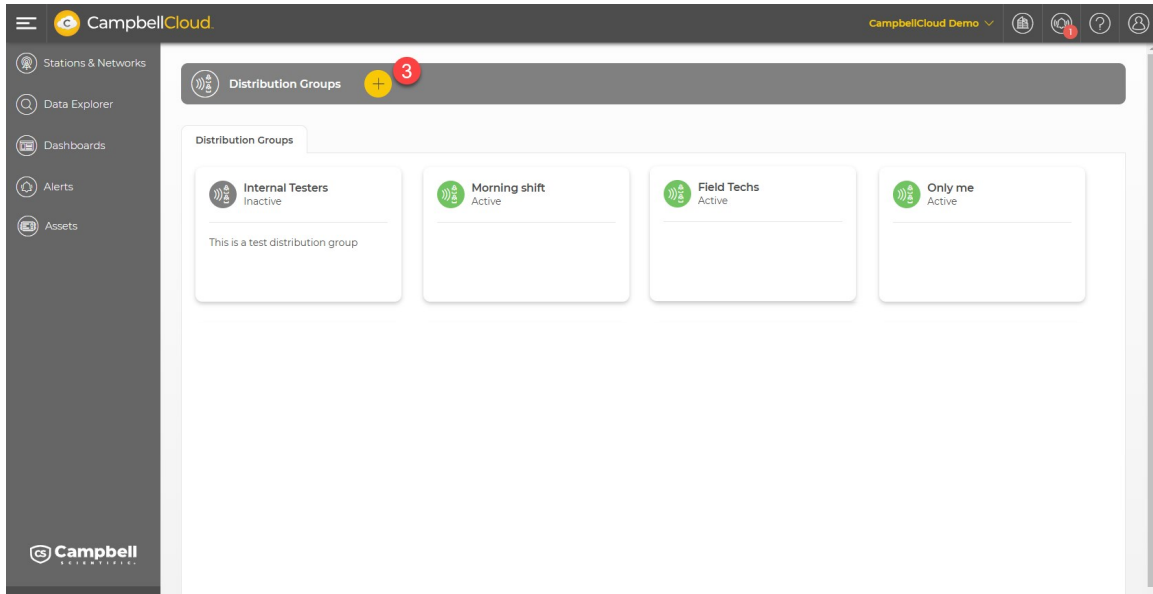
Follow these steps to add a new distribution group:

1. Go to the CampbellCloud home page and click on the organization menu in the upper, right corner.

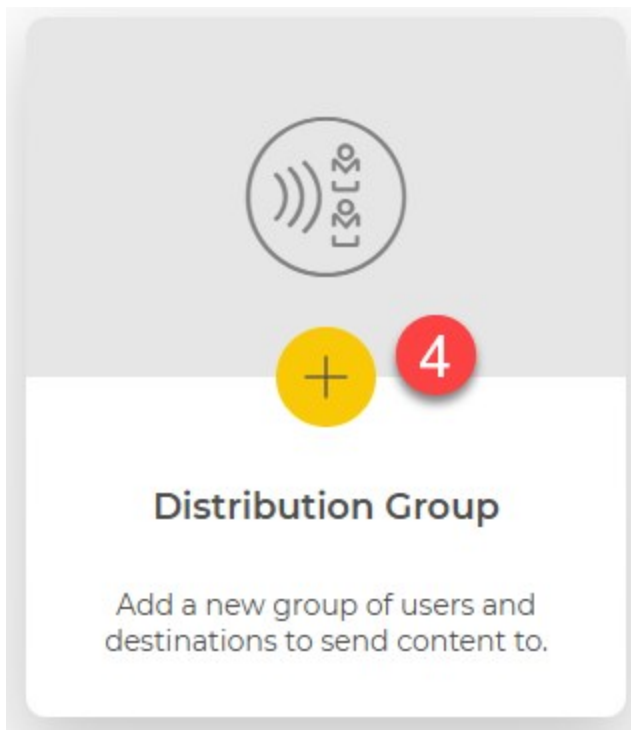


2. Click **Distribution Groups**.


3. The current distribution groups are displayed. Click .



4. Click + Distribution Group.



- On the Create new distribution group page, enter a **Name** and an optional **Description** for the group.

- Select whether to make the group **Active** or not.
- Select the **Internal Users** who will be part of the distribution group.
- Click  to save the distribution group. It will now be displayed on the main **Distribution Groups** screen and will be available for use when [Adding an alert](#) (p. 131).


6.11 Adding an alert

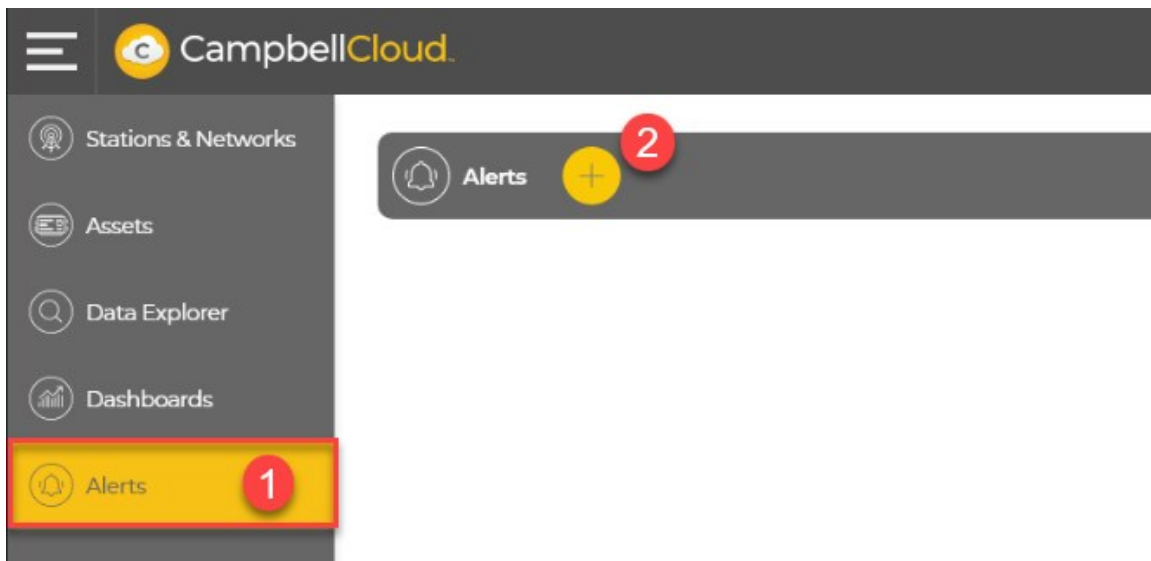
Alerts are notifications that are triggered when specified measurement conditions occur on a station.

NOTE:

Before adding an alert, you must have a distribution group defined for sending alert notifications. See [Adding a distribution group](#) (p. 129).

To add an alert:

1. On the CampbellCloud home screen, select **Alerts** from the application menu.
2. Click .



3. Enter a **Name** and optional **Description** for the alert.

Alert Information

Name*

3

This field is required.

Description

3

Status

4

☐ Disabled

Stations*

0 stations selected

+

This field is required.

Trigger Conditions*

0 sets of conditions selected

+

Trigger Measurement* *i*

Select option

▼

Maximum Measurement Age

No measurement age selected

+

Notification Throttle* *i*

1 hour

▼

Alert Message*

No message set

+

This field is required.

Distribution Groups*

0 distribution groups selected

+

This field is required.

4. Set the **Status** to **Enabled** to enable the alert immediately. Leave it **Disabled** if you are creating an alert to be enabled later.
5. Click '+' to open a list of available stations.

Alert Information

Name*

Logan Alert

Description

Status

☒ Enabled

Stations*

0 stations selected

This field is required.

Trigger Conditions*

6. Use the top filter box to view the stations for a certain network. Use the bottom search box to search for a station by name. Select the stations where the alert will run.

Alert Information

Stations

Select all the stations that you want to run this alert on or that will provide data for this alert.

All

Search

<input type="checkbox"/>	Caldwell, Idaho
<input type="checkbox"/>	Edmonton
<input type="checkbox"/>	Halifax
<input checked="" type="checkbox"/>	Logan
<input checked="" type="checkbox"/>	Logan HydroMet Main
<input type="checkbox"/>	Kuranda
<input type="checkbox"/>	Barcelona

CANCEL

APPLY

Click **Apply**.

7. Click '+' to set the **Trigger Conditions** for the alert.

Alert Information

Name*

Logan Alert

Description

Status

☒ Enabled

Stations*

2 stations selected +

Trigger Conditions* 7

0 sets of conditions selected +

This field is required.

Trigger Measurement* ⓘ

Select option ▾

Maximum Measurement Age

- Click '+' to select the **Measurement** for the trigger condition.

Alert Information

Trigger Conditions

Set 1 - Configure Alert Logic*

Measurement

0 options selected

Please select a measurement.

Operator*

< (less than)

Value*

Please enter a value.

ADD 'AND' CONDITION

ADD 'OR' CONDITION

CANCEL

APPLY

9. To choose a specific measurement, select **Chose Individual measurements** and then select the measurement. The **Network**, **Station**, **Asset**, and **Table** drop-downs can be used to filter the list of measurements. Click **Apply**.

Alert Information

Measurements

☒ **Choose individual measurements**

Choose the measurement to use for this condition.

1 network filter(s) selected

1 station filter(s) selected

1 asset filter(s) selected

1 table filter(s) selected

!

Limit Reached
You have reached the maximum number of measurements that can be used with this component

☒

AirTemp

☐ **Choose by measurement classification**

CANCEL

APPLY

Alternatively, select a **Choose by measurement classification**. (Note this requires that measurement classifications have been predefined.) Select the measurement classification to use for the alert. Click **Apply**.


Alert Information


Measurements

☐ Choose individual measurements

☒ Choose by measurement classification

Choose the measurement classification to use for this condition.

**Limit Reached**
You have reached the maximum number of measurement classifications that can be used with this component

☒ Show measurements from included stations only 

☒

Temperature
Air temperature (near surface)

☒ °C ☐ Average

Limit to data tables with this name (case sensitive):

CANCEL

APPLY

10. Select the **Operator** for the trigger condition:

The screenshot displays the 'Alert Information' configuration window. It features a 'Trigger Conditions' section with a sub-header 'Set 1 - Configure Alert Logic*'. Under this, there is a 'Measurement' section showing '1 measurement selected' with a plus icon. Below the measurement section is the 'Operator*' section, which is highlighted with a red rectangular border. This section contains a dropdown menu currently showing '< (less than)' with a downward arrow. A list of operator options is displayed below the dropdown: '< (less than)', '<= (less than or equal to)', '> (greater than)', '>= (greater than or equal to)', '= (equal to)', and '<> (not equal to)'.

Alert Information

Trigger Conditions

Set 1 - Configure Alert Logic*

Measurement

1 measurement selected +

Operator*

< (less than) ▾

- < (less than)
- <= (less than or equal to)
- > (greater than)
- >= (greater than or equal to)
- = (equal to)
- <> (not equal to)

11. Enter the **Value** the measurement will be compared to when evaluating the condition.

Alert Information

Trigger Conditions

Set 1 - Configure Alert Logic

Measurement

1 measurement selected

Operator*

< (less than)

Value* **11**

80

Degrees fahrenheit

Saved as 26.67°C

ADD 'AND' CONDITION

ADD 'OR' CONDITION

CANCEL

APPLY

12. Conditions are added in sets. Each condition in a set is an **AND** condition. All conditions in a set must evaluate to true for the set to evaluate to true. To add a condition to a set, click **ADD 'AND' CONDITION** and repeat steps 9-11.

The screenshot displays the 'Alert Information' configuration window. The 'Trigger Conditions' section is active, showing 'Set 1 - Configure Alert Logic'. The configuration includes a 'Measurement' dropdown with '1 measurement selected', an 'Operator*' dropdown with '< (less than)', and a 'Value*' input field with '80' and a unit dropdown with 'Degrees fahrenheit'. Below these fields, it states 'Saved as 26.67°C'. A red circle with the number 12 highlights the 'ADD 'AND' CONDITION' button. Below this button is an 'ADD 'OR' CONDITION' button. At the bottom are 'CANCEL' and 'APPLY' buttons.

Alert Information

Trigger Conditions

Set 1 - Configure Alert Logic

Measurement

1 measurement selected

Operator*

< (less than)

Value* *i*

80

Degrees fahrenheit

Saved as 26.67°C

ADD 'AND' CONDITION

ADD 'OR' CONDITION

CANCEL

APPLY

13. Multiple sets can be added. Sets are evaluated as **OR** conditions. When there are multiple sets, if any set evaluates to true the alert will trigger. To add a set, click **ADD 'OR' CONDITION**. Repeat steps 9-11.

The screenshot displays the 'Alert Information' configuration window. The 'Trigger Conditions' section is active, showing 'Set 1 - Configure Alert Logic'. Under 'Measurement', a dropdown shows '1 measurement selected'. The 'Operator*' dropdown is set to '< (less than)'. The 'Value*' field contains '80' and the unit is 'Degrees fahrenheit'. A note indicates 'Saved as 26.67°C'. Below these fields are buttons for 'ADD 'AND' CONDITION' and 'ADD 'OR' CONDITION'. The 'ADD 'OR' CONDITION' button is highlighted with a red circle containing the number 13. At the bottom are 'CANCEL' and 'APPLY' buttons.

Alert Information

Trigger Conditions

Set 1 - Configure Alert Logic

Measurement

1 measurement selected

Operator*

< (less than)

Value* *i*

80

Degrees fahrenheit

Saved as 26.67°C

ADD 'AND' CONDITION

ADD 'OR' CONDITION

CANCEL

APPLY

14. When you have finished setting the AND and OR conditions, click **Apply**.

15. Select the **Trigger Measurement**. When a data point from the selected measurement arrives, all alert conditions will be evaluated.

Alert Information

Name*

Logan Alert

Description

Status



☒ Enabled

Stations*

2 stations selected +

Trigger Conditions*

1 set of conditions selected +

Trigger Measurement*  

AirTemp v

* Measurement Age

- Click '+' to define the **Maximum Measurement Age**. In the resulting box, set the **Maximum Age (minutes)** and the **Timestamp Source** (to determine whether the age is based on the **Timestamp of the measurement** or the **Timestamp the measurement was received on CampbellCloud**).

When a **Maximum Measurement Age** is set, alerts will not trigger if any measurements in the alert logic are older than the maximum defined age. This is especially useful for alerts evaluating multiple measurements, since it ensures that all measurements being assessed fall within the specified maximum age limit.

Alert Information

Maximum Measurement Age

When set, the alert will not trigger if any measurements in the alert logic are older than the maximum age set below.

If blank, the alert will not check the age of the measurements

Maximum Age (minutes)

10

Timestamp Source

☒ Timestamp of the measurement.

☐ Timestamp the measurement was received on CampbellCloud.

CANCEL

APPLY

17. Use the **Notification Throttle** drop-down to limit how often notifications will be sent for the same trigger conditions. If the same trigger conditions are met multiple times during the throttle window, only one notification will be sent.

The screenshot displays a configuration form for an alert. It includes several sections, each with a title and a selection box. The 'Notification Throttle' section is highlighted with a red circle and the number 17. The 'Alert Message' and 'Distribution Groups' sections are marked as required with red outlines and error messages.

Trigger Conditions*

1 set of conditions selected

Trigger Measurement* ⓘ

AirTemp

Maximum Measurement Age

30 minutes (measurement timestamp)

Notification Throttle* ⓘ **17**

1 hour

Alert Message*

No message set

This field is required.

Distribution Groups*

0 distribution groups selected

This field is required.

18. Click '+' to enter the **Alert Message** for the alert. In the resulting box, type the **Message**. The following variables are available to be used in the message:
- {{asset_name}} - inserts the data source asset name that the alert is associated with
 - {{station_name}} - inserts the station name that the alert is associated with
 - {{received_timestamp}} - inserts the time that data was received in CampbellCloud

- {{{data_timestamp}}} - inserts the timestamp of the data
- {{{value}}} - inserts the data value that caused the alert to trigger

As you type the message, CampbellCloud provides a **Message Output Example** with placeholder values used for the predefined variables. This is helpful in seeing what the message will look like. When you are happy with your message, click **Apply**.

Alert Information

Alert Message

Enter the message that will be sent for alert notifications.

Message

{{{AirTemp.value}}} °C from {{{station_name}}} exceeded its threshold at {{{data_timestamp}}}.

The variables listed below can be inserted to build a dynamic message:

{{{asset_name}}}
{{{station_name}}}
{{{received_timestamp}}}
{{{data_timestamp}}}

Measurement-related variables:

{{{AirTemp.value}}}

(Logan, AirTemp) (°C, Average)

Message Output Example

93 °C from Station 25 exceeded its threshold at January 28 2025, 10:39 PM.

CANCEL

APPLY

19. Click '+' to select the **Distribution Groups** for the alert. After selecting distribution groups, click **Apply**.

Alert Information

Distribution Groups

Select one or more distribution groups.

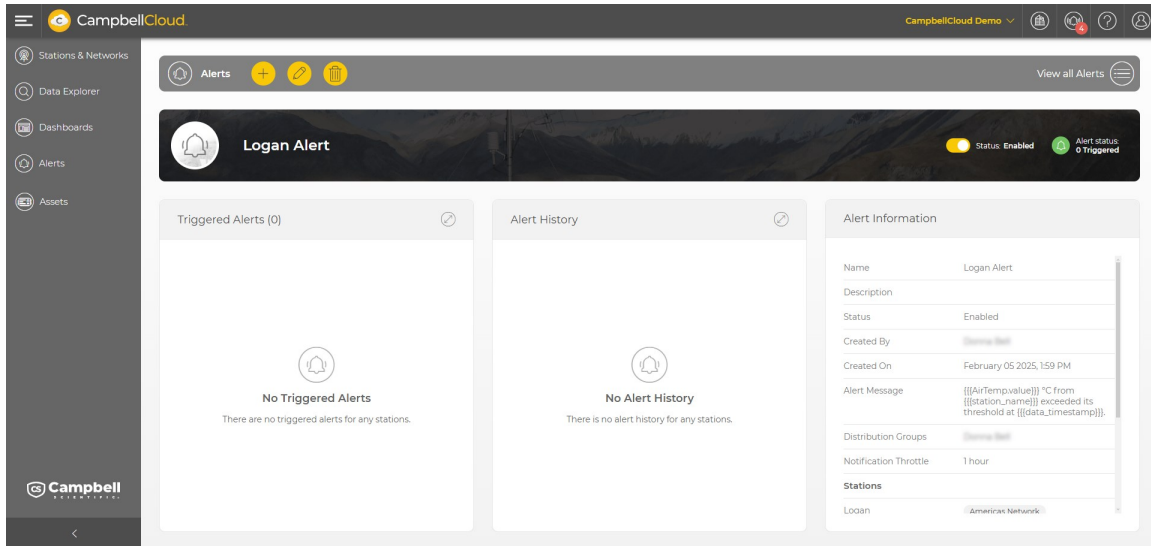
<input type="checkbox"/>	Admins
<input type="checkbox"/>	DevOps
<input checked="" type="checkbox"/>	Service Desk
<input type="checkbox"/>	Field Techs
<input type="checkbox"/>	Field Techs
<input type="checkbox"/>	Internal Testers
<input type="checkbox"/>	Testers Testing

CANCEL

APPLY

20. Click  at the top to create the alert.

21. You will be taken to the [Alert Detail](#) page (p. 149) for the alert.

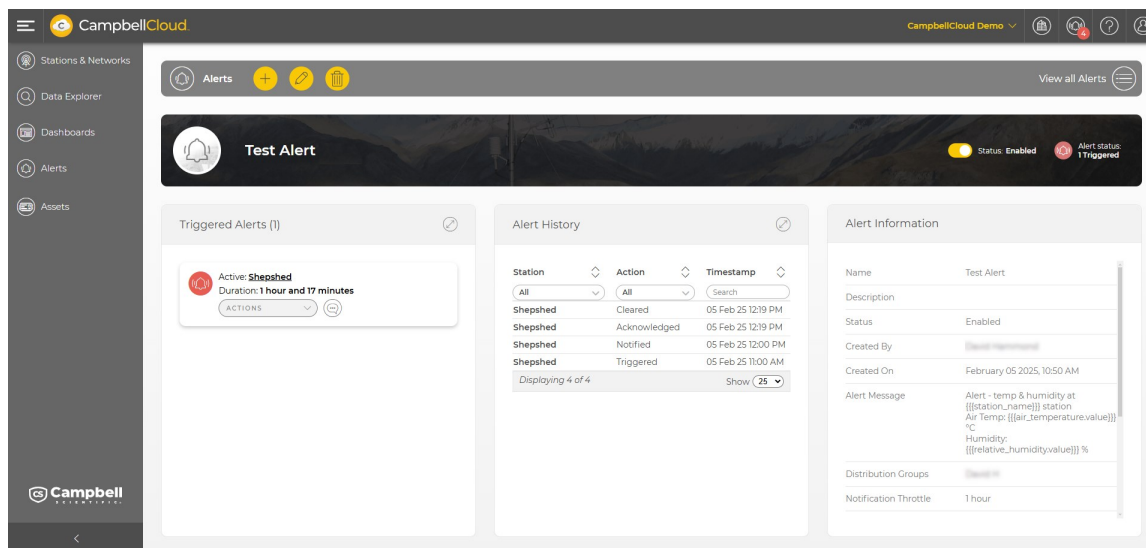





22. Click **View All Alerts** at the top right to return to the main [Alerts](#) (p. 39) page.

6.11.1 Alert Detail page

The **Alert Detail** page for each alert consists of a three panels:

- **Triggered Alerts** - Which stations this alert has been triggered on.
- **Alert History** - The history of this alert.
- **Alert Information** - Metadata for the alert including name, description, status, created by, created on, alert message, distribution groups, notification throttle, stations, trigger conditions, and trigger conditions.



From the action bar at the top, click  to add a new alert (see [Adding an alert](#) [p. 131]),  to edit the current alert, or  to delete the current alert.

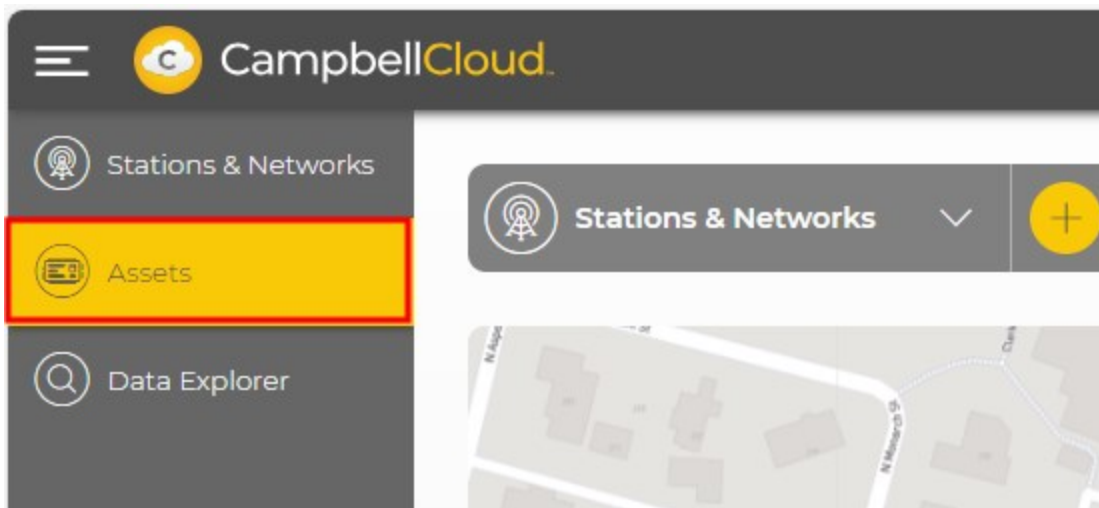
6.12 Viewing status information

The Status table contains data about the health of an asset including battery and cellular information. This information can be viewed in several Cloud apps.

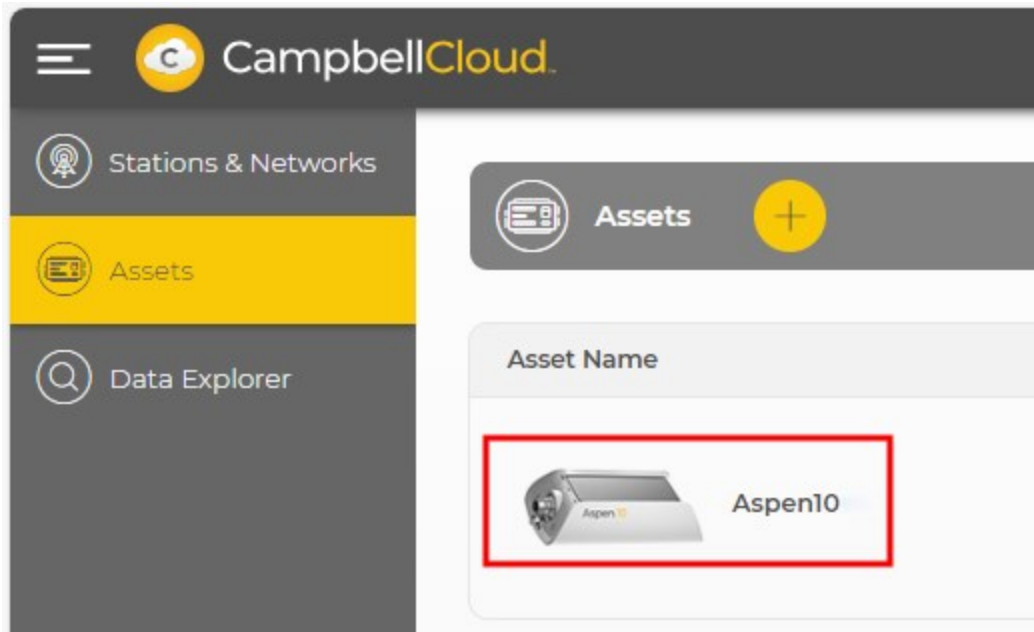
6.12.1 Viewing status information in Assets summary

Status table information can be displayed in the **Assets** app.

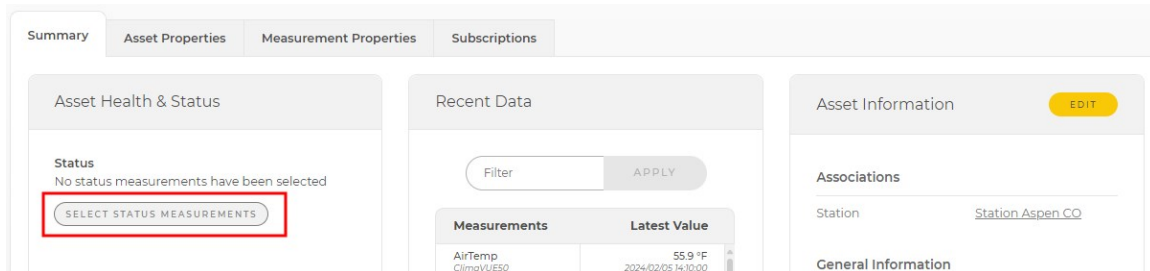
1. Select **Assets** from the applications menu.



2. Select the asset.



3. On the **Summary** tab, the first column is labeled **Asset Health and Status**. Currently, no status measurements are being displayed. Click **SELECT STATUS MEASUREMENTS**.



4. Every field in the status table is shown. Select the fields you want to have displayed on the summary tab by clicking the box to the left of each measurement. Click **Status Measurement** at the top of the list to select all status measurements. Use the **Filter** box at the top to filter the list of status measurements. With an active filter, clicking **Status Measurement** will select only those measurements in the current filtered list. After selecting the desired status measurements, click **UPDATE** to save changes.

Summary Asset Properties Measurement Property

Asset Health & Status

Status
Select one or more measurements to display.

Search

<input type="checkbox"/>	CellOperator
<input checked="" type="checkbox"/>	CellSigQuality
<input checked="" type="checkbox"/>	CellSigStrength
<input type="checkbox"/>	GNSSNumSat
<input type="checkbox"/>	MqttSuccessRate

CANCEL UPDATE

Summary

Asset Properties

Measurement Properties

Asset Health & Status

Status

Select one or more measurements to display.

Batt

☒ Status Measurement

☒ BattCapacity

☒ BattCharge

☒ BattCurrent

☒ BattStateOfCharge

CANCEL

UPDATE

- The selected status measurements are shown. Add or remove status measurements at any time by clicking **SELECT STATUS MEASUREMENTS** again.

Asset Health and Status

Status

Timestamp: December 08 2023, 10:30 AM

BattCharge: 0.00

BattStateOfCharge: 94.00

BattVoltage: 3.32

CellOperator: Verizon Wireless

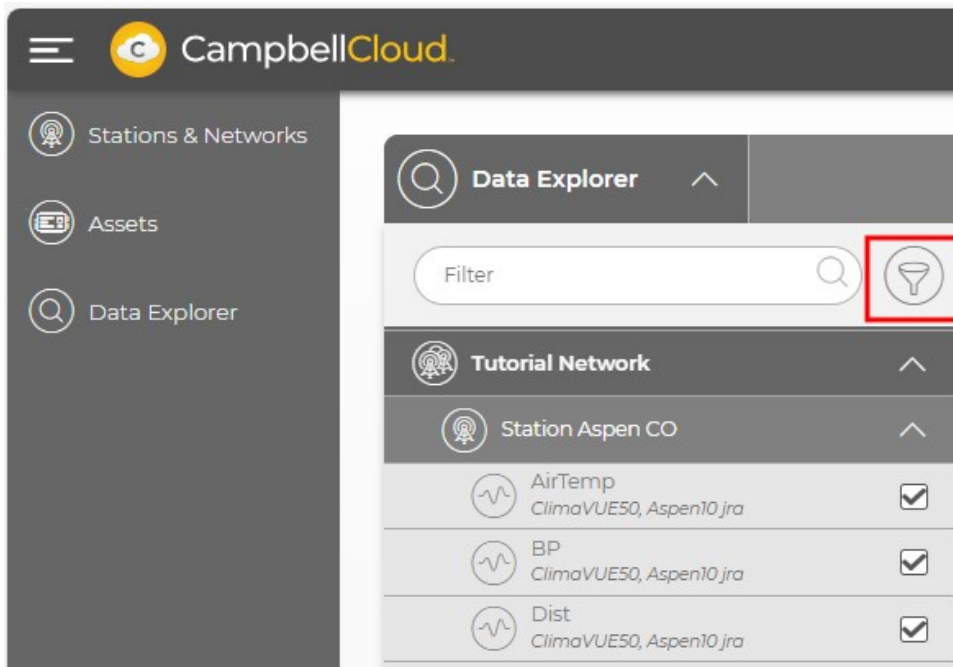
CellSigStrength: -73.00

SELECT STATUS MEASUREMENTS

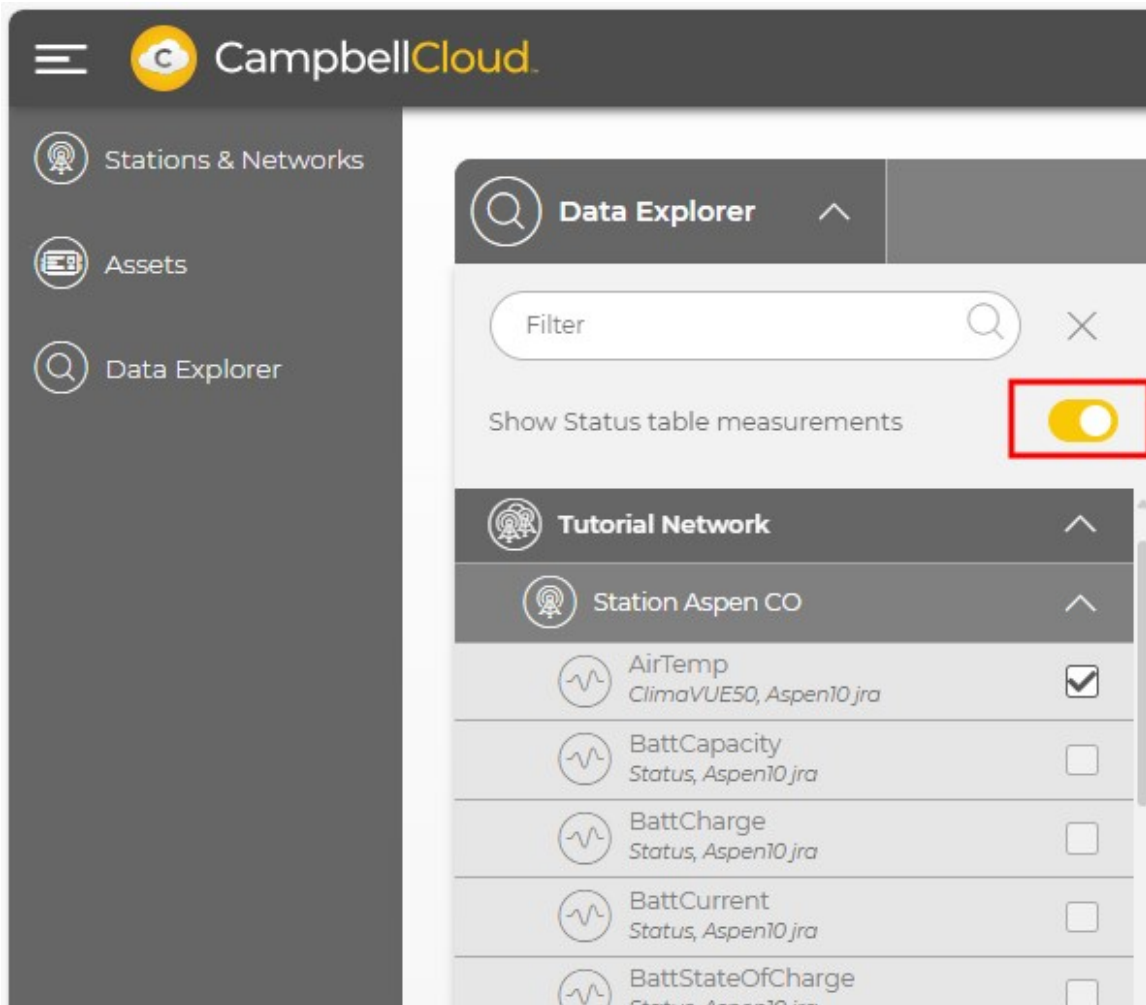
6.12.2 Viewing status information in Data Explorer

Status table information can also be displayed in Data Explorer.

1. Select **Data Explorer** from the applications menu and then select the network and station to display. In this case, *Tutorial Network*, followed by *Station Aspen CO*. To view Status data, click the funnel next to the network name.



2. Click the toggle switch next to **Show Status table measurements** to enable viewing Status measurements. A yellow switch indicates that Status table measurements are included in the list. Select which Status table measurements to display by clicking the check box next to the fields you want to view.



NOTE:

Up to ten sensor and status measurements at a time may be displayed in Data Explorer.

3. Click **APPLY**.

4. In a **Data Explorer** table, columns for the Status table information are added to the right of sensor measurements.

The screenshot shows the 'Data Explorer' interface. At the top, there are tabs for 'Data Explorer', 'Time Period', 'Export', and 'Table View'. Below the tabs, a selected time period is shown: 'December 15 2023, 4:16 PM to December 18 2023, 4:16 PM (America/Denver)'. The main table displays data for three timestamps: 'December 18 2023, 4:10 PM', 'December 18 2023, 4:10 PM', and 'December 18 2023, 4:05 PM'. The columns are organized into groups: 'Rain', 'RH', 'WindDir', 'WindSpd', 'BattCapacity', 'BattCharge', 'BattCurrent', and 'BattStateOfCharge'. Each group has a header row with the sensor name and a sub-header row with the measurement name. The 'Status' columns are highlighted with red boxes.

Timestamp	Tutorial Network, Logan Weather Station, Aspen 10, ClimaVUE50	Tutorial Network, Logan Weather Station, Aspen 10, ClimaVUE50	Tutorial Network, Logan Weather Station, Aspen 10, ClimaVUE50	Tutorial Network, Logan Weather Station, Aspen 10, ClimaVUE50	Tutorial Network, Logan Weather Station, Aspen 10, ClimaVUE50	Tutorial Network, Logan Weather Station, Aspen 10, ClimaVUE50	Tutorial Network, Logan Weather Station, Aspen 10, ClimaVUE50	Tutorial Network, Logan Weather Station, Aspen 10, ClimaVUE50
	Rain	RH	WindDir	WindSpd	BattCapacity	BattCharge	BattCurrent	BattStateOfCharge
December 18 2023, 4:10 PM	-	-	-	-	5.52	1.02	0.27	82.00
December 18 2023, 4:10 PM	.00	19.00	142.80	0.08	-	-	-	-
December 18 2023, 4:05 PM	.00	18.80	147.80	0.08	-	-	-	-

NOTE:

Status measurements are often taken at different times than sensor measurements. In Table view you will notice what appear to be duplicate timestamps and missing measurements. These are neither; it is the nature of showing two time intervals in the same table.

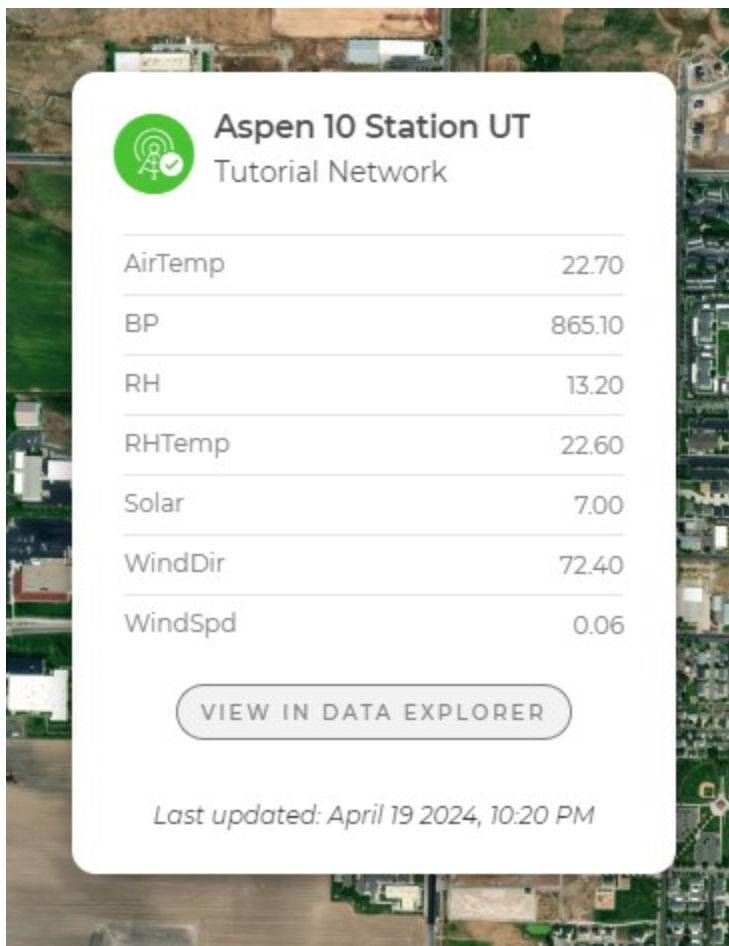
5. Toggle **Show status table measurements** again to remove Status table measurements from table view.

6.13 Displaying and customizing units of measurement

By default, **CampbellCloud** stores and displays data as it is received from an asset. Aspen 10 assets send data based on their specific sensor recipe. Refer to [Aspen recipes](#) in the Aspen 10 manual for specific sensor information. Generally, data sent from a sensor connected to an Aspen is in metric units. However, the RainVue 10-IN and RainVue 20-IN sensors are exceptions, as they send data in US Customary units. **Cloud** always stores data as it is received.

This section explains the steps needed to change the units that are displayed in and exported from **Cloud**.

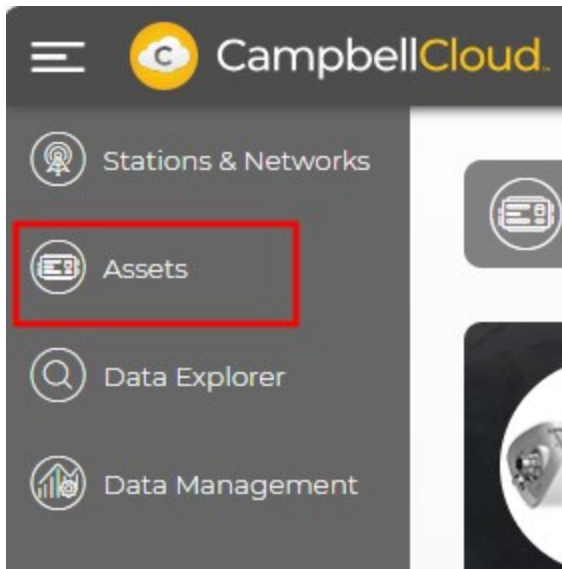
The following image shows data from a ClimaVue 50 without any changes. Because the ClimaVue 50 recipe sends data in metric units, that is how it's displayed in **Cloud**. To change how the data is displayed you must configure the **Measurement Properties**, as described in the next section.




6.13.1 Configure Measurement Properties

Measurement Properties inform *CampbellCloud* about the measurements it is receiving from an asset.

1. Select the **Assets** application.



2. Click on the asset name to see its details.

Assets						
Filter						
Sort						
List View						
Asset Name	Model	Serial	UID	Status	Station	
 Aspen10	Aspen10			Active	Station Aspen CO	

3. Select the **Measurement Properties** tab.

The screenshot shows the Aspen10 asset page in the CampbellCloud interface. The top navigation bar includes 'Assets', a plus icon, and a trash icon. Below this, a banner for 'Aspen10' is displayed, featuring a circular image of the device and the text 'Aspen10 w/ ClimaVUE'. The main content area has four tabs: 'Summary', 'Asset Properties', 'Measurement Properties' (which is highlighted with a red box), and 'Subscriptions'. Below the tabs is a table with columns: 'Field', 'Table', 'Classification', and 'Subclassification'. The table lists several measurements, including 'BattStateOfHealth', 'BattVoltage', and 'BattCurrent', all with a 'Status' classification.

4. The **Measurement Properties** tab provides a list of measurements. Clicking on an individual measurement opens a measurement properties window that can be used to configure measurement **Classification**, **Subclassification**, **Units**, **Aggregate Type**, and **Precision**.

Configure the **Measurement Properties** for each measurement based on the sensor recipe. See [Aspen recipes](#) in the Aspen 10 manual for the specific sensor Measurement Properties to use.

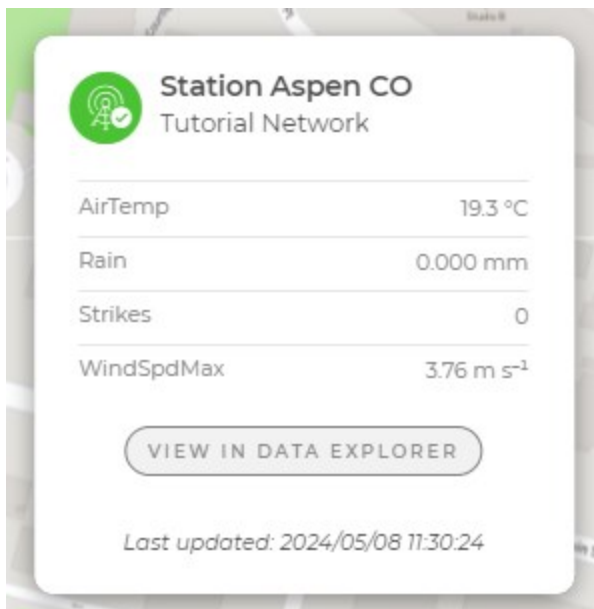
The screenshot shows the 'Measurement Properties' configuration window for the Aspen10 asset. The window has a tabbed interface with 'Summary', 'Asset Properties', 'Measurement Properties' (selected), and 'Subscriptions'. The main table lists measurements with columns: 'Field', 'Table', 'Classification', 'Subclassification', 'Units', 'Aggregate', and 'Precision'. The 'AirTemp' measurement is highlighted in yellow. To the right of the table is a 'Measurement Properties' panel with fields for 'Classification' (set to 'Temperature'), 'Subclassification' (set to 'Air temperature (near surface)'), 'Units' (set to 'Degrees celsius (°C)'), 'Aggregate Type' (set to 'Average'), and 'Precision' (set to '0'). The panel includes 'CANCEL' and 'SAVE' buttons.

WARNING:

Since the units in **Assets > Measurement Properties** need to align with the units of the asset recipe, it is crucial to inspect the asset recipe summary and input the appropriate units for the sensor, even if the unit in the recipe differs from the desired display unit. See [Aspen recipes](#) in the Aspen 10 manual for specific sensor measurement properties.

For instance, the ClimaVue 50 recipe yields temperature measurements in degrees Celsius. Consequently, to prevent any disparity between the display unit and the measured value, the units specified in **Measurement Properties** must be degrees Celsius for temperature measurements made with the ClimaVue 50.

5. Once **Measurement Properties** are configured and saved you will see units associated with measurements throughout **Cloud**. If the units are displayed as desired, no further action is required. To change the display units to a different unit system, see [Changing default display units for an individual user](#) (p. 160).



6.13.2 Changing default display units for an individual user

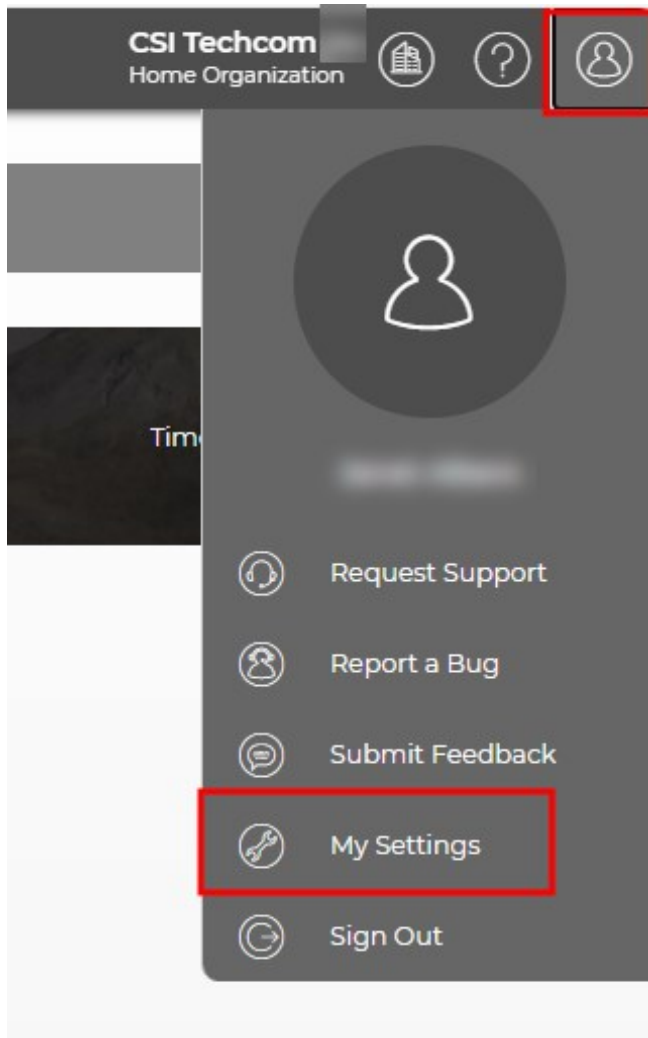
NOTE:

Most users will not need to change the display units. These steps are only necessary if there are no Organization Default Units or if the Organization Default Units are not preferred. Individual **User Preferences** within the **My Settings** application override any Organization Default preferences.

See [Changing default organization settings](#) (p. 5) for more information.

If a **Cloud** Administrator has granted the necessary permissions, individuals within an Organization can customize their user settings according to their own preferences, as demonstrated in the following steps.

1. Click on the **User** icon in the top right corner of the **Home Page** then **My Settings**.



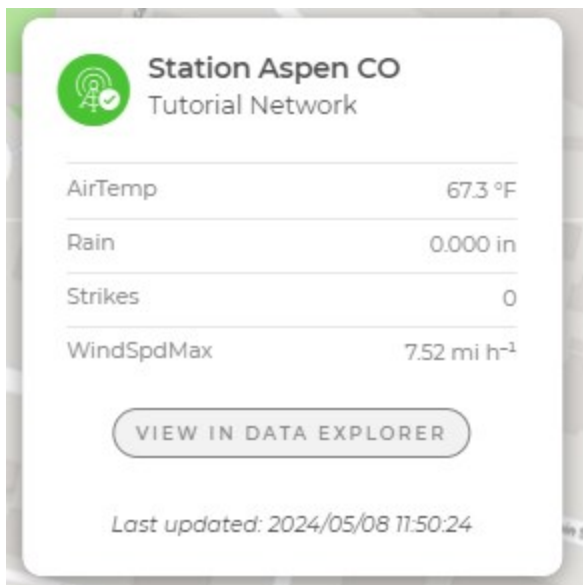
2. Click **EDIT** in the top right corner of **User Preferences**.

The screenshot shows the 'My Settings' page with three main panels. The 'Unit Preferences' panel is highlighted with a red box. It contains a 'Unit System' dropdown menu and a 'Metric' dropdown menu. The 'Unit System' dropdown is currently set to 'US Customary'.

3. From the drop-down menu for **Unit System**, select the desired system, in this example, **US Customary**. Then **SAVE**.

The close-up screenshot shows the 'Unit Preferences' dialog box. The 'Unit System' dropdown menu is open, displaying a list of options: 'US Customary', 'Metric', and 'Metric (British)'. The 'US Customary' option is highlighted with a red box, indicating it is the selected option.

4. Now measurements are displayed in US Customary units throughout *Cloud*.




For more information on displaying and customizing units of measurement in CampbellCloud, watch an instructional video at: <https://www.campbellsci.com/videos/cloud18> .

7. CampbellCloud API getting started guide

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7.1 Introduction

To integrate CampbellCloud data into your application, follow these guidelines.

This document covers the fundamentals of CampbellCloud data integration, including authentication. Understanding these concepts first will provide a solid foundation before exploring the specific API calls detailed in the API documentation. After reviewing this guide, refer to the full API documentation at <https://campbell-cloud.com/api/v1/docs/> .

7.2 The basics

The base URL for all API requests is:

`https://iot.campbell-cloud.com/api/v1`

The /v1 denotes the version number, i.e., this documentation is version 1 of our API (currently the only version).

Append specific resource paths to this URL to access the desired data. For example, adding /organizations/{organizationId}/stations retrieves a list of stations across all networks within your organization.

7.3 HTTP verbs

Since this is a REST API, standard HTTP verbs are used (e.g., GET, POST, PUT, DELETE). For example:

- Use POST to create a new station.
- Use GET to retrieve station details.
- Use PUT to update a station's name.
- Use DELETE to remove a station.

The appropriate HTTP verb is shown in front of each request, such as:

GET `https://iot.campbell-cloud.com/api/v1/organizations/{organizationId}/stations`

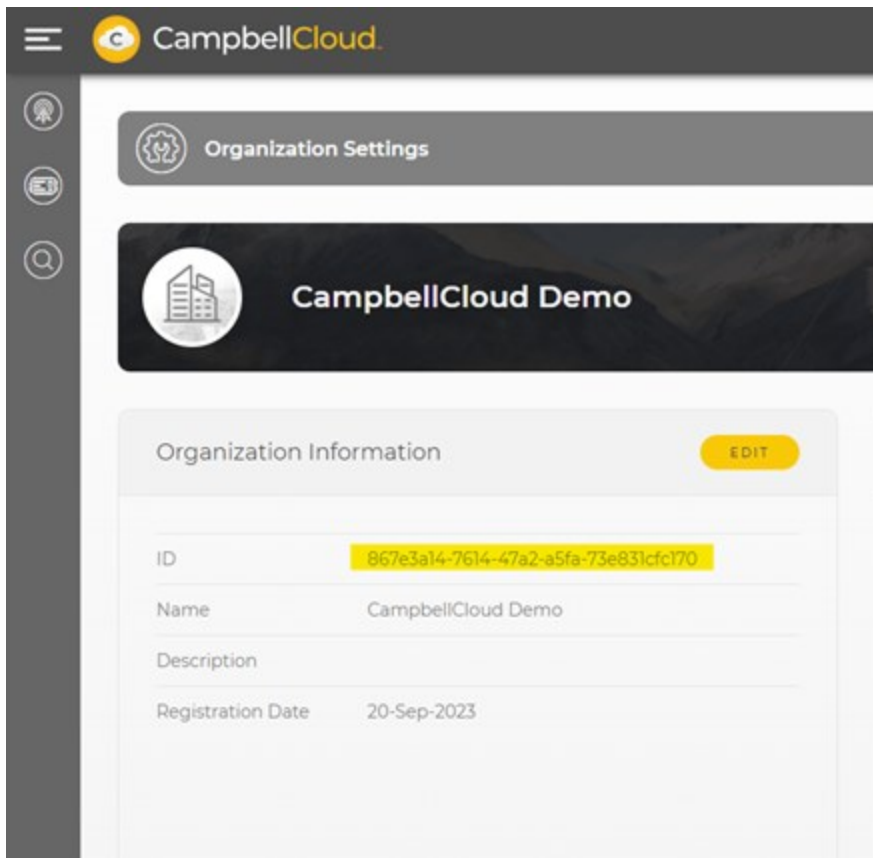
7.4 Path segments

Many of the paths you'll see in the API documentation include path segments into which a specific value should be inserted. Take, for example, the following path:

GET `https://iot.campbell-cloud.com/api/v1/organizations/{organizationId}/stations`

Here we expect you to replace {organizationId} with your Organization ID, which is available from the Organization Information panel within the Organization Settings application in CampbellCloud (see the following figure). These path segments will always be indicated by the curly braces. Thus, the actual request would look like:

GET <https://iot.campbell-cloud.com/api/v1/organizations/867e3a14-7614-47a2-a5fa-73e831cfc170/stations>, if your Organization ID were 867e3a14-7614-47a2-a5fa-73e831cfc170. Organization ID can be found in the **Organization Information** panel within the **Organization Settings** application.



7.5 Request body fields

When performing a POST request, the request body should typically contain data. We expect this data to be formatted as JSON.

7.6 Response

Typically, the response will have a JSON-formatted body unless stated otherwise. A 2xx status code indicates a successful request—for example, POST and GET requests return a 200 status, while PUT and DELETE requests return a 204. The expected responses for each HTTPS request, including both success and error cases, are detailed in the API documentation.

For example, a successful response to the following list-assets request will resemble:

GET https://iot.campbell-cloud.com/api/v1/organizations/5a63cc03-c203-4dea-99a5-b3f2b8149733/assets

Status Code:

200 OK

JSON Response:

```
[
  {
    "created_ts": 1706648962979,
    "metadata": {
      "serial": "TRBE-6ATE-89JK",
      "name": "Aspen 10 Test",
      "$profile": "aspen10",
      "$version": 1,
      "status": "inactive",
      "uid": "TRBE-6ATE-89JK",
      "manufacturer": "Campbell Scientific",
      "configuration": {
        "communication_threshold": 60,
        "timezone": "Etc/UTC"
      },
      "auto_update": {
        "os": true,
        "recipe_version": "",
        "recipe": true,
        "os_version": ""
      },
      "model": "aspen10"
    },
    "created_by": "kfk83392-03m3-1s4d-90ce-5j1fd9l7e428",
    "id": "39h32e56-fp37-488n-99dd-182bf53a65j9"
  }
]
```

In the preceding example, a GET request has been used to request a list of all assets within the specified Organization. Since there is only 1 asset in this Organization, the GET request has responded with a 200 OK status code and the JSON formatted body providing information related to this 1 asset.

7.7 Authentication

CampbellCloudAPI access is strictly controlled through Bearer Authentication, requiring a bearer token to be included with every API call. Bearer token authorization follows a two-step process:

1. The client must first request a Bearer token.
2. The obtained token is then used to authenticate subsequent API calls.

Since the Bearer token has a limited lifespan and expires after a set period, it must be refreshed periodically. The first API request should always retrieve a Bearer token before making further calls.

For example:

POST <https://iot.campbell-cloud.com/api/v1/tokens>

```
{
  "username": "{authUsername}",
  "password": "{authPassword}",
  "client_id": "cloud",
  "grant_type": "password"
}
```

In the preceding path segments, the user would enter their username and password credentials for their CampbellCloud account User account.

If valid, a response similar to the following would be provided:

Status Code:

200 OK

JSON Response:

```
{
  "access_token": "",
  "expires_in": 3600,
  "refresh_expires_in": 1800,
  "refresh_token": "",
  "token_type": "Bearer",
  "not-before-policy": 0
}
```

NOTE:

The actual bearer token and refresh token have been removed from the preceding response.

You can test using the CampbellCloud API by using the Demo User authentication details to access data from the CampbellCloud Demo Organization. Please use the following authentication details for accessing the Demo Network:

- URL <https://iot.campbell-cloud.com>
- Username demo@campbell-cloud.com
- Password `c^T9m4A4*!tyPu9q`
- Organization ID `867e3a14-7614-47a2-a5fa-73e831cfc170`

Please now refer to the CampbellCloud API documentation at the following link for specific information on supported API calls.

<https://campbell-cloud.com/api/v1/docs/> 

8. FAQs

Frequently asked questions

Is there an API?

CampbellCloud can be accessed through API calls. For more information see:

<https://campbell-cloud.com/api/v1/docs/> .

Is there a complete list of measurement classifications and subclassifications?

See: <https://campbell-cloud.com/classifications> .

What is a hidden station?

Stations without location information will appear under **Hidden Stations** on the network map. See [Adding a station to a network](#) for more information.

Can you change the station that an asset is linked to?

Yes. See [Linking an asset to a different station](#).

Why are my units not being displayed correctly?

In order for units to be displayed correctly, the **Measurement Properties** for the asset must be configured. See [Displaying and customizing units of measurement](#).

Can I belong to more than one organization?

Yes. If you have been invited to more than one organization, see [Become a CampbellCloud user](#) for information on switching between organizations.

Can dashboard scrolling be turned off?

Yes, scrolling can be toggled on and off. When scrolling is off, dragging a component to the bottom of the dashboard canvas will automatically extend the dashboard length.

Can the aspect ratio of a dashboard be changed?

On the dashboard canvas, there is an option to view a specific aspect ratio. This helps when designing a dashboard to view on a specific device. However, when a dashboard is saved, it is saved without an aspect ratio and will render to the aspect ratio of whatever screen it is displayed on.

Why do I not see the Subscriptions application?

To purchase data source subscriptions, a user must have the appropriate permissions for the **Subscriptions** application. If a user lacks these permissions, they should contact the organization's account owner for assistance.

Do I have to purchase a subscription before onboarding a data logger to CampbellCloud?

You can onboard a data source to CampbellCloud without a subscription. However, a subscription is required to activate the data source and start receiving data.

Subscriptions can be purchased through:

- The **Subscriptions** Application in CampbellCloud (requires permission-based access).
- The Standard PO process via your local Campbell Scientific office (you'll receive a claim link for your ordered subscriptions).

- Adding an onboarded data source to a station, which prompts the user to select a subscription.

Is payment required upfront to start a subscription?

Payment is not required when adding a subscription. The organization's billing contact, designated during the creation of the organization's account, will receive subscription invoices from the Campbell Scientific billing office on, or just after, the first of the following month.

What is the Etc/UTC time zone?

The Etc/UTC time zone refers to Coordinated Universal Time (UTC), which is the primary time standard by which the world regulates clocks and time. It is not tied to any specific location and does not observe Daylight Saving Time (DST). UTC serves as the baseline for time zones worldwide, with other time zones defined as offsets from UTC (e.g., UTC+2 or UTC-5). The "Etc" prefix is used in certain systems (like UNIX/Linux) to provide a standardized label for time zones. In this case, "Etc/UTC" ensures that the zone is explicitly identified as UTC, avoiding any ambiguities. Etc/UTC is always at the same time, regardless of the time of year.

Why do I see duplicate or missed timestamps?

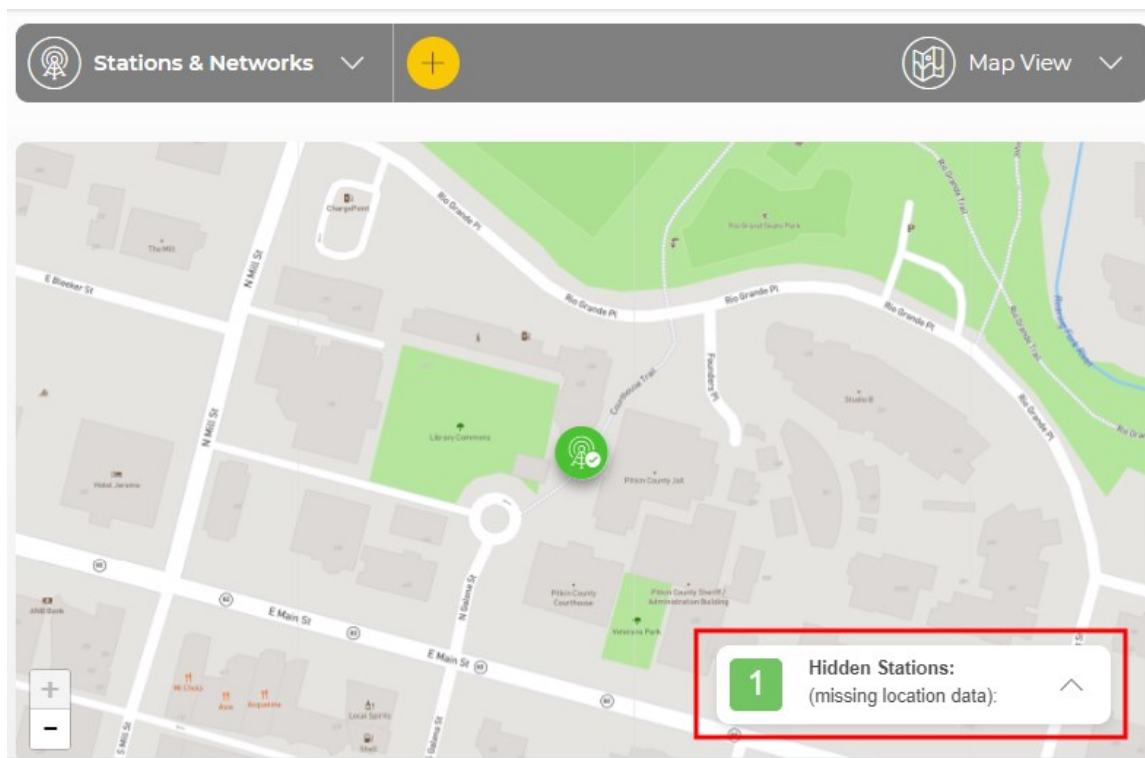
CampbellCloud automatically adjusts data timestamps for daylight savings in applicable time zones.

- When clocks "fall back" one hour, timestamps for the repeated hour will appear twice.
- When clocks "spring forward" one hour, timestamps will skip the hour that is lost.

These adjustments align with the daylight savings rules of the selected time zone. If your time zone is set to Etc/UTC, no adjustments will be made since UTC does not observe daylight savings.

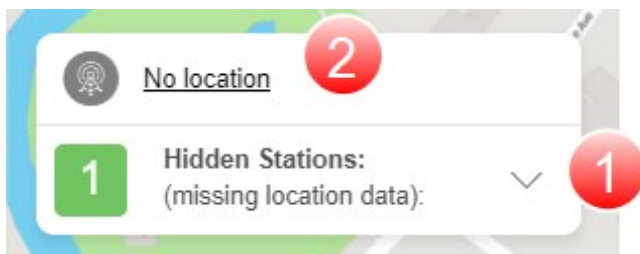
Why isn't my station showing up on the map?

Stations without location information will appear under **Hidden Stations** on the network map.



To add location information follow these steps:

1. Click the arrow to display stations without locations.
2. Select a station to edit. It is called *No location* in this example.



3. Click **EDIT**.

4. Enter the Station **Latitude**, **Longitude**, and **Elevation (m)**.

5. **SAVE** your changes.

See [Adding a station to a network](#) for more information.

How is access to dashboards controlled?

To grant permission to view a dashboard, select one or more security groups within the organization. See [Adding a security group to an organization account](#). Once security groups are defined, dashboard permissions are set by navigating to the Dashboards **General Settings** panel and clicking under **Permissions**. This opens a menu where view, edit, and delete permissions are set for the desired security group.

View all Dashboards

Groups

Select the groups you would like to share this dashboard with. Each group's dashboard permissions are listed.

Security Group	View	Edit	Delete
<input checked="" type="checkbox"/> Technicians	✓	✓	
<input checked="" type="checkbox"/> Owners	✓	✓	✓
<input checked="" type="checkbox"/> Read Only	✓		

Users who administer your organization's security groups can create new groups and update permissions on existing groups in the Security Groups app.

General Settings

Name* * = Required Field

Aspen 10 -ClimaVue 50

Description


ClimaVue 50 Station





Permissions*

3 groups selected +

Can multiple stations share one dashboard?

Yes, in the **General Settings** panel on the right side of the **Dashboard Studio**, there is an **Included Stations** field that allows users to select which stations will share a dashboard.


View all Dashboards 




Description

ClimaVue 50 Station


Permissions


1 group selected 


Folders

Select option 


Labels

Select option 

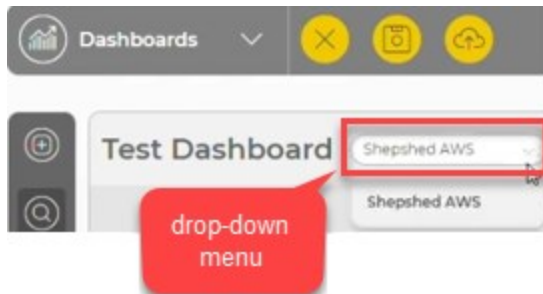
Units 

Dynamic 

Included Stations

0 stations selected 

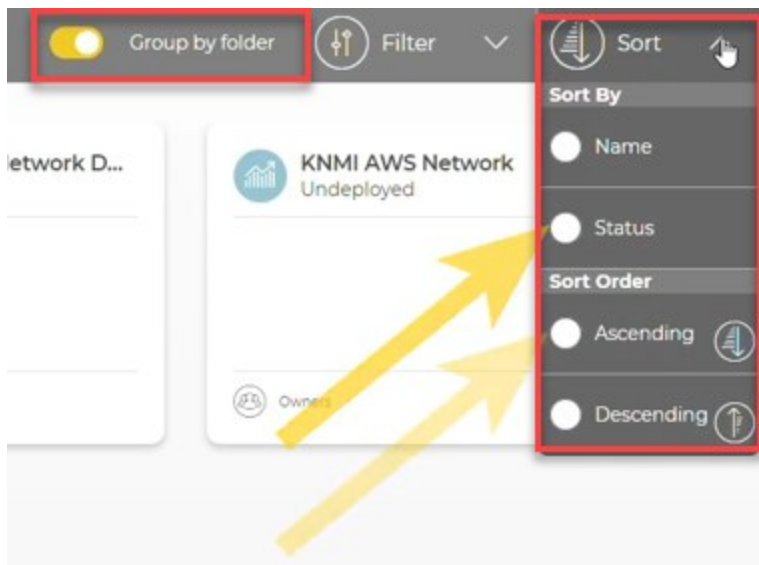
When multiple stations are selected, a drop-down menu appears in the main dashboard header, allowing users to choose a specific station to use with the dashboard.



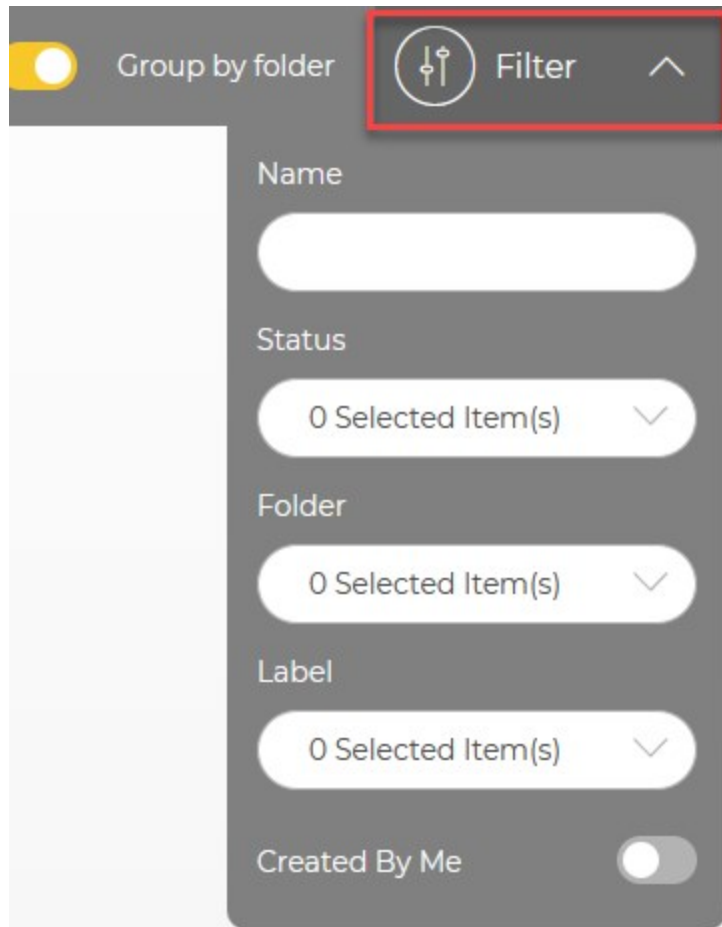
For stations to share a dashboard, measurements must share measurement classifications across the selected stations. For details on setting measurement classifications, see [Displaying and customizing units of measurement](#).

Can the display order of dashboards be changed?

Dashboards can be sorted by name or status in either ascending or descending order and can be grouped by folder.








Filters are available to display only dashboards that match specific criteria, such as a name, status, folder, label, or creator.



Can you change the units in a dashboard?

Yes, on the **Dashboard Canvas**, on the **General Settings** panel, units of measurement can be specified as dynamic or static.

View all Dashboards 

General Settings

Name* * = Required Field

Aspen 10 -ClimaVue 50

Description

ClimaVue 50 Station

Permissions*


1 group selected +

Folders

Select option ∨

Labels

Select option ∨

Units* 

Dynamic ∨

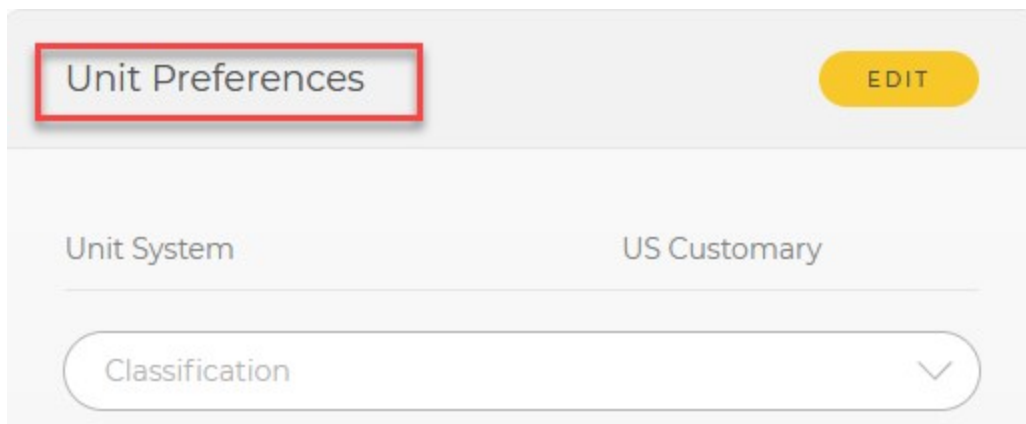
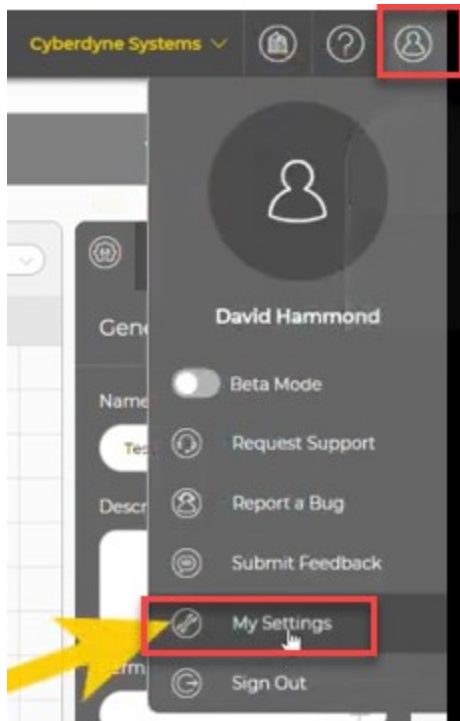
NOTE:

For any units to be displayed, [measurement classifications](#) must be defined. Without these classifications, CampbellCloud cannot determine the appropriate units—whether dynamic or static.

Dynamic vs. Static Units

Dynamic Units

When set to **Dynamic**, the units displayed on a dashboard are based on the user's **Unit Preferences**, which are specified in **My Settings**.



For example, if a dashboard contains temperature measurements and the Units for the dashboard are set to Dynamic, a user with their **Unit Preferences** set to US Customary will see Fahrenheit, while a user with Metric preferences will see Celsius.

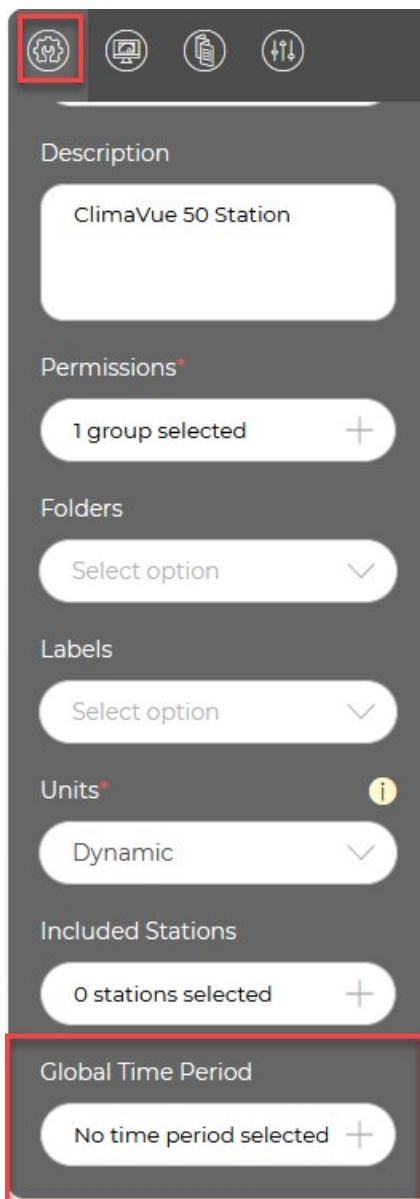
Static Units

When set to **Static**, the dashboard creator selects the units for each component. These units remain fixed, regardless of the viewer's **Unit Preferences**.

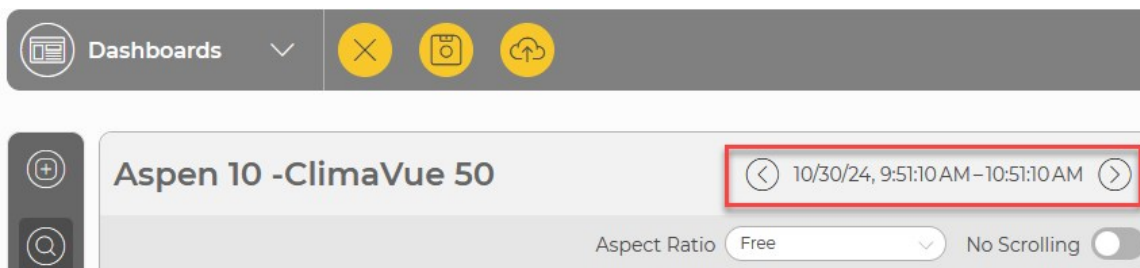
For example, if the creator sets a temperature measurement to Degrees Celsius (°C), all users will see the temperature in Celsius, even if their personal settings prefer Fahrenheit.

What is the Global Time Period setting?

The **Global Time Period** is a setting is found under **General Settings**:



When a **Global Time Period** is specified, a time selector is added to the main dashboard header. This allows users to step backward and forward by the specified time period.



9. Glossary

A

administrator

Administrators have access to all functionality across the range of applications in CampbellCloud. By default, an Owners security group is created with a new CampbellCloud Organization account. Users within the Owners group have all permissions enabled.

Aggregate Type

Denotes the aggregate type for the incoming measurement into CampbellCloud. For example, if the incoming measurement is a minimum value (for example, minimum battery voltage), set aggregate type to minimum.

API

Application Programming Interface

application

Also called app for short. A group of functions for related tasks.

asset

Primarily this is a data source such as a data logger or Aspen 10. It can also be another piece of hardware.

C

CampbellGo

A companion mobile field app for CampbellCloud, available for iOS and Android

Classification

Refers to the primary classification of a measurement, such as temperature, relative humidity, or precipitation.

D

data source

An asset that sends data to CampbellCloud. This includes data loggers and the Aspen 10 edge device.

E

Etc/UTC

UTC time zone refers to Coordinated Universal Time (UTC). The "Etc" prefix is used in certain systems (like UNIX/Linux) to provide a standardized label for time zones. Etc/UTC is always at the same time, regardless of the time of year.

H

Hidden station

Stations that are missing location data. They cannot be geo-located on a map.

N

network

A group of one or more stations.

NFC

Near field communications

O

onboard

A collective term for the tasks that have to complete successfully in order for a data source asset to be correctly configured and send data to CampbellCloud. These tasks may be automated or require manual user input depending on the data source type. For data logger data sources, these tasks include asset claiming, automated sensor identification, cellular communications registration, secure CampbellCloud communications, program retrieval, successful sensor measurement, and confirmation that CampbellCloud received data.

organization

An entity (individual, business, or group) that uses CampbellCloud services to manage a network of stations owned by the entity. Every user must be associated with an organization.

P

Precision

Specifies the number of decimal places shown for a measurement.

Q

QR code

Quick response barcode

R

recipe

A set of files that include the Aspen 10 program, settings and configuration for a specific sensor and application.

S

security group

An application used to control user access to applications and their associated permissions. Users can be in more than one security group.

station

A group of one or more assets

Subclassification

Refers to the secondary classification of a measurement. For example, a temperature classification can have multiple subclassifications, such as air temperature, dew point temperature, or soil temperature

U

UID

Unique identifier

Units

Specifies the unit type of the incoming measurement into CampbellCloud. For example, if the asset is sending a temperature measurement to CampbellCloud in degrees Celsius, Units must be set to degrees Celsius.

user

Individuals who have been added to an organization account. Users are assigned permissions via the Security Groups application.

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