

# CAMPBELL CLOUD

## Purchase Terms and Conditions



CAMPBELL CLOUD services are available for purchase by subscribing to a CAMPBELL CLOUD Service Plan with specific features and service limits. There are two payment methods available to purchase CAMPBELL CLOUD services:

- Month-to-Month – You will be billed monthly for service used.
- Prepaid Service – You can pay in advance for either six months or twelve months of service.

### Month-to-Month

Approved accounts may add a data source to a station in CAMPBELL CLOUD. If you choose the monthly billing option, service starts the day the data source is added. The billing start date is rounded forward to the first day of the month. Service is billed after the first of the month following a full calendar month of service.

A data source connected to a station may be removed at any time during the month. Services will be billed for one full month.

For a CAMPBELL CLOUD account to remain active, at least one data source must be active.

### Prepaid Service

When a data source is added in CAMPBELL CLOUD and there is a prepaid service subscription already on the account, the subscription is automatically claimed and matched to a station's data source. Service starts the day the data source is added. The billing start date is rounded forward to the first day of the month.

If a data source is added to a station and there is not a prepaid service subscription already on the account, the month-to-month method will be used for invoicing. If you prefer to have a prepaid service subscription, you can add it to the account prior to the last day of the month and link it to the data source.

The billing start date for prepaid services on your account will be either the day when the account is linked to a data source or after one year from the date of purchase, whichever date comes first.

At the end of a prepaid service subscription period, the data source will automatically be converted to the monthly post-service method to ensure uninterrupted service. Prior to the end of the period if a new prepaid service subscription is added to the account, that subscription will be used instead of converting the data source to the monthly post-service method.

### Billing

You will be invoiced by your local Campbell Scientific office. Pricing will be in the currencies supported by your local Campbell Scientific office. Applicable taxes and fees will be

added to the invoice. Payment may be made by the remittance methods available to your account with your local Campbell Scientific office.

### Past Due Accounts

If payment for CAMPBELL CLOUD services is 30 days past due, users will not be able to log in to CAMPBELL CLOUD, automatic exports will be suspended, and the application programming interface (API) access will be blocked. Automated data collection and alerts will not be interrupted. However, if payment is past due for 90 days, automated data collection and alerts will be turned off. After 120 days, Campbell Scientific reserves the right to delete or archive the account. There will be charges to restore an archived account.

### Additional Conditions

Refunds are not available for prepaid CAMPBELL CLOUD services.

Terms and conditions are subject to change without notice.

CAMPBELL CLOUD Service Plan features and limits are subject to change without notice.

Prices for CAMPBELL CLOUD services are subject to change without notice.

### Additional References

The Terms and Conditions listed above are specific to the purchase of a CAMPBELL CLOUD Service Plan. The following are references to other agreements and local terms that also apply:

- CAMPBELL CLOUD Data Services Agreement (<https://s.campbellsci.com/documents/us/miscellaneous/campbell-cloud-data-services-agreement.pdf>)
- CAMPBELL CLOUD End User License Agreement (<https://s.campbellsci.com/documents/us/miscellaneous/campbell-cloud-end-user-license-agreement.pdf>)
- Standard Terms and Conditions defined by your local Campbell Scientific office:
  - Australia <https://www.campbellsci.com.au/terms>
  - Brazil <https://www.campbellsci.com.br/terms>
  - Canada <https://www.campbellsci.ca/terms-conditions>
  - China <https://www.campbellsci.com.cn/terms>
  - Costa Rica (not available at this time)
  - Europe <https://www.campbellsci.eu/terms>
  - France (not available at this time)
  - Germany <https://www.campbellsci.de/terms>
  - India <https://www.campbellsci.in/terms>
  - South Africa <https://www.campbellsci.co.za/terms>
  - Spain <https://www.campbellsci.es/terms>
  - Thailand <https://www.campbellsci.asia/terms>
  - United Kingdom <https://www.campbellsci.eu/terms>
  - United States <https://www.campbellsci.com/terms>