



31 Dec 2019

IMPORTANT PRODUCT NOTIFICATION

RE: Discontinuation Notice for CR9000X and CR9000XC Dataloggers

Dear Customers,

Overview

Please be advised that Campbell Scientific has discontinued the CR9000X and CR9000XC dataloggers.

The CR9000 family (CR9000 [retired], CR9000X, and CR9000XC) was initially released in 1994 and became the datalogger of choice for high speed and high channel count systems. The CR9000 expanded measurement capabilities to also include simultaneous measurements.

End of Sales (EOS)

The CR9000X and CR9000XC dataloggers will be available for order through 31 Jan 2020 or until the current inventory is sold out. You will not be able to purchase a CR9000X or CR9000XC system after this date.

Support and Maintenance

The CR9000 product family will continue to receive free Campbell Scientific support until 2023. Measurement modules for the CR9000 family will be available based on parts availability or until 2023. Repair services—including recalibration—will continue until 2027. Please note that specific repairs may not be possible due to parts obsolescence. Operating System (OS) v.6 is the last major version. We do not anticipate further development or modification of the OS from v.6.

Product Migration Options

The GRANITE product line has replaced the CR9000 family for most applications. The new GRANITE system builds from the CR9000 family and further improves measurement capabilities through distributed data acquisition system design, expandability, on-board memory, measurement quality, and direct measurement module to PC collection capabilities. Please contact a Campbell Scientific sales engineer to discuss and explore how GRANITE can work for you.

On behalf of Campbell Scientific, Inc., I appreciate your business and trusting Campbell Scientific with your data acquisition projects.

Sincerely,

Brent Randall, PE
Infrastructure Group Product Manager